

The Villages®

Community Development Districts

OUR CORE VALUES
Hospitality
Stewardship
Creativity & Innovation
Hard Work

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**Meeting the needs of
The Villages
community
Residents is our
primary objective.**

PURPOSE

To provide and preserve the
lifestyle of Florida's
Friendliest Hometown.

VISION

To be respected as the most
responsive
and responsible
Community Development
District.

MISSION

To provide responsible and
accountable
public service that enhances
and sustains
our community.

Click, Click, District Orientation Goes Virtual

On behalf of myself and my entire District Management Leadership Team, I would like to thank you for your patience and understanding as the District continues to modify our services and programs for the safety of District Staff, Board Members, residents, and guests.

While most of our in-person services and programs have resumed in a modified version, there are a few that remain canceled. Both CDD Orientation and Resident Academy are canceled until further notice. Over the last few weeks, members of the District team have been working to record presentations that have been compiled into a new educational initiative called 'District Orientation'. District Orientation will consist of videos and information for various District Departments and functions. Each video is an individual module that spans between 25-48 minutes, can be paused, and you may view each video as many times as you would like. Some of the areas you can expect to see include a CDD Overview, Finance, Budget, Community Watch, Community Standards, Recreation & Parks, Executive Golf, Property Management, and MORE!

To view the new District Orientation videos, visit www.DistrictGov.org. A link to the videos and supporting information can be found right on the homepage. If you have any questions or would like clarification on any of the information, the contact information for each presenter can also be found on the website.

As you visit our website to view the videos, please take a moment to update your subscriptions or sign up for our email notifications called e-Notifications if you have not yet enrolled. These email notifications allow us to contact you based on the information you find useful. Some of the subjects include District Board Meeting Information, Precautionary Boil Water Notices, Road Closures, and much more. If you need assistance signing up, please reach out to the Customer Service Center at 352-753-4508 for assistance.

Richard Baier, P.E. LEED AP
District Manager





IN THE SPOTLIGHT...



Shannon Martin ~ Community Watch ~ Dispatcher



Where were you born & raised and went to school? I was born in Champaign, Illinois and graduated from Mahomet Seymour High School in 1991.

What was special about where you were from? It's home of the University of Illinois and Chanute Air Force Base.

Tell us about your family, people (including pets!) I have been with my husband Butch for 28 years and married for 23 years. We have 2 daughters, 1 son, and 5 grandkids. Angelica 27 and Michael have 3 kids: Beckett-10, Ben-8, and Abigail-4. Alana 25 and Charles have 2 girls: Rylie-3 and Alyvia -1. My son Harley is 16 and a sophomore in high school. He is currently a member of the Dream Team in his construction class. They are building a house for Habitat for Humanity. We also have an 18 year old turtle named Dex.

Hobbies? Favorite activities? I love crafting, boating, beach days, and anything that involves my family.

Who has been the most influential person in your life and why? My grandma. She has taught me so many things. The advice I use daily is, "not everyone has the same opinions, it's ok to disagree."

What's the best advice you ever received? It's not hard to be nice. Say hello, hold a door for someone, and always say please and thank you.

What is the career & training path that led you to the District? I have worked in customer service for 16 plus years. I took a little time off after working in retail for 6 years. I saw an opening for a dispatcher position and applied.

Can you tell us about your day-to-day responsibilities? I assist residents with any question they have. I work from 6pm to 6am. Any calls made to a closed department will come into dispatch. We find the answer or provide the hours of the department they are looking for. Dispatch also records when each Village, Recreation Center, Pool, or Square has been patrolled. We assist law enforcement by dispatching a patrol driver to where help is needed.

What is your favorite aspect of working for the District? I love helping people. I get to speak to different people all the time. Every day is different. I also work with an amazing group of people.

What is the most interesting thing you have ever seen? When my son was 6, we were on our way home from dinner and he wanted to follow a hot air balloon. When we met the chase vehicle, they asked if we wanted to help land the balloon and pack it away. I loved seeing the excitement in his eyes as he took in all in.

My favorites...Movie: Hallmark movies...**Television Show:** Sons of Anarchy, Big Brother, and Hell's Kitchen...**Sports Team:** Dallas Cowboys
Vacation Spot: Daytona Beach...**Restaurant:** Chili's, Cheddar's or Hog Heaven BBQ in Daytona Beach...**Food:** Chicken or Pasta...**Dessert:** Ice cream

Jaimę Denton ~ Property Management ~ Supervisor-Infrastructure

Where were you born & raised and went to school? My father was in the military, and we were always on the move! I graduated from the University of Maine at Farmington with a Bachelor's degree in Psychology.

What was special about where you were from? I enjoyed being a "military B.R.A.T." (Born, Raised, & Transferred) and being a "3rd Culture Kid" (having a blended perspective from growing up in several cultures). There was so much to appreciate about anywhere we found ourselves.

Tell us about your family, people (including pets!) I'm blessed to have a tight-knit, loving family! I'm the eldest sibling of three. One brother is living in Maine with his wife and my teenage brother is living here in Florida with our parents.

Hobbies? Favorite activities? I moderated for a book club last year and recently resigned to focus on running a book blog. I also dabble in artsy-craftsy things, such as drawing, nature dioramas, digital design, taxidermy, and jewelry-making.

Who has been the most influential person in your life and why? My parents have real integrity and huge hearts for helping others. It'd be a compliment if someone ever teased, "You're becoming just like your mother/father!"

What's the best advice you ever received? "New opportunities are coming your way. Your lucky numbers are 6, 13, 21." (Just kidding!) At college graduation, an Environmental Science professor suggested that I apply for an apprenticeship at an off-the-grid self-sustaining homestead. The unforgettable experiences there altered my worldview.

What is the career & training path that led you to the District? My resume is quite varied due to moving frequently and pursuing different interests along the way. The trajectory that brought me here was unusual, but all those diverse skills and experiences assist me daily.

Can you tell us about your day-to-day responsibilities? I work in the Infrastructure division of Property Management, and we're responsible for roads, walls, bridges, fences, tunnels, storm water pipes, etc. We inspect District properties, coordinate with contractors to make repairs, implement improvements where needed, and assist residents with questions or concerns.

What is your favorite aspect of working for the District? Not everyone in life ends up finding a job they find meaningful and fulfilling, and I'm extremely fortunate in that way and so grateful. Also, my team is (forgive my bias) the very best.

What is the most interesting thing you have ever seen? I went snorkeling and scuba diving in Okinawa on a regular basis while I lived there, and the sights were spectacularly beautiful. (Google the word "nudibranch"!) If you can believe it, I moved to Hawaii next and was disappointed that the tide pools and coral reefs weren't nearly as dazzling.



My favorites...Movie: The Princess Bride...**Television Show:** Firefly
Sports Team: I enjoy watching people that are enthusiastically watching sports...**Vacation Spot:** Anywhere with my family
Restaurant: Any sort of Japanese cuisine...**Food:** Spam musubi...**Dessert:** I don't have a big sweet tooth, but I do have a soft spot for Toblerone bars

Current Job Openings

Current Job Openings

Are you looking for a career change, or know someone who is seeking employment?

Our current job openings include:

Community Watch

Gate Attendant-Morse South 1200-1800 \$10.49 per hour
Patrol Driver Substitute \$11.07 per hour

Recreation

Recreation Assistant \$9.93 per hour
Recreation Supervisor \$39,464.80 annual

Keep an eye out for emails from Terianne Carroll, HR Administrator, for future openings within the District.
If you have questions on job openings or how to apply, please feel free to call Terianne at 352-674-1905 or email terianne.carroll@districtgov.org.

EMPLOYEES ON THE MOVE



Community Watch

- **Mike Miller** was promoted from Dispatcher to Field Operations Manager.
- **Cynthia Moorman** transferred from Dispatcher Substitute to Dispatcher.
- **Cheryl Stines** was promoted from Patrol Driver to Patrol Supervisor.
- **John Ferdinand, Bob Doherty, Curtis Holliday, Thomas McCormick, Greg Correale and John Tomashunas** transferred from Patrol Driver Substitute to Patrol Driver.
- **John Balding** transferred from Patrol Substitute to Gate Attendant Substitute.
- **Steven Nigro** transferred from Gate Attendant to Patrol Driver.
- **Don Fox** transferred from Recreation Assistant to Gate Attendant.
- **Thomas McDonnell and Richard Rocchio** transferred from Gate Attendant Substitute to Gate Attendant.

Public Safety

- **Robert Sheridan** was promoted from Firefighter EMT to Firefighter Paramedic.
- **Christopher Palasky** was promoted from Firefighter Paramedic to Lieutenant.

Recreation

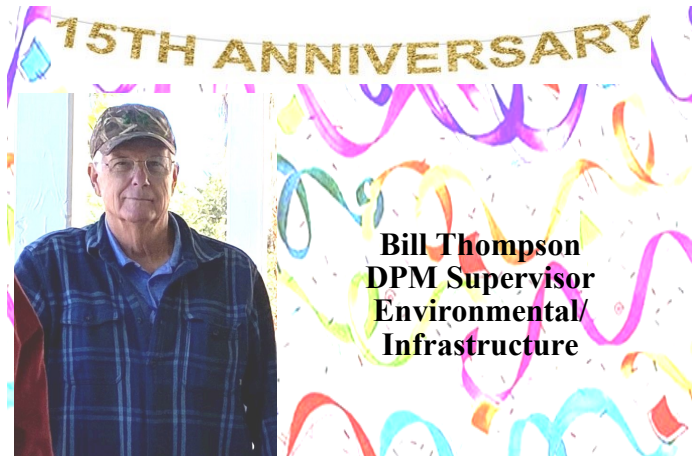
- **Reilly Reinhold** was promoted from Recreation Assistant to Recreation Leader.
- **Barbara Alajoki** transferred from Recreation Assistant to Fitness Assistant.
- **Julie Stephens** was promoted from Recreation Service Representative to Staff Assistant.
- **Darian Rawls** was promoted from Recreation Leader to Recreation Supervisor.
- **Lory Hatch** was promoted from Staff Assistant to Recreation Administrator.
- **Joel McKenna** transferred from Recreation Assistant to Facility Specialist.
- **Ralph Strickland** transferred from Recreation Leader to Recreation Assistant.

Property Management

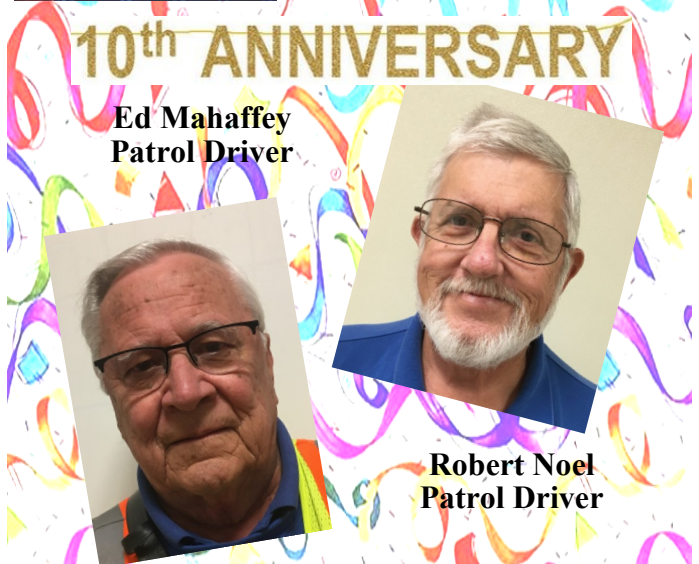
- **Jaime Denton** was promoted from Supervisor Trainee to Supervisor-Infrastructure.
- **Doyle Graf** was promoted from Supervisor to Assistant Manager-Town Centers.

Congratulations!

On your District Anniversary.
Thank you for your service!



Bill Thompson
DPM Supervisor
Environmental/
Infrastructure



Ed Mahaffey
Patrol Driver

Robert Noel
Patrol Driver

WELCOME TO THE TEAM!



Property Management

Justin Sarka

Public Safety

Angela Tutino

Human Resources

Tanika Clayton-Henry

Recreation

Bailey Higby
Charles Deitrick
Roger Klatt
Kari Vogelsang

Darius Burwell
Robert Doucette
Robert Pizzuti
Randy Ward

Virginia Carlin
Kristen Klatt
Sally Salerno
Ryan Geraghty

Community Watch

Herbert Ciezadlo
David Morrow
John Bugliskis
Eileen Redmon

Linda Gazzetta
Joanna Bonsignore
Chester Gould
JulieAnn Stansberry

Dario Marcucci
William Bruno
Earl Heidlebaugh
Lloyd Tarter



March



March



Dominic Pascuzzo	3/01	Recreation	Gilbert Regan	3/17	Community Watch
Connie Reavy	3/01	Recreation	Stephan Romanchak	3/17	Community Watch
Michael Quagliato	3/01	Recreation	Celeste Peloquin	3/17	Finance
Alice Lamaine	3/01	Community Watch	Thomas Christian	3/18	Recreation
Jeffrey Loder	3/01	Public Safety	Douglas Connelly	3/18	Recreation
Charles Deitrick	3/02	Recreation	Kymberly Kovach	3/18	Community Watch
Newton Shannon	3/02	Recreation	Hugh Calvert	3/18	Community Watch
John Trongon	3/02	Recreation	David Morrow	3/18	Community Watch
Brandi Ricker	3/02	Finance	Bruce Greenberger	3/18	Community Watch
Shirley Sirkis	3/02	Public Safety	Diana Colon	3/18	Public Safety
Donald Cremer	3/03	Recreation	Jewell Edney	3/19	Recreation
Edward Dockham	3/03	Community Watch	Walter McFarlane	3/19	Recreation
Richard Rest	3/03	Community Watch	Michael Woomer	3/19	Community Watch
Charles Adams	3/05	Recreation	Brian Draper	3/20	Public Safety
Thomas McDonnell	3/05	Community Watch	Sean Murray	3/21	Recreation
Jeffrey Lutley	3/06	Recreation	Joseph Cordero	3/21	Community Watch
Christian Greene	3/06	Public Safety	Nancy Konz	3/22	Recreation
Denise Naasz	3/07	Recreation	Martha Dennis	3/22	Community Watch
Thomas Phillips	3/07	Recreation	Kevin Flynn	3/23	Recreation
Bouchaib Rharbite	3/07	Recreation	Jaclyn King	3/23	Recreation
Nancy Gibson	3/07	Recreation	Kari Vogelsang	3/23	Recreation
Donald Arney	3/07	Community Watch	Randall Phillips	3/23	Recreation
Keith Gordon	3/07	Community Watch	Perry Sumner	3/23	Community Watch
James Howell	3/08	Property Management	Karen Haley	3/23	Community Watch
Tiffany Rappel	3/08	Human Resources	David Gomez	3/23	Public Safety
Candice Benson	3/09	Recreation	Genevieve Tetrault	3/24	Recreation
Angel Adams	3/09	Recreation	John Hoover	3/24	Recreation
Robert Montalbano	3/09	Community Watch	John Hackney	3/24	Community Watch
Chelsea Illeck	3/09	Public Safety	John Tew	3/24	Community Watch
Matthew McCarthy	3/09	Public Safety	Eugene Whitaker	3/25	Community Watch
John Mabus	3/10	Community Watch	William O'Leary	3/25	Community Watch
Stephen Jackson	3/10	Property Management	Daniel DiSanto	3/25	Community Watch
Taylor Atherton	3/10	Public Safety	Ernest Casalini	3/26	Community Watch
Edward Miklosey	3/11	Recreation	Joyce Rega	3/26	Community Watch
Thomas Wilkerson	3/11	Property Management	Cathy Bretz	3/26	Finance
Ayako Terao	3/11	Finance	Lee Thompson	3/27	Recreation
Christopher Arrowood	3/12	Recreation	Daniel Lehman	3/27	Recreation
Molly Farrar	3/12	Recreation	Daniel Lucin	3/27	Property Management
Paula Di Julio	3/12	Community Watch	Michael Birch	3/27	Public Safety
Thomas Morris	3/12	Community Watch	Andrew Esposito	3/28	Recreation
William Grady	3/12	Community Watch	Linda Deaton	3/28	Community Watch
Jaime Cooper-Rodriguez	3/13	Finance	Vanessa Hughes	3/28	Property Management
Devin Lawrence	3/13	Public Safety	Barbara Kays	3/29	Budget
Robert Carreiro	3/14	Recreation	Scott Grimes	3/29	Recreation
Gerald Zingale	3/14	Recreation	Gregory Sherman	3/29	Community Watch
Paula Smith	3/14	Community Watch	Kevin Cunliffe	3/29	Public Safety
Morgan Strayer	3/15	Recreation	Linda Gazzetta	3/30	Community Watch
Niels Jansen	3/15	Community Watch	William Fitzpatrick	3/30	Community Watch
Angel Steffani	3/15	Finance	Paul Dreher	3/31	Recreation
Tyler Szewczyk	3/15	Public Safety	Jack Finn	3/31	Recreation
Robert Ward	3/16	Recreation	Pennock Valentine	3/31	Community Watch
Robert Rexroth	3/16	Community Watch	Frances Hershey	3/31	Community Watch
Michael Bronersky	3/16	Community Watch	David Rutter	3/31	Public Safety

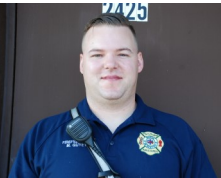
Happy March Anniversary! Thank You For Your Service!

Lynda Feustel	Recreation	03/28/1989	32	Jennifer Newton	Finance	03/16/2015	6
Eugene Graney	Recreation	03/03/2003	18	Julie Ferwerda	Recreation	03/14/2016	5
George Pezick	Community Watch	03/29/2003	18	Lawrence Greenstein	Community Watch	03/14/2016	5
William Miller	Public Safety	03/23/2005	16	Barbara Denza	Community Watch	03/14/2016	5
William Thompson	Property Management	03/20/2006	15	Harold Shelton	Community Watch	03/14/2016	5
Richard Grunert	Community Watch	03/07/2007	14	Katheryn Ernst	Community Watch	03/14/2016	5
James Neilsen	Recreation	03/14/2007	14	Joseph Yarborough	Recreation	03/18/2016	5
Barbara Kays	Budget	03/15/2007	14	Robert Huebsch	Recreation	03/28/2016	5
Rebecca Manserra	Recreation	03/26/2008	13	Richard Magan	Community Watch	03/28/2016	5
Ronald Miller	Recreation	03/04/2009	12	Douglas Pratt	Community Watch	03/13/2017	4
Stephen Silverstein	Recreation	03/18/2009	12	Philip McDermott	Community Watch	03/13/2017	4
Lisa Parkyn	Recreation	03/18/2009	12	Terrone Carpenter	Recreation	03/27/2017	4
David Holland	Recreation	03/10/2010	11	Thomas Carlyon	Community Watch	03/27/2017	4
John DeRosa	Recreation	03/10/2010	11	Robert Walker	Community Watch	03/12/2018	3
Terry Gibbons	Recreation	03/17/2010	11	Angel Steffani	Finance	03/12/2018	3
Kevin Kane	Community Watch	03/17/2010	11	Gary Sorace	Recreation	03/26/2018	3
Jo Bugala	Recreation	03/31/2010	11	Ryan Founds	Recreation	03/26/2018	3
James Mahaffey	Community Watch	03/30/2011	10	Thomas Bradley	Recreation	03/26/2018	3
Robert Noel	Community Watch	03/30/2011	10	Sandra Borieo	Community Watch	03/26/2018	3
Candice Harris	Administration	03/05/2012	9	David Showers	Community Watch	03/01/2019	2
Gregory Luginbill	Community Watch	03/05/2012	9	Clifford Williams	Community Watch	03/04/2019	2
Nancy Schaffer	Recreation	03/19/2012	9	Gary Mastny	Recreation	03/11/2019	2
Quenton Jones	Recreation	03/19/2012	9	Michael Quagliato	Recreation	03/11/2019	2
Kathleen Foltz	Recreation	03/04/2013	8	Marguerite Wolanin	Community Watch	03/11/2019	2
Andrew Malinosky	Recreation	03/04/2013	8	William Clark	Community Watch	03/11/2019	2
Gerald Zingale	Recreation	03/18/2013	8	Terry Pyle	Community Watch	03/11/2019	2
Patsy Anderson	Community Watch	03/03/2014	7	David Gipp	Community Watch	03/11/2019	2
Robert McCants	Community Watch	03/03/2014	7	Thomas Frigo	Community Watch	03/11/2019	2
James Basile	Community Watch	03/03/2014	7	Rembert Rivenbark	Community Watch	03/11/2019	2
Robert Culbertson	Community Watch	03/03/2014	7	Cheryl Hoffman	Community Watch	03/11/2019	2
Harold Wall	Community Watch	03/03/2014	7	Pamela Webb	Human Resources	03/19/2019	2
Ronald Smith	Community Watch	03/03/2014	7	Claire Fusco	Recreation	03/25/2019	2
Carol Deyle	Recreation	03/17/2014	7	Steven Newhouse	Recreation	03/25/2019	2
Keith Norris	Public Safety	03/17/2014	7	Martin Golden	Recreation	03/25/2019	2
Ronald Baroni	Public Safety	03/17/2014	7	Daniel Wood	Recreation	03/25/2019	2
Justin Boudreaux	Public Safety	03/17/2014	7	John Villyard	Community Watch	03/25/2019	2
Kurtis Mancauskas	Recreation	03/02/2015	6	William Scott Jr	Community Watch	03/25/2019	2
Debra LoMonaco	Recreation	03/02/2015	6	Thomas DeBortoli	Community Watch	03/25/2019	2
Bryant Rooney	Recreation	03/02/2015	6	Nancy Larger	Recreation	03/09/2020	1
Daniel McConnell	Recreation	03/02/2015	6	Vincent De Robertis	Recreation	03/09/2020	1
Anthony Prettiore	Recreation	03/02/2015	6	Diane Edwards	Property Management	03/09/2020	1
Joseph Bynum	Community Watch	03/02/2015	6	Aaliyah Davis	Purchasing	03/16/2020	1
Joseph Beddia	Community Watch	03/02/2015	6	Joyce Rega	Community Watch	03/23/2020	1
Bruce Brinkerhoff	Community Watch	03/02/2015	6	Lawrence Basile	Community Watch	03/23/2020	1
Joann Tucker	Community Watch	03/02/2015	6				
Donald Fitzpatrick	Community Watch	03/02/2015	6				
Shelli Farnsworth	Community Standards	03/02/2015	6				
William Elliott	Community Watch	03/16/2015	6				

Recognizing Our Core Values In Action!

Lisa Babbitt, Customer & Administrative Support Representative received an email. "Just wanted to send you a quick note about our bench. The plaques look great and the new bench is awesome. Thanks again for all your help. Great job. We will enjoy it. Happy New Year and continue to be safe."

Chris Ryzoc, Assistant Landscape Manager received two compliments. "Thank you for the work you've done behind my home." "Thank you for doing such a great job and for helping to improve the cul-de-sac on Isabella Ave."



Mason Guyette, Firefighter Paramedic (left) and William Turner, Firefighter EMT (right) were complimented for their assistance helping a resident back into a chair. "The crew was polite, professional and caring. By



the time they left the resident was laughing. We were very impressed with the crew."



Bob Sjogren, Public Education Technician was complimented. "I was thoroughly impressed with Bob's knowledgeable instruction, organization, direct style & all with a touch of humor! The hands on approach and actual practice drills with a patient moved the training into reality!"

Kathy Ernst and Tom Carlyon, Community Watch Training Coordinators received kudos from a new Patrol Driver, David Morrow. David is confident in his training as stated in his email. "My short experience with Community Watch has been great. Next week they turn me loose! Look out then. I received great training both in the classroom & in the field. I want to thank all."

In response to Community Watch's Public Safety article in the Daily Sun on February 5th, **Community Watch** received a very positive email from a resident. "I read with interest the article in today's Daily Sun ("Paper Chase") regarding one of the roles Community Watch plays in assuring resident safety. It was a very informative article and educated residents that being a good neighbor is not always in the neighbor's best interest." The article referenced to when 3 newspapers are left in a driveway, it triggers a well-being check by Community Watch Patrol Drivers. If a well-meaning neighbor puts the papers by the doorway without being asked to that well-being check will not be performed. Community Watch has rendered aid to many who have been found by those well-being checks.

Community Watch was complimented on the service provided to The Villages residents. The resident thanked Community Watch for their service. He watches over his mother and when he went to her home there was a note on her white board. When he found out what it was from he was pleasantly surprised how well Community Watch was looking out for the residents in The Villages. He would like to thank **James Dryer, Patrol Driver**, who noticed the newspapers in the driveway and knocked on her door. He and his wife are night people and wave to the drivers all the time on their nightly walks. They said it was so nice to know that Community Watch is helping in such a nice way.



Chris Iannello, Recreation Supervisor, received praise from a resident. "I am writing to you in regard to one of your exemplary employees, Chris, who works at the Bradenton recreation center. I play at Bradenton almost every day and have for the past 8 years. Chris always comes out and introduces himself to everyone and asks if we need anything. I see him outside showing others how to play horseshoes, bocce, and shuffleboard. He is always in a good mood, has a great personality, and truly cares about this community and us senior people. Everyone at Bradenton just raves about Chris."

The Finance/Utility Billing department was in need of assistance with helping a resident change their banking information. The resident was unable to leave their home due to a broken back. Finance/Utility Billing called upon their fellow employees in Community Watch. Community Watch assisted the resident with dropping off the form to the Finance/Utility Billing department. Finance/Utility Billing would like to thank **Dispatchers John Buchler, Peggy Johnson, and Linda Gazzetta and Patrol Supervisors Paul Patterson and Billy Easton**.

A resident misplaced his laptop and hat at the Lake Sumter Landing pavilion. **Fred Wilson, Patrol Driver** assisted the resident by contacting Community Watch about the lost items. The items had been recovered by Community Watch. Both items were returned to the resident shortly after Fred's call. The resident expressed his appreciation for Fred's assistance.



Jean Carroll, Recreation Supervisor received praise via email. "My wife and I love living in The Villages. That is in large part due to the wonderful people that live and work here. A great example of these great people are your employees who work so hard and have a wonderful attitude doing it. As an example, the supervisor of the Bridgeport center, Jean, had my wallet insert turned in after being left behind. On her way home from work she dropped it off at my house! How can you ask for more?"

I would like to acknowledge the wonderful people you have working at SeaBreeze recreation center. My friend and I are there three days a week to play table tennis and we have had the pleasure of getting to know three of your wonderful employees, **Teresa Nettleton, Recreation Service Representative, Louise Wells, Facility Specialist, and Tim Kinne, Recreation Assistant**. They are the most pleasant and accommodating people. They always go out of their way to make sure we have everything we need, always with a smile. Please make sure you advise them of this letter, as they truly deserve to be recognized. Pictured left to right: Tim Kinne, Teresa Nettleton and Louise Wells.



Work Place Safety

Nutrition: A study found that when employees eat healthy foods, they are 25% more likely to have higher job performance, and when employees exercise three times a week for at least 30 minutes, they are 15% more likely to have a higher job performance. The same study found that when workers exercise and eat healthy foods, absenteeism was 27% lower, and the performance of healthy employees was 11% higher than their overweight peers.

Eye Wellness: March observances include "Workplace Eye Wellness Month." The largest source of blue light is sunlight. However, there is concern over the long-term effects of screen exposure (from television screens, computer monitors, smart phones, and tablet screens) because of the close proximity of the screens and the length of time spent looking at them, such as during the workday combined with leisure time. Early research shows that too much exposure to blue light could lead to:

Digital eyestrain: Fatigue, dry eyes, bad lighting, or how one sits in front of the computer can cause eyestrain. Symptoms of eyestrain include sore or irritated eyes and difficulty focusing.

Retina damage: There are studies that suggest that continued exposure to blue light over time could lead to damaged retinal cells. This can cause vision problems such as age-related macular degeneration or cataract.

- Make sure your glasses or contacts prescription is up to date and good for looking at a computer screen.
- Move the screen so your eyes are level with the top of the monitor. That lets you look slightly down at the screen.
- Choose a comfortable, supportive chair. Position it so that your feet are flat on the floor.
- Try to avoid glare from windows and lights. Use an anti-glare screen if needed.
- If your eyes are dry, blink more or try using artificial tears.
- Rest your eyes every 20 minutes. Look 20 feet away for 20 seconds. Get up at least every 2 hours and take a 15-minute break.
- Position the monitor at least 20 inches (51 cm) from your eyes-about an arm's length distance.



Ergonomics: Musculoskeletal Disorders (MSDs) affect the muscles, nerves, blood vessels, ligaments and tendons. Workers in many different industries and occupations can be exposed to risk factors at work, such as lifting heavy items, bending, reaching overhead, pushing and pulling heavy loads, working in awkward body postures and performing the same or similar tasks repetitively. Exposure to these known risk factors for MSDs increases a worker's risk of injury.

While sitting:

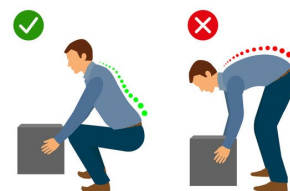
- The feet should not be dangling when you are seated. Keep feet flat on the floor.
- Make sure that the weight of your arms is supported at all times. If your arms are not supported, the muscles of your neck and shoulders will be crying by the end of the day.
- Watch your head position, and try to keep the weight of your head directly above its base of support (neck). Don't "crane" your head and neck forward.
- Don't be a slouch! Slouching puts more pressure on the discs and vertebrae of your back. Move your chair as close to your work as possible to avoid leaning and reaching.
- The monitor should be placed directly in front of you, with the top no higher than eye level. The keyboard should be directly in front of the monitor so you don't have to frequently turn your head and neck.
- The keyboard and the mouse should be close enough to prevent excessive reaching which strains the shoulders and arms.

While Lifting:

- Bend the knees and at the waist keeping your back straight.
- Reach for the load; Grasp the handle of the load firmly.
- Lift with your legs not your shoulders and upper back.
- Keep your shoulders level while switching hands regularly to reduce overexertion on one side of the body while carrying the load.
- Never attempt to lift something you know is too heavy, always ask for help!

As we practice proper health, safety, and wellness, remember to practice CDC Guidelines.

- Wear a mask.
- Do not come to work if you are not feeling well.
- Wash your hands often, with soap and water, or use hand sanitizer.
- Disinfect commonly touched surfaces.



Source: <https://www.lifecarefhdc.org/march-workplace-eye-wellness-month>; <https://www.webmd.com/eye-health/qa/how-can-i-protect-my-eyes-while-looking-at-a-computer-screen>; <https://www.osha.gov/ergonomics>;

Life Insurance

The Life Services Toolkit

Resources and Tools to Support You and Your Beneficiary



Group Life insurance through your employer gives you assurance that your family will receive some financial assistance in the event of a death. But coverage under a group Life policy from Standard Insurance Company (The Standard) does more than help protect your family from financial hardship after a loss. We have partnered with Morneau Shepell to offer a lineup of additional services that can make a difference now and in the future.

Online tools and services can help you create a will, make advance funeral plans and put your finances in order. After a loss, your beneficiary can consult experts by phone or in person, and obtain other helpful information online.

The Life Services Toolkit is automatically available to those insured under a group Life insurance policy from The Standard.

Services to Help You Now

Visit the Life Services Toolkit website at standard.com/mytoolkit and enter user name "assurance" for information and tools to help you make important life decisions.

- **Estate Planning Assistance:** Online tools walk you through the steps to prepare a will and create other documents, such as living wills, powers of attorney and health care agent forms.
- **Financial Planning:** Consult online services to help you manage debt, calculate mortgage and loan payments, and take care of other financial matters with confidence.
- **Health and Wellness:** Timely articles about nutrition, stress management and wellness help employees and their families lead healthy lives.
- **Identity Theft Prevention:** Check the website for ways to thwart identity thieves and resolve issues if identity theft occurs.
- **Funeral Arrangements:** Use the website to calculate funeral costs, find funeral-related services and make decisions about funeral arrangements in advance.

If you are a recipient of an Accelerated Benefit,¹ you may access the services for beneficiaries outlined on the next page.



continued on next page

The Standard is a marketing name for StanCorp Financial Group, Inc. and subsidiaries. Insurance products are offered by Standard Insurance Company of Portland, Oregon in all states except New York. Product features and availability vary by state and are solely the responsibility of Standard Insurance Company.

¹ An Accelerated Benefit allows a covered individual who becomes terminally ill to receive a portion of the Life insurance proceeds while living, if all other eligibility requirements are met.

Standard Insurance Company
1100 SW Sixth Avenue
Portland, OR 97204

standard.com

Life Services Toolkit
SI 17526 (10/17) EE

Services for Your Beneficiary

Life insurance beneficiaries² can access services for 12 months after the date of death. Recipients of an Accelerated Benefit can access services for 12 months after the date of payment.

These supportive services can help your beneficiary cope after a loss:

- **Grief Support:** Clinicians with master's degrees are on call to provide confidential grief sessions by phone or in person. Your beneficiaries are eligible for up to six face-to-face sessions and unlimited phone contact. Our clinicians may offer your beneficiaries additional grief support through books sent to their home, based on each individual's needs. As part of this program, age-appropriate books can be sent for children and teens.
- **Legal Services:** Your beneficiaries can obtain legal assistance from experienced attorneys. They can:
 - Schedule an initial 30-minute office and a telephone consultation with a network attorney. Beneficiaries who wish to retain a participating attorney after the initial consultation receive a 25 percent rate reduction from the attorney's normal hourly or fixed-fee rates.
 - Obtain an estate-planning package that consists of a simple will, a living will, a health care agent form and a durable power of attorney.
- **Financial Assistance:** Your beneficiaries have unlimited phone access to financial counselors who can help with issues such as budgeting strategies, and credit and debt management, including hour-long sessions on topics requiring more in-depth discussion.
- **Support Services:** During an emotional time, your beneficiaries can receive help planning a funeral or memorial service. Work-life advisors can guide them to resources to help manage household repairs and chores; find child care and elder care providers; or organize a move or relocation.
- **Online Resources:** Your beneficiaries can easily access additional services and features on the Life Services Toolkit website for beneficiaries, including online resources to calculate funeral costs, find funeral-related services and make decisions about funeral arrangements.



Beneficiaries can participate in phone consultations or in-person meetings with trained grief counselors.

For beneficiary services, visit standard.com/mytoolkit (user name = support) or call the assistance line at 800.378.5742.

² The Life Services Toolkit is not available to Life insurance beneficiaries who are minors or to non-individual entities such as trusts, estates, charities.

The Life Services Toolkit is provided through an arrangement with Momeau Shepell and is not affiliated with The Standard. Momeau Shepell is solely responsible for providing and administering the included service. This service is not an insurance product.

Community Watch

Did you know that Community Watch Dispatch and Gate Operations Attendants perform a multitude of services that enhance the lifestyle in The Villages?

Community Watch Dispatch

- Act as the “communications hub” by providing appropriate response and assistance to residents, visitors, Community Watch Patrol Drivers, local law enforcement, The Villages Public Safety Department and other agencies requesting a wide variety of services.
- Answer and handle approximately 24,000 calls per month.
- Work 365 days per year with 24/7 coverage for business hours, after hours, weekends, holidays and any inclement or extreme weather related conditions in our area.
- Provide after hour resident assistance for various District departments including Finance Customer Service for utility/water information, Recreation & Parks and Community Standards.
- Connect residents to 911 Emergency Dispatch Centers when appropriate.
- Contact residents, as a courtesy, to advise them of an open garage door between the hours of midnight and 4:00 am.

Gate Operations Attendants

- Gate Operations Attendants remotely monitor all live video feeds from gate cameras to ensure efficient gate operations and to allow remote access through the gates for our residents and visitors.
- Monitor security screens and report any damaged or malfunctioning gate immediately to CW Dispatch for repair.
- Provide remote video security for the RV storage lots by verifying and validating requests for entry.

Luck is
believing
you're lucky.

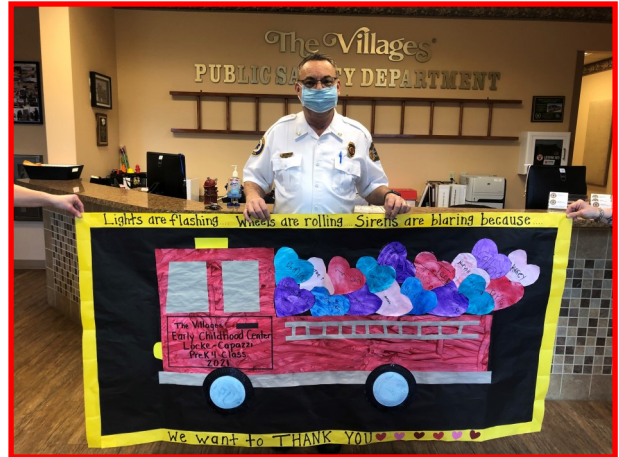
Finance

Members of the Finance department took part in ‘Wear Red Day’ on February 5th. National Wear Red Day is an annual campaign to raise awareness about heart disease in women.



Public Safety

The Villages Early Childhood Center PreK-4 class sent **Deputy Chief Goodworth** a special “art of appreciation” for all that the firefighters do.





Property Management

CONGRATULATIONS

Property Management would like to congratulate Jaime Denton on the completion of her District Supervisor Trainee program. Jaime has proven to be a huge asset to the Property Management Infrastructure Division and exemplifies Property Management’s mission statement and the District’s core values daily. Property Management is excited to have Jaime on their team and look forward to the future as she moves forward with her new career as a Property Management Infrastructure Supervisor.



		DISTRICT UNIVERSITY Training & Development Programs: March 2021 All professional development training workshops are open to all District Staff members.			PROFESSIONAL DEVELOPMENT 	
Class Title	Instructor	Class Info	Relevant to	Date	Time	Location
New Hire Orientation	Varied District Staff	Welcome to the Team! This class provides new team members with a wide range of topics to help you navigate your first 60 days as a member of the team. Topics covered include District Core Values, Mission Statement, policy & procedures, diversity & inclusion, and safety practices.	NEW HIRES	March 8 & 22	8:00am To 12:30pm	8th at SeaBreeze 2384 Buena Vista Bld 22nd at Colony Cottage 510 Colony Blvd.
CDD Orientation	Varied District Staff	What is a “Community Development District” & how does it operate? Attendees will gain a better understanding of this Special Purpose form of government entity, along with important community information regarding the people, services & supporting entities that help make up “The Villages”.	All New Hires Mandatory within 30 days of employment	TBD at this time	10:00am To 12:00pm	District Offices 984 Old Mill Run
Built to Last	Deborah Franklin Director, Human Resources & Strategic Planning	What separates “good” organizations from “great” ones? Based on the concepts from the book “Built To Last”, this class takes reinforces how our District Core Values serve as a compass to guide each of us, regardless of position, in providing responsive, responsible customer service that separates us as a great organization .	All New Hires Mandatory within 60 days of employment	March 31	9:00am To 11:00am	Laurel Manor Recreation Center 1985 Laurel Manor Drive
Public Records & Ethics	Brionez & Brionez	Each of us, as members of the District, are responsible in our positions to be aware of and fully understand what information is protected under Public Records Law, how long to retain certain records, how to handle public records requests and Government Sunshine Laws.	Mandatory for all District Staff. Attendees will be assigned by their department.	April 13	9:00am To 12:00pm	Webinar

Department Directors should determine which staff members should attend mandatory workshops & notify those individuals so that they can register. Staff members interested in attending a workshop should request from their Department Director or immediate Supervisor permission to attend a workshop.

To Register:

- **All Community Watch staff:**
Contact **Sharon Gwin (352-750-8203)**
- **All Finance staff:**
Contact **Linda Sojourn (753-0421)**
- **All Recreation staff:**
Contact **Lory Hatch (352-674-1800)**
- **All other District staff:**
Contact **Human Resources** Angela.Pattillo@DistrictGov.org

The Villages®

Community Development Districts

It is the responsibility of each of us to take good care of ourselves, each other and our guests. Please keep to the following:



As always, if you have a health concern, check with your health care provider prior to returning to work.



If you are sick, or have symptoms of fever, cough, shortness of breath or recently exposed to COVID-19 please do not come to work until you have doctor clearance. Contact your supervisor or HR.



Stay at least 6 feet away from others (social distancing), always keeping this minimum space between yourself and others.



Wear a mask and appropriate attire for the activity.



Wash your hands with soap and water frequently (20 seconds or longer).



Bring your own water bottle.



Consider bringing your own Hand Sanitizer and disinfectant wipes.



Cover coughs and sneezes with tissue then throw tissue in trash.



Avoid touching, eyes, nose and mouth.



Clean & disinfect frequently touched objects & surfaces.



Bring your own equipment/supplies conducive to the activity.

For the public health and safety of others, The District reserves the right to restrict access to use of facility and activities. Be flexible as facility operations, attendance numbers, services, and centers are subject to change and/or be restricted, closed or limited. All information is subject to change as additional information is received by the CDC and the Florida Department of Health.

For more information contact your supervisor, or Human Resources.
HumanResources@DistrictGov.org

Hospitality | Stewardship | Creativity & Innovation | Hard Work