The Villages.

September 2023

Community Development Districts

Hospitality ~ Stewardship ~ Creativity & Innovation ~ Hard Work

Meeting the needs of The Villages community Residents is our primary objective. PURPOSE To provide and preserve the lifestyle of Florida's Friendliest Hometown. VISION To be respected as the most responsive and responsible Community Development District. MISSION To provide responsible and accountable public service that enhances and sustains our community.

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Change

I was very fortunate to have recently attended a Human Resources conference in Orlando. What an exciting experience it was. There were Human Resources professionals from all over Florida and from a large variety of organizations. The conference had a lot of offer. There were great sessions to learn about a variety of topics, from leadership, legal, health and wellness and many more, as well as two outstanding keynote speakers. I found a common denominator mentioned throughout the conference and sessions and that was CHANGE. Change was never forced, only suggested to make improvements in the workplace.

Change is an inevitable part of our professional life. One of the keynote speakers said, "We may not always agree with change, but we know we need to go through it." This quote resonated with me. The majority of the time, the change is not our idea, and we may not understand why. However, in order to operate, we need to adjust and move forward.

During my time working for the District, I have been through many changes. I'll admit, I didn't always fully agree with them, but I went through it. And in some cases, even though I didn't initially understand why, I realized the change was for the better. I've learned to embrace changes because it's always a learning experience.

Here at the District, I've seen our employees lean on our core values to go through change. I have seen them come together and provide the greatest hospitality to all they encounter. Employees are always welcome to provide their input using innovation and creativity regarding change. Our employees constantly take pride in caring for the District in many different ways through stewardship. And lastly, our employees, no matter the change, continue to exemplify hard work, every day.

Change will continue to occur and at times it may be easy and at times it may be more difficult. In order to make it through, take the time to understand why change is being made. The more you understand, the easier time you'll have. Work together and continue leaning on our core values. Go through it and see what the final outcome is. You may be pleasantly surprised.

Teríanne Carroll Human Resources Manager



Jody Restor Customer Service Senior Billing & Collection Technician



Where were you born & raised and went to school? I was born in Erie, PA. I then moved to Ohio and attended Mogadore schools until I graduated.

What was special about where you are from? It was a small village. I graduated with about 40 kids. Everyone knew each other. I still enjoy going back and visiting. Most of the people I went to school with are still living and raising their kids there.

Tell us about your family, people in your life (including pets!) I am a mom of 3 boys. Andrew is 19. He works and attends college full-time. Aaron is 16. He attends Villages High School, plays football and lifts weights. Avery is 9, in fourth grade and plays basketball and football. We have one dog, Abby, who just turned 10

Hobbies? Favorite activities?

Spending time with friends and family. Shopping, traveling, going to beaches, sporting events, and watching college football with the kids.

Who has been the most influential person in your life and why?

There have been a lot of influential individuals in my life, but the one who sticks out most was my friend Michelle. She passed away after a long battle with cancer. She had a positive attitude and always made the best of every situation.

What's the best advice you have ever received?

To be kind. You never know what someone else is going through.

What is the career & training path that led you to the District? I was working in the medical field before I came to the district. I was working third shift and Covid was still on the rise. A friend told me that the Utilities department was hiring and I applied. I didn't have much experience. I was honest and open in my interview with Brandi and will be forever thankful she took a chance and hired me. I'm now halfway through completing my bachelor's departed for burgers thanks to Brandi's constant metivation and when for me to degree for business thanks to Brandi's constant motivation and push for me to advance myself.

Can you tell us about your day-to-day responsibilities? Every day is a new day. We handle several phone calls dealing with residents' water utilities, wild pigs in their yards, and their light posts not working. I've successfully learned how to bill our of our growing utilities, and how to handle different problems residents have.

What is your favorite aspect of working for the District?

I like that almost every day when I walk in everyone is happy to be here. There is a sense of family in our department. I enjoy being able to help residents and be a part of a growing community.

What is the most interesting thing you have ever seen? At work, I believe it was a resident's meter box just catching fire out of thin air. It may be the most interesting thing I've ever seen. The best thing personally (thus far) was watching my oldest son graduate high school, knowing Í successfúlly raised him to adulthood was an accomplishment.

| | Díð Yo | u Know? | |
|---|-----------------|---|---------------------------------------|
| Current Job On | opinge | Employee | s On The |
| Current Job Op | enings | | a fr |
| - | | | |
| Are you looking for a career change, or know | | | |
| eeking employment? Our current job open | ings include: | <u>Community Watch</u> • Paul Pallini, Robert Hulka, Todd | Rolton & Thomas Szatko |
| | | transferred from Patrol Driver Sub | stitute to Patrol Driver. |
| Community Watch | ¢12.00 / II | • William Mikesell transferred from | |
| Gate Attendants | \$12.00 / Hour | Attendant. | |
| • Tag Team, Boone, Red, 1800-23 | 00 | Catherine Rivenbark transferred free free free free free free fre | rom Gate Monitor Coordinator to |
| • El Cortez, Red, 1200-1800 | | • <i>Marylou Donnella</i> transferred from | n part time Dispatcher to full tim |
| • Lake Denham, Blue/Red, All Sh | ifts | Dispatcher. | |
| Bonnybrook, Blue, 1200-1800 | | • Donald Laranjo transferred from I | Patrol Driver to Gate Attendant. |
| Hillsborough, Red, 1200-1800 | | Human Resources | C II D |
| • Chatham, Red, 1200-1800 | | Helen McLaughlin was promoted Technician to Human Resources G | from Human Resources |
| Hillsborough, Red, 0000-0600 | | Public Safety | eneranst. |
| • Briar Meadow, Blue, 1200-1800 | | • Armani Floran was promoted from | n Firefighter EMT to Firefighter |
| • Morse South, Red, 0600-1200 | | Paramedic. | |
| • Morse South, Red, 1800-2400 | | <u>Recreation & Parks</u> Lisa Siegal transferred from Recre | ation Assistant to Staff Assistan |
| • Richmond, Blue, 1800-2400 | | <i>Lisa Siegai</i> transferred from Recre <i>Mindi Valancy</i> transferred from R | ecreation Assistant to Recreation |
| • Richmond, Red, 1800-2400 | | Leader. | |
| Gate Monitor Coordinator | \$13.02 / Hour | • <i>Tyler Hess</i> was promoted from Re | creation Supervisor to Recreatio |
| Patrol Drivers | \$12.34 / Hour | Area Supervisor.<i>Monica Lui</i> was promoted from R | acreation Supervisor Customer |
| Tag Team, Patrol 13, Red, 1600- | 2400 | • <i>Monica Lai</i> was promoted from K Service to Recreation Area Manag | |
| • Tag Team, Patrol 9, Red, 1600-2 | 400 | Christopher Iannello was promote | |
| | | Supervisor to Recreation Facilities | Manager. |
| Property Management | | • <i>Thomas Adams</i> was promoted from | |
| Supervisor-Facilities | \$23.51 / Hour | Representative to Recreation Supe • Suann McDonald was promoted f | |
| D. L.P. C. C. C. | | Recreation Service Representative | |
| <u>Public Safety</u> Firefighter EMT | \$15.00 / Hour | Lorrie Lietz was promoted from R | ecreation Leader to Recreation |
| Firefighter Paramedic | \$19.29 / Hour | Supervisor. | |
| Single Certification Paramedic | \$15.57 / Hour | <u>Property Management</u> Stan Davis was promoted from Fault | cilities Supervisor to Eacilities |
| | \$1010, / 11000 | Manager. | entites supervisor to raentites |
| Recreation & Parks | | | |
| Recreation Assistant | \$12.00 / Hour | | |
| | | * | to the team |
| | | Veccome | |
| Keep an eye out for emails from Terianne C | | | |
| for future openings within the I Or use our internal link to apply for int | | Recreation & Parks Joe Corrado | Community Watch Mary Dieffenbach |
| https://www2.appone.com/Search/S | | Anna Fattorusso | Mary Dieffenbach Christopher Mealy |
| Internal=yes&ServerVar=villagescentercom | | Gina Goings | Robert Taylor |
| <u>.appone.com</u> | | John Hartley | Christian Traver |
| If you have questions on job openings of | | Rita Knox | |
| please call HR at 352-674-1 | | Maxwell Schwartz | Customer Service |
| | | Sharron Walker | Jill Daley |
| | | Chad Wittmer | |
| | | Malkai Ittai | Purchasing |
| | | Donald Latessa | Janice Watson |
| SPRE | | Human Resources | D., L.P. O. C. |
| | | Debbi Powell-Brown | Public Safety |
| | | | Dillon Berry Kenny Diaz |
| | | Finance | Kailee Duryea |
| | | Alma Lombardi | Dylan Harbinson |
| THE V | | Andrew Gatford | Carlos Hernandez |
| | | | Thomas Jacques |
| | | | Brandon Mikel |

Finance Alma Lombardi Andrew Gatford

Property Management Kelley Faulise



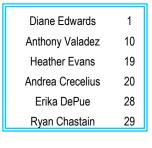
Community Watch

| Raymond Banks | 2 |
|---------------------|----|
| Gregory Gibson | 2 |
| Carol Martin | 3 |
| John Spillane | 3 |
| Steven Nigro | 5 |
| Joseph Feeney | 6 |
| Yona McCants | 7 |
| Richard Frette | 7 |
| David Clare | 7 |
| James Saunders | 8 |
| Timothy Hoard | 8 |
| Richard Underwood | 10 |
| Donna Willson | 11 |
| Judith Notarianni | 11 |
| Frank Giglio | 13 |
| Martin Seltzer | 15 |
| David Wire | 16 |
| Bruce Rather | 17 |
| William Simmons | 17 |
| James Hurrey | 18 |
| Ronald Irwin | 19 |
| Fredie Wilson | 19 |
| Richard Willson | 20 |
| Clifford Williams | 21 |
| John Minelli | 22 |
| Constance Henderson | 23 |
| Jorge Furones | 23 |
| Frederick Gerber | 26 |
| Rocco Russomano | 26 |
| Rick Priewe | 26 |
| Marilynn Smith | 26 |
| Donald Stephenson | 28 |
| Paul Patterson | 28 |
| Robert Sondel | 29 |
| Robert Foster | 29 |
| Cheryl Holdefer | 30 |

Public Safety

| Christopher Palasky | 1 |
|---------------------|-----|
| Gabriel Campos | 3 |
| Dillon Bourassa | 3 |
| Robert Ramage Jr | 4 |
| William Stokes | 5 |
| William Miller | 6 |
| Justin Boudreaux | 7 |
| Robert Rivers | 8 |
| Juan Berrios | 8 |
| Jon Wilkinson | 9 |
| Daniel McGoldrick | 11 |
| Robert Smiley | 11 |
| Noah Hartman | 17 |
| Tanner Gaddy | 18 |
| Scott Rylski | 19 |
| Eric McFarland | 23 |
| Sebastian Lindmeier | 25 |
| Preston Stokes | 25 |
| William Turner | 28 |
| Daniel Pursell | 30 |
| operty Manag | eme |

Pre ent



Community Standards

3 Maria Alfaro **Customer Service** Jennifer Cole 12 Frank Lombardi 24

Human Resources

Budget

Hope Schortemeyer

2

27

Lydia Justice

| Finance | |
|---------------|----|
| Erica Wallace | 10 |

Erica Wallace



Recreation & Parks

| Karl Waller | 1 |
|---------------------|----|
| Keith Boyle | 1 |
| Thomas Esposito | 2 |
| Jason Leavitt Sr | 3 |
| Kenneth Doran | 3 |
| Madison Taylor | 6 |
| Patricia McCullough | 9 |
| Gavin Eaton | 9 |
| Evah Watterson | 9 |
| Hayward Luther | 11 |
| Mary Bernardo | 11 |
| Michele Keiser | 11 |
| Linda Moquin | 11 |
| Jill Sadler | 12 |
| Tyrone Henderson | 12 |
| John Gill | 13 |
| Jerome Brandmueller | 13 |
| Jerry Wetzel | 15 |
| William Sergent Jr | 16 |
| Lori Stone-Stogner | 16 |
| Leroy Thompson | 17 |
| Gordon Savage III | 18 |
| Richard Schuchmann | 21 |
| Michael Rans | 23 |
| Linda Viri | 23 |
| Jessie Flynn | 25 |
| Kimberly Cappellini | 25 |
| Gerald Hruska | 26 |
| Charlene Endreshak | 27 |
| Ricky Brakley | 28 |
| Melvin Alexander | 29 |
| William Poling | 29 |
| David Gleim | 29 |
| Sharon Hehr | 29 |
| Sally Nielsen | 29 |
| Jessica Smith | 29 |
| Bernadette Cecchini | 30 |



Public Safety

| Peter Carpenter | 09/30/2002 | 21 |
|-----------------|------------|----|
| Robert Sjogren | 09/24/2018 | 5 |
| Jon Wilkinson | 09/16/2019 | 4 |
| Joshua Neebling | 09/07/2021 | 2 |

Purchasing

Susan Rodriguez Belon 09/17/2012 11

Property Management

| Michael Harris | 09/26/2015 | 8 | |
|------------------|------------|---|--|
| Andrea Crecelius | 09/23/2019 | 4 | |

Customer Service

| TracyAnne Brown | 09/20/2021 | 2 |
|-----------------|------------|---|
| Madison Guinn | 09/20/2021 | 2 |

Finance

| Barbara Mercer-Poll | 09/15/2004 | 19 | |
|---------------------|------------|----|--|
| Jodell Thurgaland | 09/04/2012 | 11 | |
| Ayako Terao | 09/08/2014 | 9 | |



Community Watch

| Roger Bruce | 09/13/2008 | 15 |
|---------------------|------------|----|
| Paul Tucker | 09/23/2008 | 15 |
| James Hodge | 09/16/2013 | 10 |
| Frederick Urfer | 09/16/2013 | 10 |
| John Tew | 09/30/2013 | 10 |
| Webb Epperson | 09/29/2014 | 9 |
| Martha Dennis | 09/12/2016 | 7 |
| Michael Bronersky | 09/26/2016 | 7 |
| Verna Bronersky | 09/26/2016 | 7 |
| Joseph Cordero | 09/18/2017 | 6 |
| Frank Fauci | 09/25/2017 | 6 |
| Joel Smith | 09/25/2017 | 6 |
| Ronald Scull | 09/10/2018 | 5 |
| Thomas Sherlock | 09/10/2018 | 5 |
| Jose Alvarez | 09/24/2018 | 5 |
| Mari Flanagan | 09/24/2018 | 5 |
| James Thomasson | 09/16/2019 | 4 |
| Joseph Bruch | 09/21/2020 | 3 |
| Aubrey Dobbs | 09/21/2020 | 3 |
| Deborah Ogle | 09/21/2020 | 3 |
| Pamela Rogers | 09/21/2020 | 3 |
| John Hawck | 09/07/2021 | 2 |
| David Dressendorfer | 09/20/2021 | 2 |
| Everett Robinson | 09/20/2021 | 2 |
| Joseph Feeney | 09/06/2022 | 1 |
| Alan Stults | 09/06/2022 | 1 |
| Craig Terry | 09/06/2022 | 1 |
| Joseph Capone Jr | 09/19/2022 | 1 |
| Anthony Grossi | 09/19/2022 | 1 |
| Kirk Johnson | 09/19/2022 | 1 |
| Gregory Weisheipl | 09/19/2022 | 1 |

Community Standards

| Shannon Mattiucci 09/14/2015 8 |
|--------------------------------|
|--------------------------------|

Administration

| Brittany Wilson | 09/07/2010 | 13 |
|-----------------|------------|----|
| Kenneth Blocker | 09/18/2017 | 6 |

Recreation & Parks

| Ketreau | on & Par | K5 |
|-----------------------------------|--------------------------|--------|
| Donald Lane | 09/09/1997 | 26 |
| Jerry Lapham | 09/23/2009 | 14 |
| Carolyn Wescoe | 09/01/2010 | 13 |
| Meryl Boyd | 09/14/2011 | 12 |
| Randall Phillips | 09/15/2012 | 11 |
| Linda Johnson | 09/30/2013 | 10 |
| Jeannine Young | 09/30/2013 | 10 |
| Carol Indermuehle | 09/15/2014 | 9 |
| Alana Tutone | 09/14/2015 | 8 |
| Brenda Farley | 09/26/2016 | 7 |
| Monica Lui | 09/25/2017 | 6 |
| Richard Vogt | 09/25/2017 | 6 |
| James Ferebee | 09/24/2018 | 5 |
| Michael Fortier | 09/24/2018 | 5 |
| Blair Hursh | 09/24/2018 | 5 |
| Jeffrey Lutley | 09/24/2018 | 5 |
| Frank Petrozzino | 09/24/2018 | 5 |
| Rachel Tillotson | 09/24/2018 | 5 |
| James Carbonneau | 09/16/2019 | 4 |
| Andrew Shpur | 09/16/2019 09/23/2019 | 4 4 |
| Barry Phillips | 09/23/2019 | 4 3 |
| Angela Cupp Bruce Turner | 09/21/2020 | 3 3 |
| Mark Werner | 09/21/2020 | 3 |
| Marlene Pirtle | 09/07/2020 | 2 |
| George Rodriguez Jr | 09/07/2021 | 2 |
| William Weidle Jr | 09/07/2021 | 2 |
| Angelo Agrafiotis | 09/20/2021 | 2 |
| Majid Al-falahi | 09/20/2021 | 2 |
| Arlene Schuchmann | 09/20/2021 | 2 |
| Joseph Chalmers | 09/06/2022 | 1 |
| Mark Collette | 09/06/2022 | 1 |
| Brian Colwell | 09/06/2022 | 1 |
| Frank D'Andrea | 09/06/2022 | 1 |
| Cheri Dunn | 09/06/2022 | 1 |
| Guy Fimiani | 09/06/2022 | 1 |
| Flora Fulton | 09/06/2022 | 1 |
| Jean Hitt | 09/06/2022 | 1 |
| George Holland | 09/06/2022 | 1 |
| Fernando lezzi | 09/06/2022 | 1 |
| Richard Kiel | 09/06/2022 | 1 |
| Tracy Klevesahl | 09/06/2022 | 1 |
| Ralph Kolesar | 09/06/2022 | 1 |
| Anthony Parrilla | 09/06/2022 | 1 |
| Dennis Redstone | 09/06/2022 | 1 |
| Joseph Robbins Jr | 09/06/2022 | 1 |
| David Robbins | 09/06/2022 | 1 |
| Mark Roberts | 09/06/2022 | 1 |
| Ruth Williams | 09/06/2022 | 1 |
| Bonnie Burgess | 09/19/2022 | 1 |
| Lynne Cave | 09/19/2022 | 1 |
| Linda Dodds Charlene Endreshak | 09/19/2022 09/19/2022 | 1 1 |
| Laura Hamilton | 09/19/2022 | 1 |
| Petra Hobson | 09/19/2022 | 1 |
| Thomas Jenkins | 09/19/2022 | 1 |
| Richard Kohler | 09/19/2022 | 1 |
| John Mezera | 09/19/2022 | 1 |
| Chadyeane Olson | 09/19/2022 | 1 |
| Jean Reilly | 09/19/2022 | 1 |
| Carol Ross | 09/19/2022 | 1 |
| Ruth Smith | 09/19/2022 | 1 |
| James Stewart | 09/19/2022 | 1 |
| Gloria Toti-Koski | 09/19/2022 | 1 |
| Janet Westover | 09/19/2022 | 1 |

CONGRATULATIONS

Thank you for your years of service!

Roger Bruce Gate Attendant

oVillage

James Hodge Gate Attendant

John Tew Gate Attendant



Paul Tucker Patrol Driver



Frederick Urfer Patrol Driver



Linda Johnson Recreation Assistant

۰.,

CONGRATULATIONS

Thank you for your years of service!



Jeannine Young Recreation Service Representative



Thomas Sherlock Gate Operations Attendant



Mari Flangan Dispatcher



Ronald Scull Gate Attendant



Jose Alvarez Patrol Driver



Bob Sjogren Community Risk Reduction Coordinator

CONGRATULATIONS

Thank you for your years of service!



James Ferebee Recreation Assistant



Blair Hursh Recreation Assistant



Frank Petrozzino Recreation Assistant





Michael Fortier Recreation Assistant



Jeffrey Lutley Recreation Assistant



Rachel Tillotson Recreation Assistant

Recognizing Our Core Values In Action!

Andy Shpur Recreation Facilities Manager

"Last week was a difficult week at Paradise Recreation Center. We had to deal with some unusual and urgent issues. Tracy Whitten, our Manager was on a well deserved vacation. Andy Shpur was Tracy's backup for the week. Andy was AWESOME! Andy really stepped up, and, really helped us through these

difficult situations. I would really like to thank Andy for his help and support."

Customer Service

Mike Noss Customer & Administrative Support Representative

"Mike was very detail oriented about our guest pass inquiry. He answered all of our questions, asked which area we were staying in so he could find our closest center. Thank you for employing and retaining smart and friendly people."

Recreation & Parks

A resident recently called Recreation Administration to thank the department for their work at Burnsed Recreation. They are happy with how the department takes care of the facilities and wants us to know everyone at the center is doing a great job! Keep up the excellent work, Burnsed! Pictured L to R: Larry Reese, Recreation Assistant, David Robbins, Recreation Assistant, Danny Garcia, Recreation Supervisor, Elizabeth Stone, Recreation Assistant, Leonard Yates, Recreation Assistant, Melinda Lodge, Recreation Assistant, & not pictured, Sharon Russell, Recreation Assistant.



Genevieve Tetrault Recreation Leader

"I am writing to extend a special thank you to Genevieve, who worked at the Fenney pool recently. Despite being very busy, she was kind enough not only to find an answer to my question

regarding guest passes but she found a solution to my problem. Her efforts saved me a great deal of time. She went above and beyond, and I am genuinely grateful for that. She is an excellent example of the hardworking people here in The Villages!



Community Watch



Dean Phillips Gate Attendant

"I would like to let the supervisor of the gate attendants know about the gentleman that works the Hadley gate. He was there on the morning of July 14th. He is the most wonderful, friendly, happy person. He makes my day every time I go through the gate. When I got to my friend's house I let her know how

wonderful her attendant was. Another lady said that she hasn't seen him yet but everybody at the pool has been saying the same thing. I just wanted to let someone know (and him) how great he makes our day. Sorry I do not know his name."

"I would like to give gate guard Dean 5 stars an 'attaboy' for his wonderful and enthusiastic greeting at the Hadley gate. He makes me giggle and his cheerful smile really makes my day."

Jean Franza, Gate Attendant Cherie Saly, Gate Attendant

"Just wanted to say for the newsletter that there are two newer gate attendant ladies at Sunset Pointe who are outstanding when I go home from work every night through that gate. Jean and Cherie wave, smile, and tell people going through the gate to have a good evening, which is a great reflection of our core value of Hospitality!"

Recreation & Parks

Last month, Recreation & Parks had two tenured employees retire. Debbie Hurtt, 17 years (top) and Becky Manserra, 15 years (bottom), held various leadership positions throughout their time with the department and will be sorely missed. Everyone wished them well on new adventures and welldeserved relaxation.



Property Management

On July 24th, *Randy Wilkerson, Construction & Fire Stations Manager* received his 10 year anniversary certificate. His certificate was presented by Kenny Blocker, District Manager and Pamela Webb, Human Resources Director.





Community Watch

Community Watch held a hiring event on August 8th for Patrol Driver and Dispatcher positions. There was an outstanding turnout with 117 candidates attending.





A resident called in to give thanks to **Bob Livingston, Patrol Driver.** On June 23rd, Bob saw the resident standing on the road and stopped to check on him. The gentleman was having a heart attack and said Bob saved his life. The resident wanted to make sure Bob got the recognition he deserves. Pictured L to R: Patrol Drivers Pam Rogers, Kolette Delimat, Richard Rest, Dan DiSanto, Armando Norat, Ronald Kelm. Bob is pictured front right shaking hands with Jerry Indermuehle, Patrol Supervisor.



Recreation & Parks

Recreation versus Residents

The Recreation & Parks department occasionally challenges our residents to a friendly competition in various sporting activities. Recently the Recreation team took on the residents in several games of kickball. Final score, drum roll please, Recreation - 3, and Residents - 1 (the residents' won the last competition in Pickleball). The residents always enjoy playing against our staff.



Recreation Administration's Front Staff (District Office) was pleasantly surprised when a wonderfully friendly and funny clown from our Clown Alley Resident Lifestyle Club visited the department to offer us a bouquet of flowers (balloons) and donut seeds (cheerios) in recognition of International Clown Week. There's no better way to start a day than with some fun and lots of giggles. Pictured L to R: Becky Kelly, Staff Assistant, Nancy Kaiser, Staff Assistant, John Peil, Recreation Service Representative & Laura Frazer, Recreation Service Representative.



All Staff Team Huddle

Recreation & Parks held their annual All Staff Team Huddle over three sessions on Thursday, August 20th at Colony Cottage Recreation Center. Over 450 team members reviewed the department's significant accomplishments over the past year and were provided exciting updates planned for the near future. The positive energy from all three sessions demonstrates that our Core Values are alive and well throughout our Recreation centers. Everyone had their batteries recharged and turned their focus on the upcoming high season.







To learn more about the transition to our new retirement provider Lincoln Financial Group (LFG), we have scheduled the following educational meetings. Contact Human Resources to reserve your spot today!

> La Hacienda Recreation Center 1200 Avenida Central, Lady Lake, FL 32162 Tuesday, September 12th 11:30am – 12:30pm 2:00pm – 3:00pm

Colony Cottage Recreation Center 510 Colony Blvd, The Villages, FL 32162 Wednesday, September13th 9:00am - 10:00am 11:00am - 12:00pm 2:00pm - 3:00pm

Colony Cottage Recreation Center 510 Colony Blvd, The Villages, FL 32162

Thursday, September14th 9:00am - 10:00am 11:00am - 12:00pm 2:00pm - 3:00pm

Human Resources - 352-674-1905

WELCOME TO THE DISTRICT'S EMPLOYEE CARE CENTER



As a benefit eligible District employee, you have access to the Employee Care Center of BKS Partners!

The Employee Care Center (ECC) is a dedicated team of licensed Advocacy Analysts that assists employees with their benefits related questions. Our HIPAA certified and compassion trained Advocates assist with claim resolution, benefits enrollment assistance, benefits education, and healthcare decision support. Our mission critical is to ensure that your needs are met accurately and timely.

The ECC Team will help with explaining benefit plan offerings during Open Enrollment and throughout the year. We provide instructions on how to access the carrier sites to order ID cards, find providers in the network, assist with escalated claims, and advocate on your behalf.



Rísk Management

September is National Preparedness Month

September is here and you should be prepared. The Tropics are beginning to ramp up and you will start to see an increase in storms. Now is the time to get prepared. National Preparedness Month is an observance each September to raise awareness about the importance of preparing for disasters and emergencies that could happen at any time.

Put a plan together by discussing the questions below with family, friends, and your household to start an emergency plan.

1. How will I receive emergency alerts and warnings?

Have your phone or emergency weather notifications set up on your phone

Marion County: www.alertmarion.com

Lake County: www.alertlake.com

Sumter County: www.sumterprepares.com

2.What is my shelter plan?

- 3. What is my evacuation route?
- 4. What is my family/household communication plan?
- 5. Do I need to update my emergency preparedness kit?

Consider specific needs in your household.

- Different ages of members within your household
- Responsibilities for assisting others
- Locations frequented
- Dietary needs
- Medical needs including prescriptions and equipment
- · Disabilities or access and functional needs including devices and equipment
- Pets or service animals
- Households with school-aged children

Fill out a Family Emergency Plan:

Visit: https://www.ready.gov/plan

Practice your plan with you family/household.

Have your kit ready and available, TODAY! To assemble your kit store items in airtight plastic bags and put your entire disaster supplies kit in one or two easy-to-carry containers such as plastic bins or a duffel bag.

A basic emergency supply kit could include the following recommended items:

- Water- 1 Gallon Per Person/per day for seven (7) days
- Food- At least seven (7) days supply of non-perishable food and manual can opener
- Pet food and extra water for your pet for seven (7) days
- Battery Powered or Hand crank radio and NOAA Weather radio
- Flashlights and Extra Batteries
- First Aid Kit, whistle (in case of signaling for help), Dust Masks
- Prescription medications and non prescription such as pain relievers, anti-diarrhea medication, antacids to last seven (7) days
- Plastic Sheeting, duct tape, tarps
- Moist towelettes, garbage bags and plastic ties (for personal sanitation)
- Wrench, pliers, and other tools
- Maps, cell phones, chargers and backup batteries

Visit: https://www.ready.gov/kit for more



Use your tuition assistance benefit.

Expand your possibilities.

Your tuition assistance benefit is a powerful and cost-effective way to learn new things and build new skills. Workforce Edge is the all-in-one online platform that makes it easy and more affordable.





Create an account

Get started in minutes with a free online account to unlock your education benefits.

Your simple path to education benefits



Go to your benefits dashboard

Explore programs, get access to partner school discounts, and track your education benefit activity in one place.

Log in to Get Started





Questions? Connect with us

Our Workforce Edge advisors specialize in helping you find eligible programs and navigating your benefits.



Information

TL:DR - Public Service Loan Forgiveness (PSLF)

Don't have time to read the full guide just yet? No problem!

In the handy graphic below, you'll find all the key points about Public Service Loan Forgiveness, including eligibility requirements, qualifying loans, employers, payment plans, and the PSLF application process.

What is Public Service Loan Forgiveness (PSLF)?

A program designed to forgive the student loans of graduates who work for government or non-profit organizations.

What Are the Eligibility Requirements for PSLF?

To be eligible, you must:

CAREER



Qualifying Federal Student Loans

Direct Subsidized and/or Unsubsidized Loans Direct Graduate PLUS Loans Direct Consolidation Loans

Qualifying Repayment Plans

Pay as You Earn (PAYE) Revised Pay as You Earn (REPAYE) Income-Based Repayment (IBR) Income-Contingent Repayment (ICR)

Qualifying Employers

Government Organizations (local, state, federal, or tribal) Some non-profit organizations--especially 501(c)(3) organizations

Qualifying Payments

On-time (no more than 15 days past due date) Made while in repayment status

Full monthly amount due Do not need to be consecutive

How to Apply for PSLF





Has a co-worker helped you out?

Did someone do something extra special for you that meant a lot?

Do you really like your work team?

Does your co-worker/supervisor/director have a positive attitude all the time?

Do you really like working at The District?

The District wants to hear about it! Send your kudos, praise, and positive comments to Terianne Carroll (<u>Terianne.Carroll@DistrictGov.org</u>) for the next newsletter.

Lets celebrate one another and the *Hard Work* we do every day!







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