

## District Customer Service Centers

#### Please visit one of our customer service centers for assistance with:

Issuance of Villages Resident ID Cards, Issuance of Gate Access

Cards, Guest ID & Trail Fee Services, Information about District

departments and programs, & much more!



## DISTRICT CUSTOMER SERVICE CENTER

3571 Kiessel Road at Brownwood Paddock Square



### LAKE SUMTER SATELLITE OFFICE

1030 Lake Sumter Landing Suite A at Lake Sumter Landing Market Square

The North Satellite Office is temporarily closed for renovations through July. For the latest information on District closures, please visit DistrictGov.org.

For More Information: DistrictGov.org | 352-753-4508



#### **Community Amenities: Facts About Access and Usage**

Recent discussions within our community have raised questions about the use and protection of the amenity system in The Villages. To ensure everyone has accurate information, we'd like to remind residents about our established access policies.

The nationally accredited Villages Recreation and Parks Department manages recreation facilities daily while following the Board-approved Guest & Resident ID policy to ensure proper stewardship of District resources. They have implemented best practices for tracking policy non-compliance while exhibiting our core value of hospitality.

You can review the complete policy <u>here</u>. Our established system includes:

- Resident ID Cards: All residents must present their Villages ID at facility entrances
- Guest ID Policies: Guests must be accompanied by residents and present valid Guest ID passes
- **Regular Staff Verification:** Our staff members are trained to check IDs at all activity locations sporadically throughout the day

Residents must present a Villages ID at all recreational facilities. Guests are required to carry their original Guest ID card when using a District amenity facility even if accompanied by a resident. If the guest is under 19 years of age, they must be accompanied by a Villages resident, or a guest 19 years of age or older who must have a valid Guest ID card and photo ID. In-Area Guest ID holders, regardless of age, must always have the sponsoring resident with them. Staff check IDs throughout the day according to department guidelines, using manual checks or scanners as appropriate. If someone lacks an ID, their information is recorded on a non-compliance sheet. Three violations result in a written notice. Those unable to provide ID and unwilling to share their information must leave or face possible law enforcement involvement, trespass warnings, or facility suspension. From October 2024 through February 2025, 1,026,767 IDs were checked, and 159,374 guest passes were issued. Only 168 instances (less than 1%) of guest ID non-compliance were recorded, with 514 instances (less than 1%) of residents without IDs. 363 reminder letters were sent for multiple non-compliance instances.

With the significant growth in our resident population over recent years, we have naturally seen a corresponding increase in the number of Resident and Guest ID passes issued over the past few years. This is an expected outcome as our community expands and more residents invite family and friends to stay and visit!

#### Please continue to:

- Always carry your Villages ID/Guest ID
- Follow all posted rules and regulations
- Report any concerns to facility staff immediately

Remember: Please always carry your Villages ID/Guest ID and follow all posted rules and regulations in your activity location – including all posted age requirements at all centers.

We value making The Villages a welcoming community for residents and their guests while

maintaining the exclusive nature of our amenities that you've come to expect. For any questions regarding facility access policies, please contact the Recreation Department at

352-674-1800 or RecreationDepartment@DistrictGov.org



Join us to learn why WATER MATTERS!

#### SATURDAY | APRIL 12 | 2025

9AM - 12PM | Lake Sumter Landing Market Square®

GIVEAWAYS | EDUCATIONAL MATERIALS | DEMONSTRATIONS

#### PRESENTATION SCHEDULE

9:30AM The Villages Community Development

Districts | National Pollutant Discharge

Elimination System

**9:45AM UF/IFAS Extension** | Saving Florida Water

10:15AM UF/IFAS Extension Sumter County Master

Gardeners | Florida-Friendly Landscaping &

Warm Season Turf Grasses

10:30AM Jacobs | Water Management Reuse

11AM The Villages High School FFA | How

Hydroponics Systems Work

11:30AM Vikus Water | Alternative Water Use in

The Villages® Community

11:50AM Raffle Announcements | Prize Drawing

Schedule is subject to change



#### **COMMUNITY DEVELOPMENT DISTRICT UPDATE**

#### **Chula Vista Pool Renovation**

The Construction Division has been very busy with an array of projects throughout District-owned entities and amenities, ranging from Recreation Centers to Executive Golf Courses. One of the exciting projects that is currently underway is the Complete Renovation of The Chula Vista Pool. Originally built in 1993, the amenity was long overdue for a complete renovation and update. The pool is being completely renovated with new Marcite, waterline tile, coping, equipment, as well as pool deck pavers are being installed. This will be complemented by additional 2,000 square feet of pool deck space, an additional shade structure and pvc shade trellis. Just outside the pool area, sidewalks leading to a natural gas fire pit with a seating area and additional picnic tables are being installed. We are completely renovating the bathrooms with new tile and fixtures. All of this will entail the construction of a new privacy wall and installation of landscaping/irrigation. We look forward to seeing you at the grand opening in May!





#### COMMUNITY DEVELOPMENT DISTRICT UPDATE



#### **Fiber Optic Utility Easement Work**

Please be advised that fiber optic utility easement work will be taking place in Village Community Development District No. 8 over the coming weeks and months.

The location of utility easements varies throughout the community, and work may be conducted in closer proximity to some residences compared to others.

Residents in affected areas will receive door hangers with additional information before work begins in their specific location. If you have any questions or concerns about the work, please contact the telephone number provided on the door hanger: 1-615-326-1393

District Staff will be closely monitoring the project to ensure any impacts to District infrastructure are minimized and properly addressed.





To ensure the Executive Golf courses are kept in optimal condition. Belmont will be closed due to the refurbishing of the drain spillway, along with installment of a new designed retention wall for proper drainage and resident safety, from April 16-18.

Thanks so much for you cooperation during this time. For information on this project please contact District Property Management at 352-753-4022.

#### **Executive Course Closures**

- Bacall- under renovation
- Bogart- under renovation
- De La Vista- under renovation
- Pelican- under renovation
- Pimlico- under renovation







In efforts to keep the Executive Golf Courses in the best possible conditions the below courses will all be closing for one day each.

We apologize for the inconvenience this may cause. For any further information, please contact District's Executive Golf Maintenance at (352) 674-1885 or executivegolfmaintenance@districtgov.org.

#### **Executive Course One Day Closures**

- Saddlebrook 4/14/2025
- El Santiago- 4/15/2025
- Redfish Run- 4/15/2025
- Sweetgum- 4/15/2025
- Amberwood- 4/16/2025
- Okeechobee- 4/16/2025
- Richmond Pitch & Putt- 4/16/2025
- Truman- 4/16/2025
- Chula Vista- 4/17/2025
- Sarasota- 4/17/2025
- Palmetto- 4/18/2025
- Yankee Clipper- 4/18/2025
- Sandhill- 4/21/2025
- Silver Lake- 4/21/2025
- El Diablo- 4/22/2025
- Mangrove- 4/22/2025
- Tarpon Boil- 4/22/2025
- Briarwood- 4/23/2025
- Roosevelt- 4/23/2025
- Bonita Pass- 4/24/2025
- Volusia- 4/24/2025
- Churchill Greens- 4/25/2025
- Escambia- 4/25/2025
- Mira Mesa- 4/25/2025
- Oakleigh- 4/25/2025
- Southern Star- 4/25/2025
- Hill Top- 4/28/2025
- Turtle Mound- 4/28/2025



# 25th Annual Executive Golf Trail Scramble

May 6 and 7, 2025

4-person Scramble format to include players of all skill levels Men's and Women's Divisions & Flights

\$10 Entry Fee Per Player

#### Straight tee time formats both Tuesday and Wednesday

- TWO 18 HOLE ROUND WILL BE PLAYED ONE EACH DAY
- THE COMPETITION SCORING = GROSS TOTAL OF THE TWO ROUNDS, 36 HOLE TEAM SCORE
- PRIZES WILL BE AWARDED FOR MEN & WOMEN TEAM OVERALL GROSS AND TEAM NET WINNERS AND WITHIN EACH FLIGHT
- APPROXIMATELY 30% OF THE FIELD WILL BE PAID IN GOLF SHOP CREDIT AWARDS



Women Play: Day 1 Mira Mesa & Chula Vista

Day 2 Yankee Clipper and Southern Star

Men Play: Day 1 Yankee Clipper and Southern Star

Day 2 Mira Mesa & Chula Vista

**Registration:** 

REGISTRATION BEGINS APRIL 7TH AT 8AM REGISTRATION ENDS MAY 1ST AT 5PM

Pairings will be posted by 5 PM on May 4th at GolfTheVillages.com. No refunds will be issued after pairings are posted.

Registration forms are available online at GolfTheVillages.com and at all designated Championship Golf Courses listed below.

Completed forms and payments may be submitted to: Orange Blossom Hills or Tierra Del Sol Golf Shops.

**REQUIRED:** For team flighting purposes, all players will be required to report at registration an Average 9 Hole Executive Course Score.

#### Must be 45 years of age or older to play!

Men will play the middle tees and Women from the forward tees. Men 80 and over will play from the forward tees.

Teams will be chosen via a random draw pairing based on reported Average Executive 9 Hole Score.

CONTACT US FOR MORE INFORMATION:

352-753-4558 | GolfTheVillages.com

The Villages

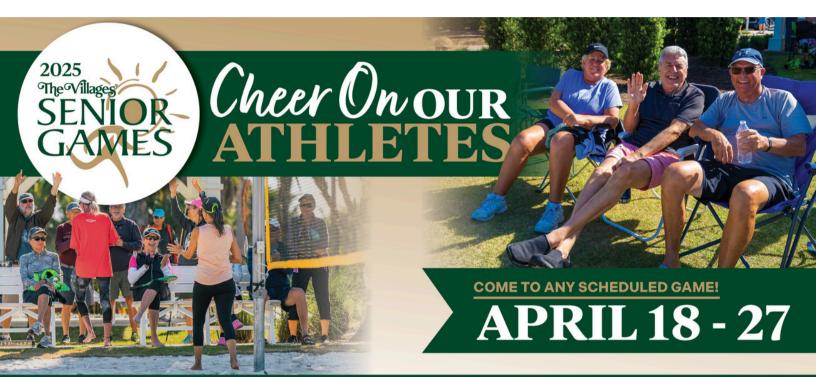
Community Development Districts

Executive Golf

#### **Recreation & Parks**

#### **The Villages Senior Games**

The Villages Senior Games continues to grow, and provide fun, fellowship, fitness and competition for all Villages residents. The focus of The Villages Senior Games is not winning, but participating. Come on out and watch your fellow Villagers compete in their favorite sport, Friday, April 18 – Sunday, April 27, 2025!



FOR MORE INFORMATION: The Villages Senior Games.com 352-753-1716 | Recreation Department @ District Gov.org

The Villages Recreation & Parks





#### **Age Requirements**

The Recreation & Parks Department's monthly socials are one time social gatherings, parties, events or activities held at various recreation centers to help Villagers enjoy the companionship of fellow Villagers in a friendly, fun atmosphere. A full slate of activities is published the middle of the Recreation & Parks paper the last Thursday of each month for the upcoming month. Registration begins on the last Thursday of each on-line at DistrictGov.org or at any At Your Service Center.

#### **Recreation & Parks**

#### La Hacienda Recreation center closure

In our efforts to keep the recreation facilities in optimal condition, La Hacienda Recreation Indoor Facilities and Customer Service Satellite Office will be closed for HVAC replacement from Friday, April 4, 2025, through Sunday, July 13, 2025. The Dolores Del Rio Game Room and outdoor facilities will remain open; however, these facilities may be closed temporarily during this time.

Weekend Services will be available at Paradise Regional Recreation Center (1403 Paradise Drive) from 8:30am-12:00pm, Saturday and Sunday.

Beginning on March 10, 2025, Resident Lifestyle Volunteer leaders were notified regarding an alternate meeting location for their club or activity. We'd appreciate your patience!

This schedule may be adjusted due to unforeseen circumstances, including weather. We apologize for the inconvenience. If you have any questions or need additional information, please contact Recreation Administration at 352-674-1800.



## LA HACIENDA RECREATION

Temporarily Closed For Renovations: Friday, April 4, 2025 – Sunday, July 13, 2025

This schedule may be adjusted due to unforeseen circumstances.



#### Recreation & Parks services will be relocated to:

Paradise Regional Recreation Center 1403 Paradise Drive | 352-753-0637

#### At Your Service+ Services

Monday - Friday | 8:30AM-5PM Executive Trail Pass, Guest ID Services, Activity Registration PLUS Room Reservations, Form a New Resident Lifestyle Club

#### **Weekend Services**

Saturday & Sunday | 8:30AM-Noon Executive Trail Pass, Guest ID Services, Activity Registration

#### District Customer Services will be relocated to:

Lake Sumter Landing Satellite Office 1030 Lake Sumter Landing, Suite A | 352-753-4508

For More Information:

DistrictGov.org | Recreation Administration | 352-674-1800 Paradise Regional Recreation Center | 352-753-0637





# THE UNFLUSHABLES

Information provided by JACOBS

# Keep wipes and other products from clogging your community's sewer system

To keep wastewater systems working properly, please flush only the appropriate waste down the toilet.

#### WIPES CLOG PIPES, SO REMEMBER THESE TIPS:

#### **FLUSH IT:**

Biological waste (urine, feces) and toilet paper are the only materials that should be flushed down the toilet. Toilet paper breaks down in water. Others products d not.

#### TRASH IT:

Paper towels, feminine hygiene products, wipes, and similar products must be disposed of as domestic waste and NOT flushed down the toilet.



These steps will help us keep collection and treatment systems operating properly. If there's no toilet paper and you must use something else, keep a trash bin in the bathroom to dispose of non-toilet-paper products. Clean the bin and surrounding areas regularly. Businesses should provide similar trash bins and consider posting signs reminding patrons not to flush non-toilet-paper products.

Please help us avoid unnecessary sewer clogs and backups.





### LITHIUM-ION

## BATTERY Safety



Lithium-ion batteries supply power to many kinds of devices including smart phones, laptops, e-scooter, e-bikes, e-cigarettes, smoke alarms, toys, and even cars.

If not used properly, of if damaged, these batteries can catch on fire or explode.

#### The Problem

- These batteries store a large amount of energy in a small amount of space.
- Sometimes batteries are not used the right way; batteries not designed for specific use can be dangerous.
- Like any product, a small number of these batteries are defective. They can overheat, catch fire, or explode.

#### Safety tips

- Purchase and use devices that are listed by a qualified testing laboratory.
- Always follow the manufacturer's instructions.
- Only use the battery that is designed for the device.
- Put batteries in the device the right way.
- Only use the charging cord that came with the device.
- Do not charge a device under your pillow, on your bed, or on a couch.
- Do not keep charging the device or device battery after it is fully charged.
- Keep batteries at room temperature when possible. Do not charge them at temperatures below 32°F (0°C) or above 105°F (40°C).
- Store batteries away from anything that can catch fire.

#### Signs of a Problem

Stop using the battery if you notice these problems: odor, change in color, too much heat, change in shape, leaking, or odd noises. If it is safe to do so, move the device away from anything that can catch fire. Call 9-1-1.

#### **Battery Disposal**

- Do not put lithium-ion batteries in the trash.
- Recycling is always the best option.
- Take them to a battery recycling location or contact your community for disposal instructions.
- Do not put discarded batteries in piles.



# FACILITY CLOSURES

- Brinson Perry Dog Park, sod installation
  - o Monday, April 7 Sunday, April 27
- Canal Street Recreation Pickleball and Tennis Courts, fence repairs
  - Monay, March 31 Sunday, April 20
- · Chatham Recreation Bocce Courts, resurfacing
  - o Monday, April 7 Monday, April 21
- Chula Vista Recreation Adult Pool, refurbishment
  - Monday, December 2 Sunday, May 4
- Coconut Cove Recreation Indoor Facilities, Outdoor Facilities and Family Pool
  - Friday, April 11
- Dunedin Recreation Area and Adult Pool, pressure washing
  - o Thursday, April 10
- El Santiago Recreation Upper Building, HVAC maintenance
  - o Monday, April 21 Friday, April 25
- El Santiago Recreation Craft Room (Hula Lounge), HVAC system maintenance
  - Monday, March 31 Monday, April 28
- Everglades Recreation Sports Pool
  - Tuesday, April 15, 7am-12pm
- Fenney Recreation Nature Trail Boardwalk, flooring repairs
  - Monday, April 21 Wednesday, April 23
- Fernandina Recreation Area and Adult Pool
  - Wednesday, April 23
- Gilchrist Recreation Area and Adult Pool
  - Friday, April 25
- Hillsborough Recreation Area Adult Pool, building pressure washing
  - Friday, April 25
- La Hacienda Regional Recreation Center, HVAC replacement
  - Friday, April 4 Sunday, July 13
- La Hacienda Recreation Pickleball, Tennis Courts and Sports Pool
  - Monday, May 19 Friday May 23
- · Lake Miona Recreation Sports Pool, pressure washing
  - Thursday, April 10, 7am-12pm
- Lake Miona Recreation Shuffleboard Courts, resurfacing
  - Monday, April 28 Sunday, May 11
- Mulberry Grove Recreation Sports Pool, AC maintenance
  - Thursday April 24
- Mulberry Grove Dog Park
  - Monday, April 21 Friday, April 25
- · Pimlico Recreation Billiards Hall, table recovering
  - Wednesday, April 16 Friday, April 18
- Rohan Recreation Sports Pool, pressure washing
  - Wednesday, April 23, 7am-12pm
- Saddlebrook Recreation Indoor Facilities, Outdoor Facilities and Family Pool
  - Tuesday, April 15
- Silver Lake Recreation Indoor and Outdoor Facilities
  - Tuesday, April 29
- · Southside Recreation Indoor Facilities, Outdoor Facilities and Adult Pool, tenting/extermination
  - Tuesday, April 8 Thursday, April 10
- Southside Recreation Indoor Facilities, Outdoor Facilities and Adult Pool
  - Friday, April 25
- Spanish Moss Recreation Sports Pool
  - Wednesday, April 16, 7am-12pm
- · Springdale Recreation Area and Adult Pool, painting and general maintenance
  - o Monday, April 14 Wednesday, April 16
- Truman Recreation Indoor Facilities, Outdoor Facilities and Family Pool
  - Thursday, April 17
- Winifred Recreation Adult Pool, building maintenance
  - until further notice

# Foin Our Team

Hospitality | Stewardship | Innovation & Creativity | Hard Work

#### **CURRENT OPEN POSITIONS**

Are you looking for employment?

If so, look no further than the Villages Community Development District.

All of our current job openings are listed on through our website by visiting <a href="www.DistrictGov.org">www.DistrictGov.org</a>

> Contact Us > Careers > See All Openings.

Or **CLICK HERE** to view the latest openings

You can contact us Monday-Friday 8a-5p with any questions or inquires, at 352-674-1905.



Scan the QR code to apply online or visit

DistrictGov.org > Contact Us>Careers

# Contact Us

**Administration** 

352-751-3939 Email

**Bond Division** 

352-751-3900 Email

**Budget** 

352-674-1920 Email

Community Standards

352-751-3912 <u>Deed Compliance</u> <u>ARC Review</u>

**Community Watch** 

352-753-0550 Email

**Customer Service** 

352-753-4508 Email **District Clerk** 

352-751-3939 Email

**Executive Golf Maintenance** 

352-674-1885 Email

**Finance** 

352-753-0421 Email

Golf & Tennis
Operations

352-753-3396 Email

**Human Resources** 

352-674-1905 Email

District Property Mgmt.

<u>352-753-4022</u> Email **Public Safety** 

352-205-8280 Email

**Purchasing** 

352-751-6700 Email

**Recreation & Parks** 

352-674-1800 <u>Email</u>

Risk Management

352-674-1828 Email

**Utility Billing** 

352-750-0000 <u>Email</u>