

Utility Fee Schedules: Please visit www.districtgov.org. Click Departments — Click Utilities, and then select your utility company.

Attention Seasonal Customers: Please be advised that as part of the deed covenants water, sewer, irrigation base charges and amenities and sanitation services are charged year round.

Scheduling Service Requests: We do not schedule appointments for service requests. Please provide at least two business days' notice for routine service requests. More complex requests (such as installing or removing meters and/or upgrading services) are scheduled and require more notice. Please ensure that all water faucets, inside and outside the location, are shut off when the service is turned on.

Termination of Water Service: Only occurs due to non-payment. Disconnection of water services results in a minimum reconnection fee of \$57.00 and payment in full of any past due balances. Meters are locked at disconnection of service and any tampering with the lock or meter will result in a fine to the owner of the property.

Payment Options: The District accepts cash, check, money order, on-line check debit and credit cards, (Visa, American Express, Master Card and Discover) for payment. (Debit and credit cards and on-line check are processed by a third party and are charged a convenience fee.) Please choose your appropriate utility service name to insure proper crediting of your account. You may also sign up for auto draft from a checking or savings account, at no charge, by completing the back portion of your payment stub or an ACH Draft form.

Water Conservation: The District is committed to comply with the Water Management District Consumptive Use Permit and promotes and adheres to Water Management Conservation Orders. It is the owner's responsibility to monitor home and irrigation system settings to avoid high usage.

First Bill: Your first bill should arrive within 30-45 days of activating service. District Emergency numbers, as well as other convenience information is listed on the reverse side of the bill. The District website www.districtgov.org is also an excellent information resource.

Our Customer Service staff is committed to providing the best possible service to every customer all of the time. Please feel free to contact us by phone 352-750-0000 or via e-mail, Utilities@districtgov.org.

In accordance with the District Rule, my signature below indicates that I have received and understand the obligations as documented on the Customer Application.

HOMEOWNER'S NAME (Please Print) _____

HOMEOWNER'S SIGNATURE _____

DATE: _____

| |
|---|
| OFFICE USE: RECEIVED BY _____ DATE RECEIVED _____ |
| UNIT _____ LOT _____ ACCOUNT # ASSIGNED _____ |

District Office: 984 Old Mill Run, The Villages, FL 32162-1675 FAX: 352-674-1999

Email: utilities@districtgov.org