

ACCOUNT ACTIVITY

Account Number N000-0000-00
 Service Address 1000 CASTAWAY DR
 Service Period 09/15/2016 to 10/14/2016
 Billing Date 10/21/2016
 Due Date 11/22/2016
 Balance Will Be Drafted From Bank Account: \$243.82



SAMPLE BILL
 1000 CASTAWAY DR
 THE VILLAGES, FL 32162-4388

PLEASE MAKE CHECKS PAYABLE TO:

NSU
 984 OLD MILL RUN
 THE VILLAGES, FL 32162-1675



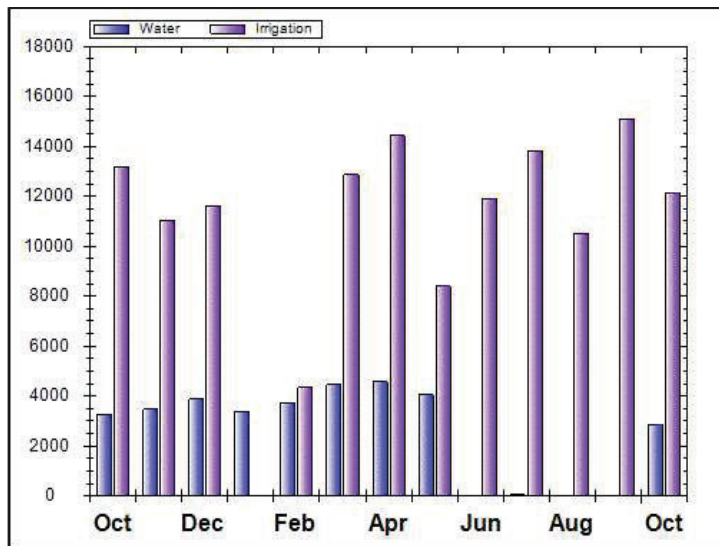
Previous Statement	Payments (Credits)	Adjustments & Late Fees	Balance Forward	New Charges	ACCOUNT BALANCE
\$234.96	\$(234.96)	\$0.00	\$0.00	\$243.82	\$243.82

Service Address: 1000 CASTAWAY DR

Service Period: 09/15/2016 to 10/14/2016

METER CONSUMPTION INFORMATION			
Description	Current Reading	Previous Reading	Usage in Gallons
Irrigation	319,410	307,270	12,140
Water	109,900	107,050	2,850

Account Number: N000-0000-00			
CURRENT ACTIVITY	USE IN GAL	TAX	NEW CHARGES
Water Base		\$0.45	\$8.90
Water Use	2,850	\$0.27	\$5.42
Irrigation Base			\$5.97
Irrigation Use	12,140	1	\$32.22
Sewer Base			\$12.68
Sewer Use	2,850		\$12.94
Amenity Fee - November			\$147.07
Sanitation Collect. - November			\$17.90
		2	\$0.72
		3	\$243.10
TOTAL NEW CHARGES			\$243.82
BALANCE FORWARD			\$0.00
ACH-DO NOT PAY			\$243.82
CHARGES DUE IF NOT PAID BY 11/27/2016			\$255.98



ANNOUNCEMENTS

As required by the EPA we monitored for Unregulated Contaminates in your service area in 2013, To learn more or for the complete report email Deanna.Simmons@ch2m.com or view more at www.DistrictGov.org

QUESTIONS ABOUT SUMTER SANITATION PICKUP CALL (352) 748-0109

IF YOU HAVE ANY QUESTIONS ABOUT YOUR ACCOUNT, PLEASE CONTACT VCDD UTILITY CUSTOMER SERVICE AT (352) 750-0000
 984 OLD MILL RUN THE VILLAGES, FL 32162-1675
 FOR ONLINE PAYMENTS VISIT OUR WEB PAGE: www.districtgov.org

AFTER HOUR WATER EMERGENCIES:
 CALL COMMUNITY WATCH AT 352-753-0550

NSU WATER STEP RATES
 0 - 4,000 GAL @ \$1.90/1,000 GAL
 4,001 - 8,000 GAL @ \$3.18/1,000 GAL
 8,001 & Up @ \$4.43/1,000 GAL

NSU SEWER RATES
 0-10,000 Gallons @ \$4.54/1,000

NSU IRRIGATION STEP RATES
 0 - 7,000 GAL @ \$2.07/1,000 GAL
 7,001 - 14,000 GAL @ \$3.45/1,000 GAL
 14,001 & Up @ \$4.79/1,000 GAL

VISIT US ONLINE FOR SELF SERVICE AT WWW.DISTRICTGOV.ORG

To receive this statement via email, click on "Sign up for E-Billing" under the "Quick Links" section on the home page.

I To sign up for or make changes to monthly automatic payments, click on "Payment Information" under the "Quick Links" section of the home page. Look for the Authorization Form in the last paragraph on that page.

To make changes to your account information, such as updating the mailing address or emergency contact phone numbers, please email us at Utilities@DistrictGov.org.

Please do not include any additional correspondence with your payment as envelopes are opened by machine.

ABOUT YOUR UTILITY BILL

VCDD Utilities provides billing and customer service for five (5) Village Utility Service Areas: Village Center Service Area (VCSA), Little Sumter Service Area (LSSA), North Sumter County Utility Dependent District/Village Water Conservation Authority (NSU), Central Sumter Utility/Sumter Water Conservation Authority (CSU) and South Sumter Utility/Fenney Water Conservation Authority/Southwest Wildwood Water Conservation Authority (SSU).

J For the convenience of our customers VCDD Utilities provides one combined bill for Water, Sanitation, Amenity Services and RV Storage Lot Rental. Water, Sewer & Irrigation (where applicable) charges include a fixed monthly base charge and a charge based upon consumption; these charges are the for service period printed on the bill. Sanitation Collection (where applicable) and Amenity Services are fixed fees charged monthly, regardless of occupancy status.

Amenity Fees are subject to an annual adjustment, done in the anniversary month of the original land sale date of the property and calculated using the Consumer Price Index – All Urban Consumers.

Utility systems in The Villages north of SR 44 that are owned by VCCDD or NSCUDD have their utility rates established by rules adopted by the respective Boards. Utility systems north and south of SR 44 that are privately-owned have their utility rates approved by the Florida Public Service Commission or adopted by the utility, as applicable.

PAYING YOUR BILL

ACH DIRECT DEBIT: Your total bill will be automatically drafted every month on the due date. Your statement will indicate the amount to be drafted.

K ONLINE: Visit www.DistrictGov.org. Click on "How Do I?" and then "Pay My Utility Bill Online". All major credit cards and electronic check payments are accepted. There is a charge for this convenient service collected by the vendor, Point & Pay (PNP). The fees are 2.3% for credit/debit cards and \$1.00 for checks.

BY MAIL: Please detach the upper portion and send it with your payment. Make your check payable to the correct utility name and account number. Complete the check with written and numerical amounts and be sure to sign the check. Either drop the check into the box marked VCDD at your postal station (no postage required) or mail via USPS (postage required).

IN PERSON: You may drop your payment in the drop box outside the door at 984 Old Mill Run (located in the breezeway next to Starbucks at Lake Sumter Landing), or call (352) 750-0000 to schedule an appointment at either of our convenient locations, 984 Old Mill Run or 4856 Morse Blvd.

WATER CONSERVATION

L Owners are responsible for the consumption and costs associated with all water that passes through their meter(s). Please monitor and check your irrigation systems on a routine basis. This will help conserve water. Visit our website at www.DistrictGov.org or www.TheVillagesWaterWisdom.com for more information, including the irrigation schedule for your lot and conservation tips.

CONTACT UTILITY CUSTOMER SERVICE

Address or phone number changes, payments and billing related questions, concerns with leaks, sewer or other water related services.

M **Monday - Friday 8:00 a.m. to 5:00 p.m.**
Utilities@DistrictGov.org
352-750-0000

AFTER HOURS WATER EMERGENCIES:
Contact Community Watch 352-753-0550

The Village Center Community Development District purchased new utility billing software. As a result, there have been minor changes to the bill format for the four utility companies that the District services. Below is a description of what you will find on your bill.

- A Account Activity**
This area provides account number, service address, service period, billing date, and due date. This area also has a place for you to enter your check number and date paid, or if you have your payment automatically withdrawn, it will indicate "On Draft". This area is on the stub that will be returned with the check payment.
- B Customer Name and Mailing Address**
Please help keep this information current by updating your mailing address with VCDD Utilities whenever it changes.
- C Utility Area and Mailing Address**
Please make payments payable to the utility service area on your bill and reference this when calling in with questions. Village Center Service Area (VCSA), Little Sumter Service area (LSSA), North Sumter County Utility Dependent District (NSCUDD), or Central Sumter Utility (CSU).
- D Activity Bar**
This area provides the previous statement, any payments or adjustments that have been made to your account since your last statement, the balance forward, total amount of new charges for this service period, and current account balance due.
- E Meter Consumption Information**
This area identifies your type of service for each meter, the prior month ending reading, the current reading, and the total gallons consumed for each meter. A graphical representation of the water usage history for the last 13 months is found here. For those customers with water and irrigation meter, the water usage is found to the left (blue bar) and the irrigation is to the right (purple bar). By observing this graph you can monitor your water usage. By monitoring your usage you can make adjustments to the size of your monthly water and sewage usage costs.
- F Important Message Box**
Displays important monthly messages and reminders from the District.
- G Activity Detail**
This area provides new billable activity and the amount due by the due date.
1. Current Activity: This area provides the new charges for water, irrigation, sewer, sanitation, amenity, RV, and other charges that are assessed for the billing cycle. (If you signed up for Automatic Draft – "ACH – DO NOT PAY" will appear on your bill).
2. The total of all new charges incurred
3. The total amount due by the "Due Date".
- H Customer Service Information**
Sumter Sanitation Contact Number (If Applicable) – Please call this number for pickup or operational questions. The District only handles billing. VCDD Customer Service Info & After Hours Emergency Contact – Information provided on how to contact VCDD Utilities for emergency service issues.

BACK OF THE STATEMENT

- I Account Changes**
Ways to sign up for e-billing, ACH and make changes to your mailing address.
- J About Your VCDD Bill**
Explanation of the charges that appear on the bill.
- K Paying Your Bill**
Various Options on how to pay your bill.
- L Water Conservation**
How to access information on conservation.
- M Customer Service Activity**
VCCDD Customer Service Info & After Hours Emergency Contact
-Information Provided on How to Contact VCDD Utilities.