The Villages®

June 2023

Community Development Districts

Hospitality ~ Stewardship ~ Creativity & Innovation ~ Hard Work

Meeting the needs of The Villages community Residents is our primary objective.

PURPOSE To provide and preserve the lifestyle of Florida's Friendliest Hometown.

VISION To be respected as the most responsive and responsible Community Development District.

MISSION To provide responsible and accountable public service that enhances and sustains our community.

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We all love summer!

June marks the beginning of summer, longer days spending more time with the family, soaking up the sun on the beach, barbecuing, lazy days by the pool and warm evenings. It is indisputably the beloved season. Many of you will have wonderful adventures on your summer vacation. While we do see a change here in The Villages during the summer months with the seasonal residents returning north, the growth in The Villages will continue and all of the District Customer Service offices will continue to be busy servicing new residents. With the opening of the new North Satellite Office, we now have three Customer Service locations to provide service to all of The Village's residents and visitors. Excellent customer service would not be possible without the outstanding team of employees we have working for The Villages Community Development Districts. I thank you for your hard work and dedication and I wish you all a safe and fun summer.

Kenny Blocker, District Manager







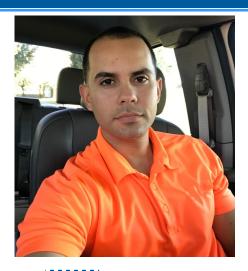




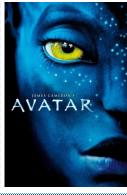


spotlight

Josh Santiago-Reyes Property Management Infrastructure Assistant Manager



F A V O R I T E S



Television
Money Heist & This Is Us



Restaurant Pal Campo

Vacation Spot
Culebra, Puerto Rico



Food
White rice, red beans & fried pork chops

Where were you born & raised and went to school?

I was born in Manatí, Puerto Rico and raised in Florida, PR. I attended Juan Ponce De Leon High School, University of Puerto Rico, Polytechnic University Puerto Rico and Orlando campuses.

What was special about where you are from?

Florida is known as the "Land of the enchanted river" It has an underground river that runs below the town. The only way to access the river is through a cave. The advantage of being from a small town is that you know most of the people or at least have seen them.

Tell us about your family, people in your life (including pets!)

My wife and I dated for 5 years and have been happily married for 12 years. We have two kids, Derek who recently turned 11 and Amelia is 3. Most of my family lives in Puerto Rico, but I have the blessing to have some family here as well.

Hobbies? Favorite activities?

I love to spend time with my family creating some valuable memories. Also, I love to go to the gym, put on my earbuds and enjoy music. It relaxes me and removes all the tiredness that I may have. One of the things we do as a family is to travel and its even better if we explore places that we have not visited.

Who has been the most influential person in your life and why?

My parents. They both lost one of their parents at a young age and never gave up. They taught my sisters and I how to fight for our dreams and that the world is full of possibilities if we work hard. I will always admire my dad for all his effort and for never showing disappointment or complaining about anything. I must give a shout-out to my wife who has been through hard times and never forgets who she is or what her purpose is.

What's the best advice you have ever received?

Find what you love doing and you will never have to force yourself to work. When we love what we do it is no longer work, it is dedication.

What is the career & training path that led you to the District?

I began working in The Villages in 2013 for Utilities. I had the opportunity to work as a meter reader, pump station mechanic, potable water operator trainee, and crane operator to oversee lift stations. When I heard about District Property Management, I put all my effort into being part of this amazing team.

Can you tell us about your day-to-day responsibilities?

My day-to-day responsibilities include assisting Property Management Directors and the Infrastructure Manager to oversee contracts to ensure vendors meet VCCDD specifications. Together with the infrastructure team, we ensure that most of our residents' needs are met.

What is your favorite aspect of working for the District?

First, I have to say the people that I work with make me feel right at home. Our team has an exceptional work ethic and is willing to do whatever it takes to keep this community at the high standards that The Villages are known for.

What is the most interesting thing you have ever seen?

I have seen interesting things during my career in The Villages and through traveling. That said, surely it has been being able to witness the birth of my son and daughter.

Did You Know?

Current Job Openings

Are you looking for a career change, or know someone who is seeking employment? Our current job openings include:

Community Watch

Gate Attendants

\$12.00 / Hour

- Regular & Substitutes
- Sunset Point, Blue, 1200-1800
- Bonnybrook, Red, 1200-1800
- Santiago, Red, 1200-1800

Gate Operations Attendant & Substitutes Patrol Drivers

\$12.00 / Hour \$12.34 / Hour

- Regular, Substitutes & Midnights only
- Patrol 3, Red, 2300-0700
- Patrol 7, Blue, 1600-2400
- Patrol 1, Red, 0000-10800

Dispatcher

• Regular & Substitute

\$13.74 / Hour

Finance

- 111411CC	
Accounting Technician-Revenue Specialist	\$15.30 / Hour
Staff Accountant I-General Ledger	\$51,573.41 / Annual
Administrative Coordinator	\$39,464.80 / Annual
Senior Accountant	\$63,000.00 / Annual

Human Resources

Human Resources Administrator \$49,931.30 / Annual

Property Management

Assistant Manager-Landscape \$54,398.64 / Annual

Public Safety

Division Chief-Administrative Operations \$75,240.00 / Annual

Recreation & Parks

Recreation Leader\$15.30 / HourRecreation Assistant\$12.00 / HourRecreation Supervisor\$39,464.80 / Annual

Keep an eye out for emails from Terianne Carroll, HR Manager for future openings within the District.

Or use our internal link to apply for internal positions:

https://www2.appone.com/Search/Search.aspx?

Internal=yes&ServerVar=villagescentercommunitydevelopment.appon

e.com

If you have questions on job openings or how to apply, please call HR at 352-674-1905



It's a great time to start saving for retirement!

Full and part-time employees currently have 2 options to choose from, and are eligible 30 days after their date of hire.

- ⇒ 457b Retirement Plan Pre Tax
- ⇒ 457b Roth Retirement Plan Post Tax

Bonus! If you're a full time employee participant in a 457b plan, the District will match up to 3%.

Retirement forms are located in Paychex documents \rightarrow search for retirement.

Please reach out to Angie Ortiz in HR with any questions, 352-674-1905.



Employees On The



Community Watch

 JoAnn Tucker transferred from Gate Attendant Substitute to Gate Attendant.

Recreation & Parks

- Jason Leavitt Sr. was promoted from part time Recreation Leader to full time Recreation Leader.
- *Colin St. Germain* transferred from Recreation Assistant to Recreation Leader.
- Linda Dodds was promoted from Recreation Leader to Recreation Supervisor.

Public Safety

- Don Neebling was promoted from Division Chief of Administration to Deputy Fire Chief of Administration.
- Juan Berrios was promoted from Firefighter Paramedic to Firefighter Paramedic-Driver Engineer.

Community Standards

 Wanda Colom was promoted from Staff Assistant to Administrative Coordinator.



Recreation & Parks Community Watch Karen Barfield Daniel Albright Mary Bernando Linda De Luca David Berry William Simmons Gerald Celegan Daquana Sims Gavin Eaton Thomas Szatko Matthew Wells James Garvey John Gill Peter Ferris Mary Guglielmo Jean Franza Kathy McFarlane Jorge Furones Michael Noto Kevin Heling Barbara Pennington Leslie Jungman Philip Peruzzi Elizabeth Patterson Rocco Russomano Maureen Pozen Brenda Scully **David Stimpson** Arlene Shelton **Donald Skaggs Public Safety** Diane Sosa

Finance Lisa Herega

Thomas Spring

Peirino Succurro

Randall Britton

Alessandra Dunn

Martin Golden

Cecelia Perez

Property Management Sean Arnold Hunter Beimann
Joey Carpenter
Laura Clarisse
Kyle Forchion
Riley Graham
Carlos Hernandez
John Lake
Sebastian Lindmeier
Mario Ortiz
Ivan Rios
Thomas Russell
Blake Sessoms

Evan Williams

"Continuous effort - not strength or intelligence - is the key to unlocking our potential."



Community Watch

Dennis Brown	4
Daniel Albright	4
Alton Bailey	5
Douglas Pratt	6
Robert Fisher	6
Catherine Laird	7
Thomas Szatko	8
John Villyard	10
John Obrien	10
John Tomashunas	14
Joseph Banville	17
Michael Berube	18
Robert Lagerquist	18
Lawrence Greenstein	21
Timothy Copeland	22
Robert Martinkus	23
John Buguliskis	24
Dwayne Goode	24
Timothy Herter	25
Daniel Linn	28
Thaddeus Kasubick	28
John Loehnert	30

Community Standards

Jacqueline Ogden	10
Wanda Colom Cordero	13
Jaimee Friemuth	25
Caitlyn Bessoni	26

Budget

Timothy Schmitt	14
Brandy Cook	28

Public Safety

Melissa D'Oria	1
Elisa Hurst	3
Jose Santiago Ayala	6
Christopher Bradford	6
Justin Clemente	11
Tod Thompson	14
Cody Meuse	16
Roan Patterson	16
Alec Brown	18

Human Resources

Pamela Webb 1

Administration

Candice Harris	21
Angela Carrozzella	22

Property Management

Robert Priest	6
Roy Keen	14

Customer Service

James Large	5
Donald Doucette	7
Lisa Baillargeon	12
Rodney Wedekind	14
Tobey Cyr	23

Finance

Nancy Norval	5
Judy Odom	22

Recreation & Parks

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Martin Roman	1
Charles Phelps	1
James Oatis	2
Lamar Oberholtzer	2
Paul Drew	3
Karen Horn	3
Alana Tutone	4
John Lossani	4
William Bess	5
Anthony Parrilla	5
Rebecca Manserra	6
Dahlann Disher	6
Steven Kappe	7
Kathleen Rufrano	8
Dwayne Merrick	10
William Skidmore	11
Jonathan Stoeckle	12
Frank Dandrea	12
Arthur Jones	13
Jane Crowley	13
James Garvey	13
Gayle Hutton	14
Richard Krause	15
Michael Tyrolt	15
Anna Sumner	15
Michael Kroeger	16
Rebecca Kelly	16
Patricia Adams	18
John Fitzpatrick	19
Mark Johnson	20
Sherri Rice	20
John Corriveau	22
Lisa Harger	22
Michael Evans	22
John Peil	23
Lois Cannon	24
Janet Verhaeghe	24
Barbara Alajoki	25
Robert Moody	25
Scott Beckner	25
Brian Degnan	26
Alberta Becker	26
Donald Lane	27
Ellen Stacy	27
Bruce Snyder	27
John Mezera	28
Gary Smith	28
Conner Jamros	28
Alicia Kocher	29
Christopher lannello	29
Joan Bulmer	29
Patricia Dean	30
Jon Kulinski	30
Suann McDonald	30
David Mcknight	30

HAPPY WORK ANNIVERSARY

Public Safety

Daniel McGoldrick	06/13/2007	16
Maxwell Cantor	06/22/2011	12
Christopher Gruber	06/22/2011	12
Noah Hartman	06/22/2011	12
Corey McCaulley	06/22/2011	12
David Rutter	06/22/2011	12
Rocky Hartman	06/09/2014	9
Christopher Roberts	06/09/2014	9
Daniel Pursell	06/22/2015	8
Christopher McEntire	06/18/2018	5
Robert Sheridan	06/18/2018	5
Tod Thompson	06/18/2018	5
William Turner	06/18/2018	5
James Van Dyke	06/18/2018	5
Gabriel Campos	06/13/2022	1
Christopher Kimball	06/13/2022	1
Kathleen Duber	06/20/2022	1
Carol Pitts	06/20/2022	1

Property Management

Thomas Wilkerson	06/24/2013	10	
Joella LeDonne	06/04/2018	5	
Jerica Adams	06/03/2019	4	
Ryan Chastain	06/03/2019	4	
Nichole Gonzalez	06/21/2021	2	
Dona Lorenzo	06/21/2021	2	
Chad Fisher	06/30/2021	2	
Mark Craig	06/13/2022	1	

Customer Service

Anthony Guiffreda	06/08/2015	8	
Michael Noss	06/19/2017	6	
Lisa Baillargeon	06/18/2018	5	
Cathy Bretz	06/05/2017	6	
James Large Jr.	06/27/2022	1	
Cindy Neff	06/27/2022	1	

Risk Management

Brittany Wilkinson	06/04/2018	5
Dilitary Williamoon	00/01/2010	•

Community Watch

John Colavecchio 06/21/2006 17 Donald Laranjo 06/10/2009 14 Pamela Norman 06/09/2010 13 Rosalie Battaglia 06/22/2011 12 Randall Edgar 06/22/2011 12 David Fitzgibbons 06/10/2013 10 Frances Hershey 06/10/2013 10 Fredric Springer 06/10/2013 10 Fredric Springer 06/10/2013 10 Richard Willson 06/24/2013 10 Richard Willson 06/23/2014 9 Robert Martinkus 06/22/2015 8 Thomas Convery 06/20/2016 7 Karen Haley 06/20/2016 7 Patrick Passaretti 06/05/2017 6 Melody Searles 06/18/2018 5 Nancy Erich 06/03/2019 4 Robert Rexroth 06/17/2019 4 Robert Rexroth 06/17/2019 4 Ricky McLucas 06/29/2020 3 Gary Bonnas 06/14/2021 </th <th>COMMITTE</th> <th>, ,, ,,</th> <th></th>	COMMITTE	, ,, ,,	
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Robert Rexroth 06/17/2019 4 Ricky McLucas 06/29/2020 3 Danny Reed 06/29/2020 3 Gary Bonnas 06/14/2021 2 Linda Gazzetta 06/14/2021 2 Terese Smigielski 06/14/2021 2 Georgia Becker-Scheve 06/28/2021 2 Laura Doty 06/28/2021 2 Robert Marion Jr. 06/28/2021 2 Pamela Regan 06/28/2021 2 Cheryl Holdefer 06/13/2022 1 James Hollenack 06/13/2022 1 Jacob Paynter 06/13/2022 1 Ruth Beard 06/27/2022 1 Dennis Makarius 06/27/2022 1 Joseph Scaperotta 06/27/2022 1 William Simmons 06/27/2022 1	Nancy Erich	06/03/2019	4
Ricky McLucas 06/29/2020 3 Danny Reed 06/29/2020 3 Gary Bonnas 06/14/2021 2 Linda Gazzetta 06/14/2021 2 Terese Smigielski 06/14/2021 2 Georgia Becker-Scheve 06/28/2021 2 Laura Doty 06/28/2021 2 Robert Marion Jr. 06/28/2021 2 Pamela Regan 06/28/2021 2 Cheryl Holdefer 06/13/2022 1 James Hollenack 06/13/2022 1 Jacob Paynter 06/13/2022 1 Ruth Beard 06/27/2022 1 Dennis Makarius 06/27/2022 1 Joseph Scaperotta 06/27/2022 1 William Simmons 06/27/2022 1	Joseph Fazio	06/03/2019	4
Danny Reed 06/29/2020 3 Gary Bonnas 06/14/2021 2 Linda Gazzetta 06/14/2021 2 Terese Smigielski 06/14/2021 2 Georgia Becker-Scheve 06/28/2021 2 Laura Doty 06/28/2021 2 Robert Marion Jr. 06/28/2021 2 Pamela Regan 06/28/2021 2 Cheryl Holdefer 06/13/2022 1 James Hollenack 06/13/2022 1 Jacob Paynter 06/13/2022 1 Ruth Beard 06/27/2022 1 Dennis Makarius 06/27/2022 1 Joseph Scaperotta 06/27/2022 1 William Simmons 06/27/2022 1	Robert Rexroth	06/17/2019	4
Gary Bonnas 06/14/2021 2 Linda Gazzetta 06/14/2021 2 Terese Smigielski 06/14/2021 2 Georgia Becker-Scheve 06/28/2021 2 Laura Doty 06/28/2021 2 Robert Marion Jr. 06/28/2021 2 Pamela Regan 06/28/2021 2 Cheryl Holdefer 06/13/2022 1 James Hollenack 06/13/2022 1 Jacob Paynter 06/13/2022 1 Ruth Beard 06/27/2022 1 Dennis Makarius 06/27/2022 1 Joseph Scaperotta 06/27/2022 1 William Simmons 06/27/2022 1	Ricky McLucas	06/29/2020	3
Linda Gazzetta 06/14/2021 2 Terese Smigielski 06/14/2021 2 Georgia Becker-Scheve 06/28/2021 2 Laura Doty 06/28/2021 2 Robert Marion Jr. 06/28/2021 2 Pamela Regan 06/28/2021 2 Cheryl Holdefer 06/13/2022 1 James Hollenack 06/13/2022 1 Jacob Paynter 06/13/2022 1 Ruth Beard 06/27/2022 1 Dennis Makarius 06/27/2022 1 Joseph Scaperotta 06/27/2022 1 William Simmons 06/27/2022 1	Danny Reed	06/29/2020	3
Terese Smigielski 06/14/2021 2 Georgia Becker-Scheve 06/28/2021 2 Laura Doty 06/28/2021 2 Robert Marion Jr. 06/28/2021 2 Pamela Regan 06/28/2021 2 Cheryl Holdefer 06/13/2022 1 James Hollenack 06/13/2022 1 Jacob Paynter 06/13/2022 1 Ruth Beard 06/27/2022 1 Dennis Makarius 06/27/2022 1 Joseph Scaperotta 06/27/2022 1 William Simmons 06/27/2022 1	Gary Bonnas	06/14/2021	2
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Laura Doty 06/28/2021 2 Robert Marion Jr. 06/28/2021 2 Pamela Regan 06/28/2021 2 Cheryl Holdefer 06/13/2022 1 James Hollenack 06/13/2022 1 Jacob Paynter 06/13/2022 1 Ruth Beard 06/27/2022 1 Dennis Makarius 06/27/2022 1 Joseph Scaperotta 06/27/2022 1 William Simmons 06/27/2022 1	Terese Smigielski	06/14/2021	2
Robert Marion Jr. 06/28/2021 2 Pamela Regan 06/28/2021 2 Cheryl Holdefer 06/13/2022 1 James Hollenack 06/13/2022 1 Jacob Paynter 06/13/2022 1 Ruth Beard 06/27/2022 1 Dennis Makarius 06/27/2022 1 Joseph Scaperotta 06/27/2022 1 William Simmons 06/27/2022 1	Georgia Becker-Scheve	06/28/2021	2
Pamela Regan 06/28/2021 2 Cheryl Holdefer 06/13/2022 1 James Hollenack 06/13/2022 1 Jacob Paynter 06/13/2022 1 Ruth Beard 06/27/2022 1 Dennis Makarius 06/27/2022 1 Joseph Scaperotta 06/27/2022 1 William Simmons 06/27/2022 1	Laura Doty	06/28/2021	2
Cheryl Holdefer 06/13/2022 1 James Hollenack 06/13/2022 1 Jacob Paynter 06/13/2022 1 Ruth Beard 06/27/2022 1 Dennis Makarius 06/27/2022 1 Joseph Scaperotta 06/27/2022 1 William Simmons 06/27/2022 1	Robert Marion Jr.	06/28/2021	2
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William Simmons 06/27/2022 1	Dennis Makarius	06/27/2022	1
	Joseph Scaperotta	06/27/2022	1
James Williams 06/27/2022 1	William Simmons	06/27/2022	1
	James Williams	06/27/2022	1

Community Standards

Maria Alfaro	06/06/2022	1

Recreation & Parks

Gerald Hruska 06/10/2004 19 Tracy Whitten 06/04/2008 15 James Oatis 06/23/2010 13 Linda Day 06/22/2011 12 Daniel Lehman 06/22/2011 12 Diane Nunn 06/09/2014 9 Kevin Flynn 06/18/2016 7 Michael Hohnemann 06/18/2018 5 Judith Rankin 06/17/2019 4 Carol Reiter 06/17/2019 4 Michael Roy 06/17/2019 4 Michael Evans 06/29/2020 3 Jean Hetzel 06/29/2020 3 Susan Kelm 06/29/2020 3 Edward Kostrzewski 06/29/2020 3 Connie McCormick 06/29/2020 3 Debra Toole 06/29/2020 3 Michael Hess 06/01/2021 2 Karen Babbony 06/14/2021 2 David Mcknight 06/14/2021 2 Arthur Jones 06/13/2022 1			
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Michael Hohnemann 06/18/2018 5 Judith Rankin 06/17/2019 4 Carol Reiter 06/17/2019 4 Michael Roy 06/17/2019 4 Michael Evans 06/29/2020 3 Jean Hetzel 06/29/2020 3 Susan Kelm 06/29/2020 3 Edward Kostrzewski 06/29/2020 3 Connie McCormick 06/29/2020 3 Debra Toole 06/29/2020 3 Michael Hess 06/01/2021 2 Karen Babbony 06/14/2021 2 David Mcknight 06/14/2021 2 Brad Bennett 06/28/2021 2 Arthur Jones 06/13/2022 1 Taylor Kopka 06/13/2022 1 Thomas Linn 06/13/2022 1 Stacey Saunders 06/13/2022 1 Thomas Glass 06/27/2022 1 Wendy Grubbs 06/27/2022 1 David Habel 06/27/2022 1	Diane Nunn	06/09/2014	9
Judith Rankin 06/17/2019 4 Carol Reiter 06/17/2019 4 Michael Roy 06/17/2019 4 Michael Evans 06/29/2020 3 Jean Hetzel 06/29/2020 3 Susan Kelm 06/29/2020 3 Edward Kostrzewski 06/29/2020 3 Connie McCormick 06/29/2020 3 Debra Toole 06/29/2020 3 Michael Hess 06/01/2021 2 Karen Babbony 06/14/2021 2 David Mcknight 06/14/2021 2 Brad Bennett 06/28/2021 2 Arthur Jones 06/13/2022 1 Taylor Kopka 06/13/2022 1 Thomas Linn 06/13/2022 1 Susan Melchior 06/13/2022 1 Stacey Saunders 06/13/2022 1 Thomas Glass 06/27/2022 1 Wendy Grubbs 06/27/2022 1 David Habel 06/27/2022 1	Kevin Flynn	06/18/2016	7
Carol Reiter 06/17/2019 4 Michael Roy 06/17/2019 4 Michael Evans 06/29/2020 3 Jean Hetzel 06/29/2020 3 Susan Kelm 06/29/2020 3 Edward Kostrzewski 06/29/2020 3 Connie McCormick 06/29/2020 3 Debra Toole 06/29/2020 3 Michael Hess 06/01/2021 2 Karen Babbony 06/14/2021 2 David Mcknight 06/14/2021 2 Brad Bennett 06/28/2021 2 Arthur Jones 06/13/2022 1 Taylor Kopka 06/13/2022 1 Thomas Linn 06/13/2022 1 Stacey Saunders 06/13/2022 1 Thomas Glass 06/27/2022 1 Wendy Grubbs 06/27/2022 1 David Habel 06/27/2022 1 Lisa McCarthy 06/27/2022 1 Michael Mitchell 06/27/2022 1	Michael Hohnemann	06/18/2018	5
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Michael Evans 06/29/2020 3 Jean Hetzel 06/29/2020 3 Susan Kelm 06/29/2020 3 Edward Kostrzewski 06/29/2020 3 Connie McCormick 06/29/2020 3 Debra Toole 06/29/2020 3 Michael Hess 06/01/2021 2 Karen Babbony 06/14/2021 2 David Mcknight 06/14/2021 2 Brad Bennett 06/28/2021 2 Arthur Jones 06/13/2022 1 Taylor Kopka 06/13/2022 1 Thomas Linn 06/13/2022 1 Susan Melchior 06/13/2022 1 Stacey Saunders 06/13/2022 1 Thomas Glass 06/27/2022 1 Wendy Grubbs 06/27/2022 1 David Habel 06/27/2022 1 Lisa McCarthy 06/27/2022 1 Michael Mitchell 06/27/2022 1 Justin Schrader 06/27/2022 1 <tr< td=""><td>Carol Reiter</td><td>06/17/2019</td><td>4</td></tr<>	Carol Reiter	06/17/2019	4
Jean Hetzel 06/29/2020 3 Susan Kelm 06/29/2020 3 Edward Kostrzewski 06/29/2020 3 Connie McCormick 06/29/2020 3 Debra Toole 06/29/2020 3 Michael Hess 06/01/2021 2 Karen Babbony 06/14/2021 2 David Mcknight 06/14/2021 2 Brad Bennett 06/28/2021 2 Arthur Jones 06/13/2022 1 Taylor Kopka 06/13/2022 1 Thomas Linn 06/13/2022 1 Susan Melchior 06/13/2022 1 Stacey Saunders 06/13/2022 1 Thomas Glass 06/27/2022 1 Wendy Grubbs 06/27/2022 1 David Habel 06/27/2022 1 Lisa McCarthy 06/27/2022 1 Michael Mitchell 06/27/2022 1 Justin Schrader 06/27/2022 1 Andrew Smith 06/27/2022 1	Michael Roy	06/17/2019	4
Susan Kelm 06/29/2020 3 Edward Kostrzewski 06/29/2020 3 Connie McCormick 06/29/2020 3 Debra Toole 06/29/2020 3 Michael Hess 06/01/2021 2 Karen Babbony 06/14/2021 2 David Mcknight 06/14/2021 2 Brad Bennett 06/28/2021 2 Arthur Jones 06/13/2022 1 Taylor Kopka 06/13/2022 1 Thomas Linn 06/13/2022 1 Susan Melchior 06/13/2022 1 Stacey Saunders 06/13/2022 1 Thomas Glass 06/27/2022 1 Wendy Grubbs 06/27/2022 1 David Habel 06/27/2022 1 Lisa McCarthy 06/27/2022 1 Michael Mitchell 06/27/2022 1 Justin Schrader 06/27/2022 1 Andrew Smith 06/27/2022 1 Randy Tracy 06/27/2022 1	Michael Evans	06/29/2020	3
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David Mcknight 06/14/2021 2 Brad Bennett 06/28/2021 2 Arthur Jones 06/13/2022 1 Taylor Kopka 06/13/2022 1 Thomas Linn 06/13/2022 1 Susan Melchior 06/13/2022 1 Stacey Saunders 06/13/2022 1 Thomas Glass 06/27/2022 1 Wendy Grubbs 06/27/2022 1 David Habel 06/27/2022 1 Lisa McCarthy 06/27/2022 1 Michael Mitchell 06/27/2022 1 Justin Schrader 06/27/2022 1 Andrew Smith 06/27/2022 1 Randy Tracy 06/27/2022 1	Michael Hess	06/01/2021	2
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David Habel 06/27/2022 1 Lisa McCarthy 06/27/2022 1 Michael Mitchell 06/27/2022 1 Justin Schrader 06/27/2022 1 Andrew Smith 06/27/2022 1 Randy Tracy 06/27/2022 1	Thomas Glass	06/27/2022	1
Lisa McCarthy 06/27/2022 1 Michael Mitchell 06/27/2022 1 Justin Schrader 06/27/2022 1 Andrew Smith 06/27/2022 1 Randy Tracy 06/27/2022 1	Wendy Grubbs	06/27/2022	1
Michael Mitchell 06/27/2022 1 Justin Schrader 06/27/2022 1 Andrew Smith 06/27/2022 1 Randy Tracy 06/27/2022 1	David Habel	06/27/2022	1
Justin Schrader 06/27/2022 1 Andrew Smith 06/27/2022 1 Randy Tracy 06/27/2022 1	Lisa McCarthy	06/27/2022	1
Andrew Smith 06/27/2022 1 Randy Tracy 06/27/2022 1	Michael Mitchell	06/27/2022	1
Randy Tracy 06/27/2022 1	Justin Schrader	06/27/2022	1
• •	Andrew Smith	06/27/2022	1
Janet Verhaeghe 06/27/2022 1	Randy Tracy	06/27/2022	1
	Janet Verhaeghe	06/27/2022	1

Finance

Cynthia Siple	06/10/2013	10
Brandi Ricker	06/03/2019	4
Sharon Owens	06/17/2019	4
Susan Serafini	06/01/2021	2
Linda Wren	06/14/2021	2

CONGRATULATIONS

Thank you for your years of service!



Tracy Whitten Recreation Facilities Manager



Frances Hershey
Patrol Driver



Frederic Springer
Patrol Driver



David Fitzgibbons Patrol Driver



John O'Brien
Patrol Supervisor



Richard Willson Patrol Driver Substitute

CONGRATULATIONS

Thank you for your years of service!



Cynthia Siple Accounting Tehcnician



Randy Wilkerson Construction Manager



Lisa Baillargeon Accounting Technician



Joella LeDonne Senior Finance Manager



Christopher McEntire Firefighter Paramedic



Robert Sheridan Firefighter Paramedic

CONGRATULATIONS

Thank you for your years of service!



Tod Thompson Firefighter EMT



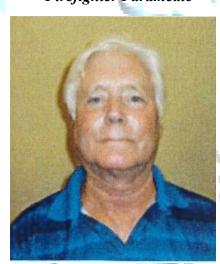
11



William Turner Firefighter Paramedic



James Van Dyke Firefighter Paramedic



Michael Hohnemann Recreation Assistant



Brittany Wilkinson Risk Generalist



Recognizing Our Core Values In Action!

Customer Service

Fred West Billing & Collection Technician

"I'm writing this email to express how wonderful Frederick handled my issues with suspect erroneous meter issues with my irrigation over the last two or three weeks. I worked with him to correct the problem that my meter was showing more usage than normal. I must have called him two or three times and each time he responded promptly, kept me in the loop and talked to a supervisor to get me a credit. Then he called me back and said I took a look at your upcoming bill after the readings came in and it looks like all is in order. In this day and age where we all need to start working together, this was a very good example of how that can be done. I have spent many times on the phone and I just want to tell you that he was probably the best service representative that I've ever spoken with. Just thought you would like to know. Have a great day."

Executive Golf

Executive Golf Team

"Your team has done a fantastic job renovating the Mira Mesa course. My husband and I played it last Thursday, and then my neighborhood ladies group played it this past Monday. It is just beautiful! The added flowers and large boulders are lovely. It reminds us of the Baseline course, just north of here, known for their beautiful gardens and flowers. Mira Mesa is in great shape, with such green tees and greens. We also noticed branches have been cut away to give a clearer view to the green. Nice job!"

Community Watch

Mike Bradshaw Gate Attendant

"I would like to share a positive experience regarding the DeLuna gate entrance off 301 onto Marsh Bend. My family came to visit on Saturday. I told them to come through the visitor side and the guard will just open the gate, no questions asked. However, the guard on duty did stop them and asked where they were headed. My family told him our Villa address in Tate Gregory. Then the guard handed them a slip of paper with directions. Thank you to this gate attendant for making a good first impression of The Villages!"

Dean Phillips Gate Attendant

"I wanted to email you about Dean, Gate Attendant, at what I believe is the El Cortez gate. It's the gate at the end of Rio Grande Ave closest to Avenida Central. Dean was at the gate on 5/12 & 5/13 in the evening. I went through the gate both nights around 8pm and 7pm. He went out of his way on the first night to say "Have a great night" even though he was with a resident in the resident lane. On the second night, he did the same but in addition, he acknowledged my young daughter in the back seat and called her a "princess". I can't tell you how excited my daughter was by that. She is 5 years old. I too was very impressed by Dean's actions on both nights. He exemplifies our core value of hospitality wonderfully!"

Property Management

Ryan Plute Facilities Assistant Manager

"For several years I have been trying to get someone to fix the exit gate from Harmeswood so that it would open for pedestrians and cyclists. I have had people say they would look into it but never heard back after that. Last week I called again and this time promptly received a call back from Ryan Plute. By the end of the week a laser sensor had been installed and was working well. Ryan called me several times in the interim to keep me informed of the progress and to confirm that it was working. I was impressed with his persistence and efficiency. In our calls he was always professional, polite and eager to help. We are indeed blessed that he is part of the Property Management team."

Erika DePue Landscape Supervisor

A resident wanted to share her gratitude in the overall response to her concerns. She said Erika went above and beyond when addressing her landscaping concerns. "Erika was so knowledgeable, efficient, and a pleasure to talk with." Dale wanted to be sure Property Management receives praise in the professionalism of the staff.

Recreation & Parks

Andy Shpur, Recreation Facilities Manager (L) Chris Iannello, Recreation Area Supervisor(R)

"I have enjoyed working with Andy and Chris for a few years. I have worked at Pickleball tournaments with them and the Senior Games. Their dedication to the Recreation Department and their job is exceptional. Arriving at tournaments sometimes at 6 am to help make things run smoothly is amazing.



They both do a great job, and I am grateful they help with our matches and The Senior Games. I have been in The Villages now for nine years. I love this place!"

James Pierce Recreation Facilities Manager

A resident commended James for going the extra mile to assist in preparations for their event at Trillium Recreation. "I had a lot of people counting on me, and James made the setup process go smoother than expected and even came in before the event to ensure everything was okay. Job well done, thank you!"

Sean Murray Recreation Supervisor

A team member called to express their thanks for Sean Murray. He said, "Sean is an outstanding supervisor." and had nothing but great things to say about him. He appreciates Sean's hard work and dedication to the residents!



Congratulations Corner

Tamara Rolle, Executive Golf Staff Assistant, was presented with her five year anniversary certificate and pin on May 19th by Mitch Leininger, Executive Golf Director.



Kathleen Storey, Risk Manager received the Risk Manager of the year award. The award was presented by Mike Marinan, Director of Member Services for Public Risk Underwriters of Florida.

RISK MANAGER of the YEAR_



A surprise "30th" anniversary celebration was recently held at Laurel Manor Recreation Center for *John Rohan, Director of Recreation & Parks.* It's rare to see someone stay with an organization for three decades, let alone maintain their leadership position for so long.









Customer Service is excited to announce that *Lauren Goss*, *Customer & Administrative*Support Representative, successfully passed her Certified Customer Service Professional (CCSP) designation. The CCSP, offered through the National Customer Service Association, requires a minimum of 2 years of experience in the customer service field, pass a thorough examination, and show a dedication to providing the highest standards of excellence in service for every customer, both

internal and external. This designation compliments our Core Values, especially Hospitality.

Angel Steffani, Human Resources Generalist was presented with her five year anniversary certificate and pin by Terianne Carroll, Human Resources Manager.





District

Administrative Professionals' Day

National Administrative Professionals' Day, also known as Secretaries Day or Admin Day, is celebrated on the last Wednesday in April each year to recognize all the hard work administrative professionals perform in support of their designated teams. The work of administrative professionals may vary depending on the employers they work for. In addition to titles such as secretary or administrative assistant, these professionals may have titles like office coordinator, executive assistant, office manager, or administrative specialist. Administrative professionals are typically responsible for administrative tasks and information coordination to support an office environment. Amid all the various tasks an admin professional may tackle in their role, one thing is consistent: no two shifts are ever the same. Here at the District, we recognize the administrative professionals who keep our offices running smoothly. While organization is key to their success, their flexibility and ability to handle the unexpected make them valuable to the district. Our "Admins" help pave the way for growth by improving our company culture, streamlining business processes, and building powerful relationships with our residents, community members, board members, contractors, vendors, and other district personnel. These incredible team members follow and embrace the Villages' core values every day. Hospitality, Innovation & Creativity, Stewardship and Hard Work. What's more, their impact is constantly growing. They are the backbone of our department and some of the most versatile and valuable people you will ever come to know. Organizations with a strong team of administrative professionals always achieve new heights and we are truly grateful for our Administrative Staff. Their hard work and dedication deserve recognition. We greatly appreciate the BIG and little "behind the scenes" things they do to make the District run smoothly.







Recreation & Parks

Students in the Field Experience Program, a joint venture between The Villages Charter School and our Recreation & Parks Department, assisted during the Senior Games with checking in participants, filling out brackets, and tabulating score sheets. It was an excellent experience observing the senior athletes in action and the management of such a large-scale sporting event.



Senior Games

The annual "Senior Games" sports festival returned to The Villages for the 20th anniversary in May! Registration for this year's event was over 2,400, an increase of over 500 participants from last year. Many residents and local athletes outside our community view this event as their "Super Bowl"! Qualifying participants will head to Pasco County near Tampa for the Florida Senior Games.





WELCOME TO THE DISTRICT'S EMPLOYEE CARE CENTER



As a benefit eligible District employee, you have access to the Employee Care Center of BKS Partners!

The Employee Care Center (ECC) is a dedicated team of licensed Advocacy Analysts that assists employees with their benefits related questions. Our HIPAA certified and compassion trained Advocates assist with claim resolution, benefits enrollment assistance, benefits education, and healthcare decision support. Our mission critical is to ensure that your needs are met accurately and timely.

The ECC Team will help with explaining benefit plan offerings during Open Enrollment and throughout the year. We provide instructions on how to access the carrier sites to order ID cards, find providers in the network, assist with escalated claims, and advocate on your behalf.





CONTACT US:

Phone: 855.640.7159 | Email: ECCBenefitsCentral@bks-partners.com

Available Monday - Friday 8 am - 5 pm EST

Rísk Management

As the Sunshine State approaches its summer months, Risk Management would like to focus on staying safe in the heat this summer. Many District staff members spend most of their work day in the elements. We would like to suggest these tips to ensure you stay safe through the next few months.

In 2021, the National Oceanic and Atmospheric Administration reported 201 people died and 67 were injured in the U.S. from weather-related excessive heat, according to Injury Facts.

We all need to take extra precautions in the heat, but the people most at risk include:

- People who work in the heat
- Infants and young children, especially if left in hot cars
- People 65 and older
- · People who are ill, have chronic health conditions or are on certain medications
- People who are overweight.

What are the different type of heat illness?

Heat Stroke– high body temperature (103°F or higher) • Hot, red, dry, or damp skin • Fast, strong pulse • Headache, dizziness, or confusion • Loss of consciousness (passing out) • Nausea

Heat stroke is a medical emergency, call 911 right away.

Heat Exhaustion- Heavy sweating • Cold, pale, and clammy skin • Fast, weak pulse • Nausea or vomiting

Muscle cramps • Tiredness or weakness • Dizziness or Headache • Fainting

Heat cramps- Heavy sweating during intense exercise • Muscle pain or spasms

Dehydration- Thirst • Less-frequent urination• Dry skin• Fatigue• Light-headedness• Dizziness•

Confusion • Dry mouth and mucous membranes • Increased heart rate and breathing

Sunburn- Painful, red, and warm skin • Blisters on the skin

Heat Rash- Red clusters of small blisters that look like pimples on the skin

Most Florida residents will spend some time in the heat even if they work indoors. It is best to know how to stay safe in case you or someone else suffers from heat illness.

The best way to avoid a heat-related illness is to limit exposure outdoors during hot days. According to the Centers for Disease Control and Prevention:

- Air conditioning is the best way to cook off
- Drink fluids, even if you don't' feel thirsty, and avoid alcohol
- Wear loose, lightweight clothing and a hat
- Replace salt lost from sweating by drinking a sports drink
- Avoid spending time outdoors during the hottest part of the day, from 11am-3pm
- Wear sunscreen; sunburn affects the body's ability to cool itself
- Pace yourself when you run or otherwise exert your body
- Eat light meals

If your job requires you to work outside in hot weather, you and your supervisors can take precautions to minimize the risk of heat-related illnesses. The National Institute for Occupational Safety and Health recommends

- Staying hydrated and drinking before you get thirsty.
- Watch out for co-workers exhibiting signs of heat exhaustion or heat stroke.
- Take time to rest and cool down. It's important to listen to your body.

If you perform physical activity in the heat, changes in how you feel may be an indicator of heat stress. Stop and take a break if you experience the following:

Thirst • Fatigue • Sore or painful muscles or cramps • Pulse higher than usual for the activity • Dizziness and/or headache • Low abdominal pain • Nausea

Knowing the symptoms and proper response to heat related illnesses can save a life.

Heat Illness is preventable. Follow heat safety prevention to keep you and your loves ones safe this summer.

Sources: www.nsc.org & www.fdacs.gov



Education



The Villages

Community Development Districts

Human Resources

Use your tuition assistance benefit.

Expand your possibilities.

Your tuition assistance benefit is a powerful and cost-effective way to learn new things and build new skills. Workforce Edge is the all-in-one online platform that makes it easy and more affordable.



Education is the most powerful weapon which you can use to change the world.

Information

TL:DR - Public Service Loan Forgiveness (PSLF)

Don't have time to read the full guide just yet? No problem!

In the handy graphic below, you'll find all the key points about Public Service Loan Forgiveness, including eligibility requirements, qualifying loans, employers, payment plans, and the PSLF application process.



What is Public Service Loan Forgiveness (PSLF)?

A program designed to forgive the student loans of graduates who work for government or non-profit organizations.



What Are the Eligibility Requirements for PSLF?

To be eligible, you must:



Qualifying Federal Student Loans

Direct Subsidized and/or Unsubsidized Loans Direct Graduate PLUS Loans

Qualifying Repayment Plans

Pay as You Earn (PAYE) Revised Pay as You Earn (REPAYE) Income-Based Repayment (IBR) Income-Contingent Repayment (ICR)

Qualifying Employers

Government Organizations (local, state, federal, or tribal) Some non-profit organizations—especially 501(c)(3) organizations

Qualifying Payments

On-time (no more than 15 days past due date) Made while in repayment status Full monthly amount due Do not need to be consecutive

How to Apply for PSLF





Training ~ June 2023

All professional development training workshops are open to all District Staff members.

New Hire Orientation

Instructor: Varied District Staff *For:* All New Team Members

Class Info: Welcome to the team! This class provides new team members with a wide range of topics to help you navigate your first 60 days as a member of the team. Topics covered include District Core Values, Mission

Statement, policy & procedures, diversity & inclusion, and safety practices.

Dates: June 12 & 26 **Time:** 8am-12:30pm

Location: Colony Cottage Recreation Center, 510 Colony Blvd.

Public Records & Ethics

Instructor: Computer Based Learning

For: All District Staff

Class Info: Each of us, as members of the District, are responsible in our positions to be aware of and fully understand what information is protected under Public Records Law, how long to retain certain records, how to handle public records requests and

Government Sunshine Laws.

Dates: Attendees will be assigned via the training department

Time: Will be assigned via the training department

Location: Online

Community Watch Contact: Contact Sharon Gwin (352-750-8203)

Finance Contact: Linda Sojourn (352-753-0421) Recreation Contact: Becky Manserra (352-674-1800)

Remaining District Staff Contact: Angela Pattillo (Angela.Pattillo@DistrictGov.org)



Has a co-worker helped you out?

Did someone do something extra special for you that meant a lot?

Do you really like your work team?

Does your co-worker/supervisor/director have a positive attitude all the time?

Do you really like working at The District?

The District wants to hear about it!
Send your kudos, praise, and positive comments to
Terianne Carroll (<u>Terianne.Carroll@DistrictGov.org</u>)
for the next newsletter.

Lets celebrate one another and the hard work we do every day!



Employee Perks

Access Your Employee Perks Program Today!





More perks. More savings. More of what makes you happy.

We're here to support your personal and financial well-being through exclusive deals and limited-time offers on the products, services and experiences you need and love.







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NEED HELP? EMAIL US: CUSTOMERSERVICE@TICKETSATWORK.COM