Frequently Asked Questions

The Recreation & Parks Department team of staff and volunteers offers many activities to meet your lifestyle needs. Our efforts are to provide the most enjoyable experience and opportunities to participate and utilize these activities and facilities. For more information, please visit www.DistrictGov.org and select the Recreation Department. Next pick a topic of interest.

- **How do I get involved?**
  - An alpha listing of all the clubs/activities that meet in the recreation centers can be found on the website – Departments/Recreation/Resident Lifestyle Club Contact Quick link. Use Control/F and the search box will appear. Next type in a keyword, i.e. dance.
  - Participation in recreational activities always involves some degree of risk. Be sure to fill out the required activity release. A new activity release is required to be completed at the beginning of each calendar year. Additional releases may be required depending on the type and nature of the activity.
  - Children must be 13 years of age and accompanied by an adult, at all times, to use the air gun, archery billiards, croquet, and lawn and dog park facilities.
  - The most up-to-date weekly schedule of activities can be found in the Recreation & Parks News which is inserted in Thursday’s *The Villages Daily Sun* or can be picked up at any recreation center.

- **What is a Resident Lifestyle Volunteer?**
  Resident Lifestyle Volunteers are the leaders of the activity groups that fill social, recreational, educational, emotional or physical needs of members.

- **Do I have to sign-up/register for activities?**
  - All resident lifestyle volunteer groups are open to all residents with a valid Villages Resident ID card. We recommend you check with the prospective group about the group’s expectations, membership requirements, dues and other fees, etc., prior to attending a club or activity.
  - Registration is required for socials and special events. A resident with a valid Villages Resident ID card can apply for a Guest ID card. A qualified guest is defined as an individual whose current residence is outside Lake, Marion and Sumter counties. A resident who has a son, daughter, grandchild or great grandchild (and their spouses) who reside in Lake, Marion or Sumter counties may apply for an in-area guest ID card. Registration for these ID cards is from 8:30 a.m. to 4:00 p.m. Monday through Friday at any regional recreation center and 8:00 a.m. to 12:00 p.m. Saturdays & Sundays at Eisenhower, La Hacienda, Lake Miona and Rohan Regional Recreation Centers.

984 Old Mill Run
The Villages, FL 32162
(352) 674-1800
• How do I get guest ID cards?
  o A resident with a valid resident ID card can apply for a guest ID card. A qualified guest is defined as an individual whose current residence is outside Lake, Marion and Sumter counties. A resident who has a son, daughter, grandchild or great grandchild (and their spouses) who reside in Lake, Marion or Sumter counties may apply for an in-area guest ID card.
  o Any resident requesting a guest ID card(s) must make initial application to the District at the District Customer Service Center located at 984 Old Mill Run, at any regional recreation center (Paradise, La Hacienda, Savannah, Mulberry Grove, Laurel Manor, Lake Miona, Colony Cottage, SeaBreeze, Eisenhower, Rohan, Fenney) 8:30 a.m. - 5:00 p.m. Monday-Friday; or Eisenhower, La Hacienda, Lake Miona and Rohan 8:00 a.m.-12:00 p.m. Saturday and Sunday. Residents may also apply online by clicking on the Guest ID Card Services link at www.DistrictGov.org (please allow for a three-day processing time for all online requests). The resident must provide all required guest(s) information requested on the application in order to be issued a guest ID card.

• How do I pay for an Executive Trail Fee?
  o In person: From 8:30 a.m. – 4:00 p.m. Monday – Friday at any regional recreation center; Saturday and Sundays 8:00 a.m. – 12:00 p.m. at Eisenhower, La Hacienda, Lake Miona and Rohan Regional Recreation Centers.
  o By mail: Return the signed, completed application form with your check payable to VCDD or your MasterCard/Visa/Discover credit card information to: La Hacienda Recreation Center, 1200 Avenida Center, The Villages, FL 32159. Please DO NOT send cash. This fee is nonrefundable and nontransferable. For more information visit www.GolfTheVillages.com.

• Are there Workout Facilities?
  Fitness Clubs are located at Mulberry Grove, Laurel Manor, Colony Cottage, SeaBreeze, Rohan and Fenney Recreation Centers.
  o Fitness Clubs are open 6:30 a.m. – 8:00 p.m. Monday – Friday; 7:00 a.m. – 5:00 p.m. Saturday and Sunday.
  o Membership fee is required. Membership is limited to Villages residents and their guests (19 years and older) only. Membership types: one (1) month, three (3) months, six (6) months, nine (9) months or a year.
• **Where might I find Lost & Found items?**
  Depending on where items are found, inexpensive items are held for one month at La Hacienda, Laurel Manor or Eisenhower regional recreation centers. Valuables will be turned over to the Lady Lake Police Department, Sumter County Sheriff’s Office or Marion County Sheriff’s Office within 72 hours. At the end of each month, unclaimed items are donated to local charities. The Recreation & Parks Department is not responsible for lost items.

• **Can I fish in The Villages Ponds?**
  To ensure your fishing experience is enjoyable, it is important to know the rules and regulations for fishing these water bodies. The Village Community Development Districts and the State’s Water Management Districts oversee and manage many of the water bodies located throughout The Villages community. These water bodies serve several purposes for the community and also provide anglers fishable areas for their recreational enjoyment. For the Fishing Guidelines and a map of available ponds, click on the following link: [Fishing Information](#).

• **What are the types of pools?**
  There are several types of pools throughout The Villages community.
  
  o **Sports Pools (7:00 a.m. – Dusk):** Residents Only 30 years of age and older. These pools have a specific schedule of activities.
  
  o **Neighborhood – Adult Pools (7:30 a.m. – Dusk):** Resident and their guests 30 years of age and older.
  
  o **Family Pools (7:30 a.m. – Dusk):** Adjacent to the Village Recreation Centers. For residents and residents who have young family members under the age of 30 visiting.

• **Can I rent a room?**
  For room rental information, call (352) 674-1800.

• **What else should I know?**
  o Please be courteous of others with cell phone use.
  o Pets must be leashed at all times.
  o Only service animals are allowed in the recreation centers.
  o AED – Automated External Defibrillators are located at all regional and village recreation centers, sports pools, softball complexes and district offices.
  o Assistive listening systems are available at recreation centers throughout The Villages.
  o Recreation sponsored activities will be canceled/postponed for the following reasons: outside temperature 35 degrees or below; outside temperature heat index 104 degrees or
higher; rain, wind, lightning and/or server conditions that compromise the safety of players or the condition of the facilities.