

# The Villages®

## Community Development Districts

June  
2022

### Hospitality ~ Stewardship ~ Creativity & Innovation ~ Hard Work

Meeting the needs of The Villages community Residents is our primary objective.

**PURPOSE** To provide and preserve the lifestyle of Florida's Friendliest Hometown.

**VISION** To be respected as the most responsive and responsible Community Development District.

**MISSION** To provide responsible and accountable public service that enhances and sustains our community.

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#### Summer Vacation!

To each of you, I thank you for your dedication. Hard to believe it is already June 2022, and I know most of you are ready for a fun summer vacation. A lot has happened in the past months with the growth in The Villages, the addition of new Districts coming on board, as well as the busy day-to-day operations of the District Government Office. We have been working hard and we all deserve a little rest and relaxation. No matter the quest, as we spend time with our families enjoying summer vacation, making memories, and living life to the fullest, I wish you all a safe and happy summer.

*Kenny Blocker, District Manager*



#### Want to save some money this summer?

#### Use the Tickets At Work Discount Program

Tickets at Work is a discount program available to all part time and full time employees with the District. Take advantage of some great discounts for the summer! Visit [www.ticketsatwork.com](http://www.ticketsatwork.com) for tons of discounts on travel, hotels, theme parks, shopping and so much more.

1. Use this link <https://ticketsatwork.com/tickets/account.php?sub=enroll>
2. Fill out the information to become a member (Select sign up with company code )
3. For Company Code, use "VCCDD"
4. Fill out the rest of the form, then select submit

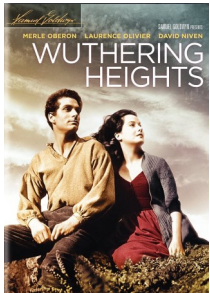


# In the Spotlight

## Dawn Harbour Administration Staff Assistant



### Favorites



TV  
Dateline NBC  
Unsolved Mysteries reruns

Restaurant  
Ruth's Chris Steakhouse

Dessert  
Chocolate cake  
Cannoli Cake at Carrabba's

VACATION  
The North Carolina mountains in the fall and winter. And it is still on my bucket list to go to a tropical island like the Maldives or Bora Bora. Then that will probably be my favorite, but I think you should be allowed two favorites based on the season in which you vacation.

### Where were you born & raised and went to school?

I was born in Fort Campbell, KY (Army brat) and raised in Central Florida, Avon Park.

### What was special about where you are from?

Orange groves, cattle, lakes, great athletes and sports and it is where I first met my Grandparents

### Tell us about your family, people in your life (including pets!)

I have the sweetest and smartest 12 year old teacup Chihuahua, Penelope. She is my world.

### Hobbies? Favorite activities?

I enjoy hiking, baking, working out, reading and watching movies.

### Who has been the most influential person in your life and why?

My grandmother, she was the very being of grace and God's love.

### What's the best advice you have ever received?

Follow your heart, for it will never lie to you. And of course Dolly Parton once said, "Find out who you are, and do it on purpose."

### What is the career & training path that led you to the District?

I have held many wonderful positions over the years including working for Disney as Alice in Wonderland and Wendy from Peter Pan. I also did a few "fur characters" while there. I worked as a flight attendant for a while. And finally decided that administrative and accounting assistant career positions is what I wanted to focus on. My personal decision to move back to my home state of Florida was what lead me to The Villages.

### Can you tell us about your day-to-day responsibilities?

I have the pleasure of assisting the wonderful administration department with any and all administrative duties and more.

### What is your favorite aspect of working for the District?

The wonderful people that I have met and have the pleasure of working with. Thank you all for being so kind and helpful to me.

### What is the most interesting thing you have ever seen?

When I was a flight attendant, I saw a lot of exciting things from the air. One thing that stands out was seeing one aircraft refueling another aircraft midflight. It was pretty cool. But also memorable, having a famous rock band on my flight, flying into Chicago at night, the Colorado mountains at night, and Pennsylvania in the fall from the sky was beautiful.

## Current Job Openings

Are you looking for a career change, or know someone who is seeking employment? Our current job openings include:

### Budget

Budget Analyst \$51,573.41 / Annual

### Community Watch

Dispatcher Substitute \$13.74 / Hour  
Gate Attendants \$10.49 / Hour

- El Cortez, Blue, 1800-2300
- Morse North, Blue, 1800-2400
- Morse North, Red, 1200-1800

Gate Attendant Substitute \$10.49 / Hour

Patrol Driver Substitute, Midnights and other) \$11.07 / Hour

- Region 10, Red, 0000-0800
- Region 7, Blue, 0000-0800
- Region 7, Blue, 1600-2400
- Region 7, Red, 1600-2400
- Region 8, Blue, 2300-0700
- Region 9, Red, 1600-2400
- Region 3, Red, 2300-0700
- Region 14, Blue, 2300-0700
- Town Square, Red, 0000-0600

### Finance

Billing & Collection Technician \$15.30 / Hour  
Staff Accountant-General Ledger \$51,573.41 / Annual

### Human Resources

HR Administrator-Recruiting \$43,931.30 / Annual

### Public Safety

Administrative Assistant \$13.74 / Hour  
Firefighter EMT \$13.04 / Hour  
Firefighter Paramedic \$17.58 / Hour

### Recreation & Parks

Facility Specialist \$11.07 / Hour  
Fitness Assistant \$10.00 / Hour  
Recreation Assistant \$10.00 / Hour  
Recreation Assistant-Boats \$10.00 / Hour  
Recreation Leader \$11.07 / Hour  
Recreation Service Representative \$11.07 / Hour  
Recreation Supervisor \$39,464.80 / Annual

Keep an eye out for emails from Terianne Carroll, HR Administrator, for future openings within the District.

Or use our internal link to apply for internal positions:

<https://www2.appone.com/Search/Search.aspx?>

[Internal=yes&ServerVar=villagescentercommunitydevelopment.appone.com](https://www2.appone.com/Search/Search.aspx?Internal=yes&ServerVar=villagescentercommunitydevelopment.appone.com)

If you have questions on job openings or how to apply, please call

Terianne at 352-674-1905

or email [terianne.carroll@districtgov.org](mailto:terianne.carroll@districtgov.org).



## Welcome to the Team

### Recreation & Parks

Salvatore Carone  
Rita Ferry  
Gary Nelson  
Daniel O'Moore  
David Rice  
Lisa Ballou  
William Clark  
Joan Ladd  
Kevin Rubin

### Community Watch

Joseph Banville  
Robert Boyer  
Roseanna Boyer  
James Dobie  
Jason Leavitt  
James Zurak

### Property Management

Beth Tomscak

### Budget

Timothy Schmitt

### Finance

Frederick West

## Employees On The



### Public Safety

- **Vince Rados** was promoted from Firefighter Paramedic/Driver Engineer to Lieutenant.
- **Michael Larroque** was promoted from Firefighter Paramedic to Firefighter Paramedic/Driver Engineer.

### Community Watch

- **Diann Carter** was promoted from Gate Operations Attendant to Gate Attendant.
- **James Brown** transferred from Patrol Driver Substitute to Patrol Driver.
- **Barry Brown** transferred from Gate Attendant Substitute to Gate Attendant.
- **Reginald Smith** transferred from Gate Operations Attendant Substitute to Gate Operations Attendant.

### Recreation & Parks

- **Conner Jamros** was promoted from Facility Specialist to Recreation Supervisor.
- **Jason Leavitt** was promoted from Recreation Assistant to Recreation Leader.
- **Carmen Seebald** transferred from Recreation Service Representative to Staff Assistant-The Enrichment Academy.

## CONGRATULATIONS

Thank you for your years of service!



**Daniel McGoldrick**  
Lieutenant

15



**Happy  
JUNE  
Birthdays!**

**Clerk**

|                |    |
|----------------|----|
| Candice Harris | 21 |
|----------------|----|

**Human Resources**

|             |   |
|-------------|---|
| Pamela Webb | 1 |
|-------------|---|

**Property Management**

|               |    |
|---------------|----|
| Robert Priest | 6  |
| Roy Keen      | 14 |

**Recreation & Parks**

|                      |    |
|----------------------|----|
| Charles Phelps       | 1  |
| Diane Deans          | 1  |
| Martin Roman         | 1  |
| Brian Curran         | 2  |
| James Oatis          | 2  |
| Paul Drew            | 3  |
| Alana Tutone         | 4  |
| John Lossani         | 4  |
| William Bess         | 5  |
| Dahlann Disher       | 6  |
| Rebecca Manserra     | 6  |
| Kathleen Ruffano     | 8  |
| William Skidmore     | 11 |
| Jonathan Stoeckle    | 12 |
| Gayle Hutton         | 14 |
| Richard Krause       | 15 |
| Anna Sumner          | 15 |
| Michael Kroeger      | 16 |
| Rebecca Alessandrine | 16 |
| Rebecca Kelly        | 16 |
| Ryan Geraghty        | 17 |
| John Fitzpatrick     | 19 |
| John Corriveau       | 22 |
| Maysa Schechter      | 22 |
| Michael Evans        | 22 |
| Lisa Harger          | 22 |
| Lois Cannon          | 24 |
| Barbara Alajoki      | 25 |
| Taylor Ratliff       | 25 |
| Brian Degnan         | 26 |
| Donald Lane          | 27 |
| Charlene Hayes       | 27 |
| Bruce Snyder         | 27 |
| Catherine McGarity   | 28 |
| Gary Smith           | 28 |
| Conner Jamros        | 28 |
| Joan Bulmer          | 29 |
| Christopher Iannello | 29 |
| Jon Kulinski         | 30 |
| David Mcknight       | 30 |

**Community Watch**

|                     |    |
|---------------------|----|
| Dennis Brown        | 4  |
| Alton Bailey        | 5  |
| Douglas Pratt       | 6  |
| Herbert Bree        | 6  |
| Robert Fisher       | 6  |
| Jack Kondor         | 7  |
| Catherine T Laird   | 7  |
| Joseph Malczyk      | 8  |
| John Villyard       | 10 |
| Mark Pinder         | 13 |
| John Tomashunas     | 14 |
| Joseph Banville     | 17 |
| Michael Berube      | 18 |
| Robert Lagerquist   | 18 |
| John Warner         | 19 |
| James Zurak         | 20 |
| William Scott Jr    | 20 |
| Lawrence Greenstein | 21 |
| Robert Martinkus    | 23 |
| John Buguliskis     | 24 |
| Dwayne Goode        | 24 |
| Timothy Herter      | 25 |
| Kathleen Merckling  | 25 |
| Thaddeus Kasubick   | 28 |

**Community Standards**

|                  |    |
|------------------|----|
| Jacqueline Ogden | 10 |
| Jaimee Friemuth  | 25 |
| Caitlyn Bessoni  | 26 |

**Public Safety**

|                      |    |
|----------------------|----|
| Elisa Hurst          | 3  |
| Christopher Bradford | 6  |
| Jose Santiago Ayala  | 6  |
| Tod Thompson         | 14 |
| Alec Brown           | 18 |
| Zachary Meckstroth   | 19 |

**Customer Service**

|                    |    |
|--------------------|----|
| Donald Doucette    | 7  |
| Rodney Wedekind    | 14 |
| Angela Carrozzella | 22 |

**Budget**

|                 |    |
|-----------------|----|
| Timothy Schmitt | 14 |
| Brandy Cook     | 28 |

**Finance**

|                  |    |
|------------------|----|
| Nancy Norval     | 5  |
| Lisa Baillargeon | 12 |
| Judy Odom        | 22 |

# HAPPY WORK ANNIVERSARY

## Public Safety

|                      |            |    |
|----------------------|------------|----|
| Daniel McGoldrick    | 06/13/2007 | 15 |
| Christopher Gruber   | 06/22/2011 | 11 |
| Corey McCaulley      | 06/22/2011 | 11 |
| David Rutter         | 06/22/2011 | 11 |
| Maxwell Cantor       | 06/22/2011 | 11 |
| Noah Hartman         | 06/22/2011 | 11 |
| Christopher Roberts  | 06/09/2014 | 8  |
| Rocky Hartman        | 06/09/2014 | 8  |
| Daniel Pursell       | 06/22/2015 | 7  |
| Christopher McEntire | 06/18/2018 | 4  |
| James Van Dyke       | 06/18/2018 | 4  |
| Robert Sheridan      | 06/18/2018 | 4  |
| Tod Thompson         | 06/18/2018 | 4  |
| William Turner       | 06/18/2018 | 4  |

## Recreation & Parks

|                    |            |    |
|--------------------|------------|----|
| Gerald Hruska      | 06/10/2004 | 18 |
| Judith Emery       | 06/10/2005 | 17 |
| Tracy Whitten      | 06/04/2008 | 14 |
| James Oatis        | 06/23/2010 | 12 |
| Daniel Lehman      | 06/22/2011 | 11 |
| Linda Day          | 06/22/2011 | 11 |
| Diane Nunn         | 06/09/2014 | 8  |
| Kevin Flynn        | 06/18/2016 | 6  |
| Lawrence Mueller   | 06/18/2018 | 4  |
| Michael Hohnemann  | 06/18/2018 | 4  |
| Carol Reiter       | 06/17/2019 | 3  |
| Judith Rankin      | 06/17/2019 | 3  |
| Michael Roy        | 06/17/2019 | 3  |
| Conner Jamros      | 10/07/2019 | 3  |
| Reilly Reinhold    | 01/06/2020 | 3  |
| Connie McCormick   | 06/29/2020 | 2  |
| Debra Toole        | 06/29/2020 | 2  |
| Edward Kostrzewski | 06/29/2020 | 2  |
| Jean Hetzel        | 06/29/2020 | 2  |
| Michael Evans      | 06/29/2020 | 2  |
| Skye Radampola     | 06/29/2020 | 2  |
| Susan Kelm         | 06/29/2020 | 2  |
| Michael Hess       | 06/01/2021 | 1  |
| David Mcknight     | 06/14/2021 | 1  |
| Karen Babbony      | 06/14/2021 | 1  |
| Brad Bennett       | 06/28/2021 | 1  |

## Risk Management

|                    |            |   |
|--------------------|------------|---|
| Brittany Wilkinson | 06/04/2018 | 4 |
|--------------------|------------|---|

## Customer Service

|                   |            |   |
|-------------------|------------|---|
| Anthony Guiffreda | 06/08/2015 | 7 |
| Michael Noss      | 06/19/2017 | 5 |

## Community Watch

|                       |            |    |
|-----------------------|------------|----|
| John Colavecchio      | 06/21/2006 | 16 |
| Donald Laranjo        | 06/10/2009 | 13 |
| Pamela Norman         | 06/09/2010 | 12 |
| Randall Edgar         | 06/22/2011 | 11 |
| Rosalie Battaglia     | 06/22/2011 | 11 |
| David Fitzgibbons     | 06/10/2013 | 9  |
| Frances Hershey       | 06/10/2013 | 9  |
| Fredric Springer      | 06/10/2013 | 9  |
| John O'Brien          | 06/10/2013 | 9  |
| Richard Willson       | 06/24/2013 | 9  |
| Deborah Ballard       | 06/23/2014 | 8  |
| Robert Martinkus      | 06/22/2015 | 7  |
| Karen Haley           | 06/20/2016 | 6  |
| Thomas Convery        | 06/20/2016 | 6  |
| Patrick Passaretti    | 06/05/2017 | 5  |
| Donald Arney          | 06/04/2018 | 4  |
| Charles Aquilina      | 06/18/2018 | 4  |
| Clarice Knotts        | 06/18/2018 | 4  |
| Melody Searles        | 06/18/2018 | 4  |
| Joseph Fazio          | 06/03/2019 | 3  |
| Nancy Erich           | 06/03/2019 | 3  |
| Robert Rexroth        | 06/17/2019 | 3  |
| Danny Reed            | 06/29/2020 | 2  |
| Ricky McLucas         | 06/29/2020 | 2  |
| Gary Bonnas           | 06/14/2021 | 1  |
| Linda Gazzetta        | 06/14/2021 | 1  |
| Terese Smigielski     | 06/14/2021 | 1  |
| Georgia Becker-Scheve | 06/28/2021 | 1  |
| Laura Doty            | 06/28/2021 | 1  |
| Pamela Regan          | 06/28/2021 | 1  |
| Robert Marion Jr      | 06/28/2021 | 1  |

## Finance

|                  |            |   |
|------------------|------------|---|
| Cynthia Siple    | 06/10/2013 | 9 |
| Cathy Bretz      | 06/05/2017 | 5 |
| Lisa Baillargeon | 06/18/2018 | 4 |
| Brandi Ricker    | 06/03/2019 | 3 |
| Sharon Owens     | 06/17/2019 | 3 |
| Susan Serafini   | 06/01/2021 | 1 |
| Linda Wren       | 06/14/2021 | 1 |

## Property Management

|                    |            |    |
|--------------------|------------|----|
| David Van Vleet Jr | 06/13/2007 | 15 |
| Thomas Wilkerson   | 06/24/2013 | 9  |
| Joella LeDonne     | 06/04/2018 | 4  |
| Daniel Kenny       | 06/18/2018 | 4  |
| Jerica Adams       | 06/03/2019 | 3  |
| Dona Lorenzo       | 06/21/2021 | 1  |
| Nichole Gonzalez   | 06/21/2021 | 1  |
| Chad Fisher        | 06/30/2021 | 1  |

## Community Standards

|               |            |   |
|---------------|------------|---|
| Ryan Chastain | 06/03/2019 | 3 |
|---------------|------------|---|

## Recognizing Our Core Values In Action!

### Public Safety

#### **Bob Sjogren** **Public Education Technician**

"My wife and I took Bob's first aid class on Monday in connection with the ASPCA group we belong to. On Thursday morning I was on my golf cart and came upon a golf cart overturned and a man badly injured. A few people had already stopped. I asked if anyone was taking charge. No one had. I followed Bob's instructions and took over. I stabilized the man, called 911 and asked several people to take charge of traffic. We were at the large round about by the Linden tunnel. We got a compress for the head injury and continued to talk to the man until the fire department arrived and took over. I guess it was fate that I took that class. Thanks much to Bob."



"I wanted to comment on Bob's presentation to our group in Woodbury on Thursday evening. Bob came on his own time in the evening, and did a great job. He handled all questions with knowledge and grace. He is a credit to your staff and I know he has a number of meetings to deal with throughout The Villages. As a Supervisor in CDD#4, I am aware of what it takes to keep residents satisfied with the cost of running this place. Again, thanks for sharing Bob's expertise with us."

#### **Megan Conatser** **Administrative Assistant**

A resident called in to say what a wonderful experience she had with getting her new smoke detectors installed. She said Megan, who took her call was so pleasant and professional. The resident wanted us to know what a great program we offer.



#### **Kara Watts, Division Chief, EMS Training** **Megan Conatser, Administrative Assistant**

"I want to express my deep appreciation to you for allowing Chief Watts to speak at the seminar we held at our church. She presented the information we requested in an articulate concise manner that demonstrated her vast knowledge of the Fire Service. She answered all questions with authority and clarity. Chief Watts represented Public Safety with the utmost of professionalism. She presented herself in a personable, friendly manner, revealing her devotion of care and her experience as she leads and provides service to the community. She is definitely an asset to the department and to the fire service. Also, a note of thanks to Megan who helped facilitate the inquiry."



**Kara**



**Megan**

#### **Nicholas DeVogel, Firefighter EMT** **Juan Berrios, Firefighter Paramedic**

"Thank you so much for providing a fall assist to my husband. He has an incurable brain disorder called PSP. Without your help, I would not have been able to get him up off the floor. You and your team are a vital part of The Villages. Thank you so much for your service."



**Nicholas**

**Juan**

### Community Standards

#### **Shelli Farnsworth** **Deed Compliance Officer**

"I am writing to compliment one of your employees, Shelli. She was pleasant, knowledgeable and extremely helpful when we were trying to get help obtaining a site map for our patio villa. We appreciate her efforts and want to acknowledge her as a great asset to your team."

#### **Jaimee Friemuth** **Staff Assistant**

"Thank you so much for your help in finding the documentation for Landscaping. This was so quick and easy and we so appreciate it since we are in the midst of an offer and this was a stumbling block. We really appreciate you!"

# Recognizing Our Core Values In Action!

## Recreation & Parks



**Madison Taylor**  
**Recreation Area Supervisor**

“I recently wrote a Murder Mystery Game and consulted with Madison to identify potential dates. What is noteworthy is that Madison didn't simply focus on my single request. She immediately recognized that this is the kind of activity that other people might be interested in, so we brainstormed on ideas, format, and logistics for offering additional sessions in her recreation center. I led the field operations of large organizations in my working life, and

Madison's initiative and creativity make large operations like this successful. The very spirit makes The Village such a wonderful place to live.”

**Karen Babbony**  
**Recreation Assistant**

“Karen deserves a special thank you for going above and beyond to locate and deliver a lost equipment repair parts shipment for our club. I really appreciate her tenacity and her continuance in making The Villages a delightful place to live.”



**Kim Cappellini**  
**Recreation Service Representative**

“Thank you to Kim for her work on Saturday night. Hibiscus Recreation Center was shorthanded and we needed coverage. After brainstorming with the on-call managers that evening, Kim agreed to come over to Hibiscus at 5 pm to cover the front desk until almost closing

time. She then returned to SeaBreeze Recreation Center to assist with setting up a room.”

**Roxann Phillips**  
**Facility Specialist**

“At the last minute, our recent meeting was moved to the Paradise Recreation Center and Roxanne was accommodating from start to finish. She reviewed our plans, made adjustments accordingly, and came in early to set up the room precisely as we wished. I can't express enough how considerate she was during the process and making the change of plans into a pleasant experience. Thank you!”



**Tracy Whitten**  
**Recreation Facilities Manager**

“Thank you for your role in providing the premier senior recreation opportunities for the residents in The Villages. I also want to recognize the professionalism and competency of one of your staff members, Tracy. I witnessed Tracy coordinate five senior games events at La Hacienda Recreation Center in four days. She was highly organized as she managed games that involved up to 50 players per event in as many as five different age groups. Things were pretty hectic with so many players competing, however, Tracy excelled in calmly communicating instructions and supervising our sessions. She was responsible for enhancing the most enjoyable recreational experience for over 100 competitors.”



**Louise Wells, Facility Specialist (L)**

**Kim Cappellini, Recreation Service Representative (R)**

“This letter extends a big thank you to Louise and Kim, who helped make our event a huge success! They worked with us having the tables ready, and we appreciate they're always attentive and helpful. We are fortunate to have both of you at our recreation center, it's well run.”



**Rich Oliva**  
**Recreation Assistant-Softball**

“On a typical game day, Richie is out working the softball fields by 5 am. Most of us are still in bed at that time. On a typical rain related day, I am on the phone with him, discussing game options. It is amazing that with 3 inches of rain or more, he can still get these fields ready for play. We see him raking, dragging, and brushing off the batter boxes and bases, making sure the fields are chalked, the softballs are set up, microphones on, and scoreboards ready. By the time we get here, these fields are ready to go! His work ethic is second to none. Thank you on behalf of division 2 softball for your effort in creating playing fields that are the envy of any ballplayer.”



## Recognizing Our Core Values In Action cont.

### Community Watch

**Gate Attendants**  
**Jeff Shain**  
**Christiane Tomashunas**  
**Christina Pittsley**  
**Bob Montalbano**

Jeff wanted to acknowledge Christiane and Christina for giving him a welcome to the team card as well as Bob for training him.



**Christiane** **Christina**



**Jeff**



**Bob**

**Mike Miller, Operations Manager**  
**Janet Oric, Field Operations Manager**

"I want to thank Janet and Mike for their presentation Monday evening at the Southern Illinois Club meeting! The information they provided was very interesting and extremely informative. After the presentation, the members commented to me that they learned things they had never known about the services that Community Watch provides. We all appreciate Community Watch here in The Villages and sincerely thank Janet and Mike for spending their time with us at the meeting. They are great representatives of your amazing department!"



**Janet**

**Mike**

**Richard Grunert**  
**Patrol Driver**

"I am the owner of the Acura keys you found last night at Market Square. I sincerely want to thank you for your service and exceptional effort to return them. My wife and I were greatly stressed and you made our trip most memorable."



### Customer Service

**Customer Service Department**

"I want to thank you all so very much for the combined efforts and concern you all showed trying to renew my ID card! Your efforts and concerns were so greatly appreciated and I wanted you all to know. God Bless you. Thank you all so much."

**Lisa Karrick**

**Customer & Administrative Support Representative**

"I enjoyed talking with you. You're very good at your job and I wanted to thank you."

## HOSPITALITY

### Property Management

**Jessi Evans**

**Landscape Supervisor**

"A note of thanks to Jessi for assisting Bridgeport as we prepared to host a special Recreation and Parks outdoor event today. Jessi always does a wonderful job and stops by Bridgeport frequently to check on the property. I truly appreciate the support from Jessi. Our core values of stewardship and hard work were certainly demonstrated today!"

**Rob Priest**

**Landscape Supervisor**

"Rob stopped by immediately after our email. He was very supportive, professional, answered our concerns and developed a very satisfactory action plan. He will contact the landscapers and have them completely remove and replace all of the bushes and replace them with evergreen bushes. In addition, he observed that the turf leading down to our yard was dead and will contact those responsible to replace the Turf. My wife and I are thrilled with your department's response to our concerns and especially Rob's customer service."

"Thank you for taking care of our issue. I appreciate what you do here in the villages."

**Bill Thompson**

**Environmental/Infrastructure Supervisor**

Bill met with a resident regarding a broken fence at his home. Bill helped the resident resolve the issue in a timely manner. The resident was appreciative.

**Anthony Valadez**

**Landscape Supervisor**

A resident called to say how thankful she was for Anthony. Anthony helped her get in touch with the right people for her home issues. She said the landscaping is looking good and wanted to make sure Anthony was recognized for his due diligence."



## Recreation & Parks



### Recreation Service Representatives Kristine Bosworth (L) Dahlan Disher (R)

"Recently, my sister and I stopped by Lake Miona Regional Recreation Center. Having just arrived for the first time at the Villages, we needed a lot of help and guidance. Kristine and Dahlan went out of their way to be helpful and patient and answered our questions. They even printed a blank calendar so we could begin organizing our social activities.

They were cheerful, encouraging, knowledgeable, and empathetic. What an excellent way to start our experience here at the Villages!"

## Utilities

### Karen White Utilities Operations Manager

"I took the Waste Water Treatment Tour today with you, Josh, Ellen, Richard, Decker and Cheryl. It was totally awesome and outrageously informative. I am the type of person who thanks God for the food I'm able to eat, a healthy body that can process that food, take the nutrients out, nourish that body and get rid of the waste. I'm always grateful to the men and women who run the facilities that take care of the stuff that goes down my toilet. Without you folks things would get pretty messy very quick. I took plenty of notes and was in awe of you, Josh, Ellen, Richard, Decker and Cheryl. You folks helped make the tour really exciting. Wishing you and your family good health and happiness."

## Public Safety

### Congressman Visit

Congressman Daniel Webster stopped by The Villages Public Safety Administration Office/Station 44 on April 20th to view the new ambulance that was delivered in anticipation of the Villages Public Safety Department transporting patients as of October 1, 2022. Pictured are **Fire Chief Edmund Cain and Congressman Daniel Webster**.



### First Responders Club

On April 19th, The Villages First Responders Club paid a visit to all nine Fire Stations in The Villages to gift each station with new dinnerware sets. The First Responders Club of the Villages currently has 180 members and meets at the Eisenhower Recreation Center on the first Saturday of each month. The firefighters were extremely grateful to the club for their donation.



Pictured from left to right are **Division Chief of Training Richard Glover, The First Responders Club President Scott Drummond, First Responders Club member Judy Smith, Firefighter EMT Connor Cerase, Firefighter EMT Brian Draper, Lieutenant Robert Smiley, Fire Chief Edmund Cain and Firefighter Paramedic Luis Marquez.**

## Finance



Congratulations to **Angel Steffani, Accounting Technician-Bond Customer Service**. Angel graduated on May 6<sup>th</sup>, from Lake Sumter State College with her Associate of Arts degree with a concentration in Business.



Congratulations to **Jodell Thurgaland, Staff Accountant** and her family. Jodell's son, Ryan graduated from The Villages Charter School on May 21st. He has been accepted to Belmont University School of Music in Nashville, TN and will attend in August, 2022.



## Property Management



Property Management celebrated **Chris Ryzoc's, Landscape Assistant Manager** birthday in style.

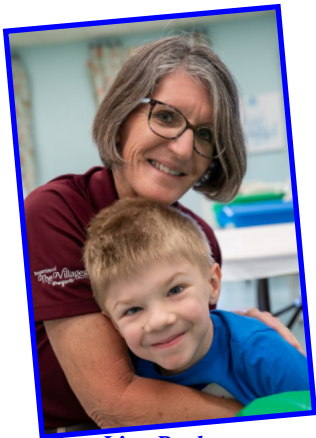
## Recreation & Parks

### Camp Villages Easter Week

Camp Villages “Hoping Through The Villages” was recently held in April, with over 1,000 children participating in various outdoor and indoor activities. Recreation & Parks offers this intergenerational program for residents and their grandchildren ages 3-16. Camp Villages offers one-week programs around Easter and in December, plus a nine-week program from June to August during the summer months.



**Becky Manserra,**  
*Recreation Facilities Manager*



**Lisa Parkyn**  
*Recreation Area Manager*



**Dakotah Garcia, Recreation Area Supervisor**  
**Lynda Feustel, Recreation Facilities Manager**  
**Bill Neale, Recreation Supervisor**

### 5K Running Of The Squares; Spanish Springs Town Square

The final leg of the 2021-2022 5K series was held on Saturday, April 16th at the Spanish Springs Town Square. After the national anthem, runners sprinted out of the gate, followed by joggers and walkers. A sophomore from Wildwood High school had an overall winning time of 17 minutes and 37 seconds. Stay tuned for next year’s Running of the Squares series in October at the Brownwood Paddock Square.



**Ernie Stevens**  
*Staff Assistant-Recreation & Parks*



**John Rohan**  
*Director of Recreation & Parks*

### Two Milestones

Recently, Lynda Feustel, Recreation Facilities Manager, celebrated two milestones. She achieved 33 years with our Recreation & Parks Department and (drum roll) hit the "big" 60 years old! Co-workers celebrated her birthday with a delicious luncheon, and then it was right back to work.



### 2022 Senior Games

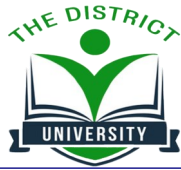
After a two-year hiatus, The Villages Senior Games were held from Saturday, April 16 through Sunday, April 24, which marked our 20th Anniversary! Over 2,000 entrants signed up for 29 sports played at 17 different venues throughout our community. Qualifiers will move on and continue to compete in the National Senior Games!



### Villages Charter Student wins National Arts Awards

Sixteen-year-old Sophia Hurtt, daughter of **Debbie Hurtt, Recreation Facility Manager**, a student at The Villages Charter High School, has won the National Scholastic Art Gold Key Award and the American Vision Award; for her piece, "The Counter at Perini's." Hurtt was among local students who participated in the competition, facilitated locally by The Leesburg Center for the Arts and Leesburg High School Art Department in partnership with the National Scholastic Art and Writing Alliance.





June 2022  
Training & Development Programs  
All professional development  
training workshops  
are open to all District Staff members.

### New Hire Orientation

**Instructor:** Varied District Staff

**For:** All New Team Members

**Class Info:** Welcome to the team! This class provides new team members with a wide range of topics to help you navigate your first 60 days as a member of the team. Topics covered include District Core Values, Mission Statement, policy & procedures, diversity & inclusion, and safety practices.

**Dates:** June 13 & 27

**Time:** 8am-12:30pm

**Location:** Colony Cottage Recreation Center, 510 Colony Blvd.

### Public Records & Ethics

**Instructor:** Computer Based Learning

**For:** All District Staff

**Class Info:** Each of us, as members of the District, are responsible in our positions to be aware of and fully understand what information is protected under Public Records Law, how long to retain certain records, how to handle public records requests and Government Sunshine Laws.

**Dates:** Attendees will be assigned via the training department

**Time:** Will be assigned via the training department

**Location:** Online

**Community Watch Contact:** Contact Sharon Gwin (352-750-8203)

**Finance Contact:** Linda Sojourn (352-753-0421)

**Recreation Contact:** Jennifer Schuler (352-674-1800)

**Remaining District Staff Contact:** Angela Pattillo ([Angela.Pattillo@DistrictGov.org](mailto:Angela.Pattillo@DistrictGov.org))

### Hiring Fair

The District took part in a hiring fair on May 18th. **Terianne Carroll, Human Resources Administrator and Jennifer Schuler, Recreation Area Manager-Administration** represented The District. The fair took place at South Sumter High School in Bushnell. Those that attended were graduating seniors from South Sumter High School and Wildwood Middle High School. The District is pleased to announce that conditional offers were given to two participants. Both participants celebrated by banging the symbolic gong and taking a picture.





**District Property Management & Executive Golf  
Wednesday, April 27, 2022!**

We could not perform our mission to preserve our community's aesthetic and environmental standards by managing, maintaining, and preserving the District government's physical assets, infrastructure, and natural resources, without the professionalism of our amazing and very talented administrative professionals team. Their dedication to excellence and adherence to our District core values is outstanding. They perform a myriad of duties from addressing resident inquiries to managing procurement processes, quality assurance audits on invoices, initiate work orders and purchase orders, develop and maintain divisional management plans, develop standard operating procedures, and support our Directors, Managers, and Supervisors in more ways than we can count.



Where does this important day come from? During World War II there was a shortage of people with the skills of an administrative professional. In 1942, the National Secretaries Association was formed in order to recognize the contributions of administrative personnel to the economy, support their development, and attract workers to the field. During their first year as an association, they created National Administrative Professionals Day. The designated moment of celebration was first dictated by the U.S. Secretary of Commerce, Charles W. Sawyer, as National Secretaries Week, held from June 1 through June 7. In 1955, Secretaries Week was moved to the last full week of April, with Wednesday marked as Administrative Professionals Day. In 1981, the name was changed to Professional Secretaries Week but, in the year 2000, it became Administrative Professionals Week in order to include the wide range of responsibilities and job titles of administrative staff in the modern economy. The day has undergone many name changes but the initial goal to celebrate and recognize all the hard work administrative professionals do has remained.

**On behalf of Property Management & Executive Golf, thank you to:**  
*Property Management Technicians, Heather Evans & Lora Pike, Financial Coordinator Alisa Jacoby, Administrative Coordinator Dona Lorenzo, Staff Assistants Andrea Crecelius, Hope Schortemeyer, Nichole Gonzalez, Jerica Adams & Tamara Rolle, and Administrative Assistant Tammy Lopez.*



## Property Management

### Earth Day

Earth Day was celebrated across the United States, on Friday, April 22nd. Several Property Management staff volunteered to help clean the community. Property Management participated by performing a coordinated “trash and debris” pickup along roadways, in landscape beds, along basins, and on other District-owned properties. Our goal is to always maintain The Villages in a pristine condition, and we were able to do that and celebrate Earth Day in Florida’s Friendliest Hometown. We encourage you to get out and visit some of our nature preserves. Property Management is responsible to maintain our wetlands and preserves. With over 1,400 acres of water retention areas and 2,700 acres of wetlands in The Villages, as well as 83 preserves. There is an abundance of areas that help protect our Florida ecosystem. Long known for preserving natural resources, The Villages community sets aside nature preserves and incorporates pathways, trails, and overlooks so residents can enjoy the beauty of the area and the natural habitat for wildlife and native plants. Hogeys Preserve is surrounded by neighborhoods, recreation areas, and golf courses, including Everglades Recreation Center, opening in November, Marsh View Pitch & Putt, Cattail Recreation Area, and the new Lowlands Executive Golf Course. Closed to motorized vehicles, Villagers can enjoy a peaceful walk, run or bicycle ride and get a close-up view of tall, graceful sandhill cranes, swift kestrels, burrowing owls, and wading birds, along with tortoises, fox squirrels, water turkeys, bald eagles, and even alligators feeding, relaxing and enjoying the marsh. The District is also constructing a new amenity which will feature a premier walking trail along Black Lake Preserve, which will offer plentiful opportunities to view wildlife in their natural habitat.



### Severe Weather Safety

It is the time of year where our Florida weather requires us to become more aware of the conditions around us. Hurricane season is from June to November and along with that comes heat, frequent thunderstorms, with possible lightning strikes and tornados.

### Thunderstorms and Lightning

“When Thunder Roars, Go Indoors!” Florida sees an average of 1.4 million cloud-to-ground lightning strikes every year and often has the greatest number of lightning related injuries and deaths in the United States.



### Severe Thunderstorms

Florida has the greatest number of thunderstorms in the United States, occurring 75–105 days each year. Thunderstorms can produce dangerous hazards such as lightning, tornadoes, hail, strong winds and heavy rain that can lead to flooding. Severe thunderstorms are those which produce winds in excess of fifty-eight miles per hour, hail one inch across or larger, or tornadoes.

### Tornadoes

“Get In, Get Down, Cover Up”

Listen to NOAA Weather Radio and be aware of any watches and warnings issued. Tornado Watch—conditions are favorable for severe thunderstorms to form, a few of which may be capable of producing a tornado.

⇒ Continue Routine Activities

⇒ Have phone or internet weather notifications set up on your phone or tune into your local TV, radio, or NOAA weather radio for your location.

- Sumter county: <https://member.everbridge.net/453003085614874/login>
- Lake County: <https://member.everbridge.net/892807736726383/login>
- Marion County: <https://member.everbridge.net/892807736724675/login>

Tornado Warning—a tornado is either occurring or imminent based on radar. Take cover immediately. Have a plan at home and practice it with your family before a storm

### Prepare for Disasters

Limit the impacts that disasters have on you and your family. Know the risk of disasters in your area and check your insurance coverage. Learn how to make your home stronger in the face of storms and other common hazards and act fast if you receive a local warning or alert.

### Build a Kit

Gather supplies that will last for several (7) days after a disaster for everyone living in your home. Don't forget to consider the unique needs each person or pet may have in case you have to evacuate quickly. Update your kits yearly!

**Dangers of Driving in Wet Conditions.** The vast majority of most weather-related crashes happen on wet pavement and during rainfall: 70% on wet pavement and 46% during rainfall.

**Slow Down**—It's easy to lose traction and hydroplane out of control. If you are caught hydroplaning: Keep your steering wheel and tires straight, let off the gas and let your car regain traction. Do not slam on your brakes!

**Increase Space Between Cars** – Give yourself more time to brake. You can't expect to stop in the same amount of space if you were on a dry road.

**Use Headlights** – Turn on your headlights so other cars can see you. Remember, visibility is reduced in front of you and behind you. Daytime running lights do not illuminate the rear of your car, making you much less visible than cars who turn on their headlights.

**Don't Use Hazard Lights** – Your low-beam headlights are sufficient to let others know where you are. Hazard lights should be used to let other drivers know your vehicle is disabled.

**Put the Phone Down** – You should never use your cell phone while driving. Eliminate your distractions. You have to compensate for the reduced visibility and poor road conditions, all of your focus should be on the road.

### This 2022 Season, Be prepared for severe weather!

Source: [https://ops.fhwa.dot.gov/weather/q1\\_roadimpact.htm](https://ops.fhwa.dot.gov/weather/q1_roadimpact.htm); <https://www.fdot.gov/emergencymanagement/severeweather.shtm>





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***Tell us what you think...***

*Has a co-worker helped you out?*

*Did someone do something extra special for you that meant a lot?*

*Do you really like your work team?*

*Does your co-worker/supervisor/director have a positive attitude all the time?*

*Do you really like working at The District?*

The District wants to hear about it!

Send your kudos, praise, and positive comments to Terianne Carroll ([Terianne.Carroll@DistrictGov.org](mailto:Terianne.Carroll@DistrictGov.org)) for the next newsletter.

Lets celebrate one another and the hard work we do every day!

***Hospitality \* Creativity & Innovation \* Stewardship \* Hard Work***