

# The Villages®

## Community Development Districts

**OUR CORE VALUES**  
 Hospitality  
 Stewardship  
 Creativity & Innovation  
 Hard Work

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**Meeting the needs of  
The Villages community  
Residents is our  
primary objective.**

### PURPOSE

To provide and preserve  
the lifestyle of Florida's  
Friendliest Hometown.

### VISION

To be respected as the  
most responsive  
and responsible  
Community Development  
District.

### MISSION

To provide responsible  
and accountable  
public service that  
enhances and sustains  
our community.

### A Message from our District Manager

The end of summer and the beginning of autumn triggers so many things to happen. The District's budget-setting season draws to a close, summer residents and guests leave as we ready for the influx of our winter residents and we draw to a close our fiscal year as the end of September nears. The Labor Day Weekend used to signal this unofficial end of summer and usher the kids back to school. (Or at least that used to be the schedule for Pennsylvania's schools).

Looking back on this fiscal year, each of us can be credited with creating an enhanced customer culture which embraces our core values. In review, the District has partnered with both Sumter and Marion Counties on big and small projects, supported VPSD on their First Annual Golf Outing to fund a fire cadet's education and certification, updated Policies and Procedures, and Board Rules, launched major platforms for asset management and financial management, commenced the conversion to a fleet leasing program, converted incandescent lighting at Neighborhood Recreation Centers, Postal Facilities, and Executive Golf Course Restrooms to LED lighting, updated our Purchasing Policy, staffed numerous new Recreation Centers and Facilities, started the reconstruction of the McLawren Terrace Stormwater System Capital Project, kicked off the accreditation for our VPSD Fire and EMTs, commenced several governmental bond deals, opened a new Fire Station and Customer Service Satellite Facility, completed a Multi-modal Path Signing Project, revamped our Community Standards Guidelines in cooperation with the ARC, entered the exciting world of Solid Waste Management Planning (Just checking if you are still reading this long list of accomplishments) etc. etc.

This next year will see additional strides in our governmental transparency efforts, additional enhancements in customer service, and continued attention to efficiency and focus on the environment.

Thank you all.

*~ Richard Baier, District Manager*





## IN THE SPOTLIGHT...



### Jack Doty ~ Recreation ~ Recreation Supervisor



**Where were you born & raised and went to school?** I was born in Chicago but raised mostly in the Minneapolis area. I graduated from the University of Missouri in 2015.

**What was special about where you were from?** Minnesota is the state of hockey, and that's how we embraced the brutally cold winters. The kids in our neighborhood would meet at the park after school and we'd play pickup games into the night.

**Tell us about your family, people (including pets!)** My parents Rob and Laura just recently moved to The Villages, and I have two younger brothers that both live in Orlando and attend UCF.

**Hobbies? Favorite activities?** I'm a big music fan. I taught myself guitar in high school and spend a lot of my free time playing. I can play five other instruments as well. I also enjoy going to concerts and to any kind of sporting event.

**Who has been the most influential person in your life and why?** I've been fortunate to have had several mentors over the years that have helped me learn and grow professionally, but I would have to say my parents. They have always steered me in the right direction and supported me unconditionally.

**What's the best advice you ever received?** Work hard and do an honest job.

**What is the career & training path that led you to the Districts?** I came to Florida after college for an internship with a baseball scouting network, then spent over two years with the Polk County recreation department overseeing their athletic facilities. I was somewhat familiar with the District due to having family in the area and decided it would be a good opportunity to try something a bit different.

**Can you tell us about your day-to-day responsibilities?** I oversee the day-to-day operations of the Chula Vista Recreation Center and Rio Grande Neighborhood Recreation Center. I make sure the facilities are in adequate condition, schedule outdoor courts and leagues, work with the groups/clubs that utilize the facilities to ensure their needs are met, and try to make it a positive experience for anyone that visits. I also help with various other events/activities within the Recreation Department.

**What is your favorite aspect of working for the Districts?** The unique sense of camaraderie, as well as being able to interact with people from so many different places and hear of their experiences.

**What is the most interesting thing you have ever seen?** The French Quarter in New Orleans. There is no shortage of interesting things there.

**My favorites...Movie:** Taxi Driver ....**Television Show:** Northern Exposure  
**Sports Team:** Minnesota Twins/Vikings ...**Vacation Spot:** Duluth, MN  
**Restaurant:** Crabby Bill's- Indian Rocks Beach ...**Food:** Ribs & Chinese  
**Dessert::** Mint chocolate chip ice cream

### JERICA ADAMS ~ Customer Service ~ Customer & Administrative Support Representative

**Where were you born & raised and went to school?** I was born in Orlando, but moved to Richmond Virginia in middle school. I graduated from Virginia Commonwealth University in 2014.

**What was special about where you were from?** Growing up in Florida, we were able to do all the fun things this state has to offer. When we moved to Virginia we were able to experience snow, and all the historical areas such as Yorktown.

**Tell us about your family, people (including pets!)** My son Tristan is four years old, and he is my world. He is funny, smart, and such a sweet boy, he's my best friend! We followed my parents down here when they retired and moved permanently to The Villages. I also have a sister, Jillian and two handsome nephews, Landen and Pierce.

**Hobbies? Favorite activities?** Disney, Disney, and more Disney.

**Who has been the most influential person in your life and why?** My parents, they have always taught my sister and I how to be good, hardworking people. They are always there for us, and put family first no matter what.

**What's the best advice you ever received?** Life is short, so follow your dreams and do what makes you happy.

**What is the career & training path that led you to the Districts?** I worked as a Deputy Sheriff and a 911 dispatcher after graduating college. My customer service experience helped me gain employment in my department.

**Can you tell us about your day-to-day responsibilities?** Helping residents of The Villages with various services such as; ID replacements, Non-Owner ID cards, guest passes, temporary IDs, gate cards, Memorial benches, Veterans bricks, RV rentals, trail fee payments, signing up for Community Watch programs, Resident Academy, Bulletin Board postings and any questions or concerns residents have. We can help them find the answer or find the department they may need.

**What is your favorite aspect of working for the Districts?** I love all the amazing people I get to work with on a daily basis.

**What is the most interesting thing you have ever seen?** The beaches of Normandy.



**My favorites...Movie:** Shawshank Redemption ....**Television Show:** I Love Lucy  
**Sports Team:** New York Yankees (my entire family is from New York and New Jersey)  
**Vacation Spot:** Disney...**Restaurant:** Cody's ...**Food:** Mexican or Italian **Dessert:** All of them

### District Fleet Vehicle Cleanliness Guidelines

The District Fleet is an important element in representing the image of our organization. This policy establishes guidelines for Fleet Vehicle Cleanliness for all Village Center Community Development District employees to ensure a consistent, professional image of the organization.

#### Mandatory Guidelines:

- All vehicles need to be fully cleaned inside and out no less than biweekly.
- Vehicles that have gone through mud or other debris that cause the vehicle to not appear clean need to be washed that same day.
- Each department may create a designated car wash location for their department. Costs are to be approved by the Department Director and Assistant District Manager if they exceed the providers noted herein.

You will need to use a purchasing card to purchase a carwash at any of the following locations:  
Villages Car Wash, 970 Bichara Blvd, Lady Lake, FL  
Circle K, 3430 Wedgewood Lane, Lady Lake, FL and  
Circle K, Southern Trace, The Villages, FL

- The inside of the vehicle must be vacuumed out at the time of the carwash.
- The truck bed needs to be cleaned out; free of all trash and loose debris. All gear and tools need to be properly secured.
- The inside of the vehicle must be free of all trash and food products.
- All paperwork needs to be neatly secured and not strewn about the cab.
- All tools and gear inside the cab need to be properly secured and placed inside the proper toolbox or bag.
- No tobacco products of any kind are allowed inside any District vehicle.
- No smoking inside the vehicle, this includes vaping, electronic cigarettes, dip, chew, pinch, snuff, rub, or smokeless tobacco of any kind.

Each department Director or Manager will assign a Supervisor or Manager the responsibility of enforcing that department vehicles are being cleaned according to policy guidelines and the no-smoking guidelines are being enforced. It is the vehicle driver's responsibility to ensure they keep the vehicle they drive clean and well maintained.



**On your District Anniversary.  
Thank you for your service!**



**Community Standards Manager Candy Dennis  
celebrated 20 years of service.**

**DPM Manager Jon Mills celebrated  
15 years of service.**



**The Enrichment Academy Manager Melanie Sarakinis celebrated 10 years of service.** She began her career as a Recreation Assistant at Lake Miona, moved to Finance and returned to Recreation in 2011. In 2017, she was promoted as the Manager of our newly created division The Enrichment Academy.



**Battalion Chief Brian Twiss  
celebrated 10 years of service.**



**Gate Attendant Robert Sondel, Recreation Assistant  
Larry Terracino & Gate Attendant John Warner  
celebrated 10 years of service.**

### EMPLOYEES ON THE MOVE



#### Community Watch

- **Clarice Knotts, Nancy Erich, Hugh Fingerhut, Rita Mirus, Gary Gallup, John Amato, and Maurice Nault** transferred from Gate Attendant Substitute to Gate Attendant.
- **John Ferdinand** was promoted from Gate Attendant Substitute to Patrol Driver Substitute.
- **Karla Jordan** transferred from Recreation Assistant to Gate Attendant.
- **Anthony Colica, Dale Fuller, and Robert Golick** transferred from Patrol Driver Substitute to Patrol Driver.

#### Risk Management

- **Brittany Wilkinson** was promoted from Dispatcher to Risk Management Generalist.

#### Recreation

- **Robert Maruca** transferred from Facility Specialist to Recreation Assistant.
- **Diane Presepio** transferred from Gate Attendant to Recreation Assistant.



### TO THE DISTRICT FAMILY!

#### Finance

Alexandria Allen

#### Community Watch

Ralph Balch	Jeffery Cannon	Hugh Fingerhut
Gary Gallup	Kymberly Kovach	Mark Bednarek
Bradley Davis	Zac Hollar	
Margaret Johnson	Robert Lagerquist	

#### Recreation

Amanda Cyr	Ronald Fox	Jon Kulinski
Leslie Lavigne	Alberta McKinney	Gregory Reichard
Sheila Barnes	Christopher Chuba	





# SEPTEMBER



# SEPTEMBER



1	William Creelman	Community Watch	17	Robert Haga	Community Watch
1	Christopher Palasky	Public Safety	17	Leroy Thompson	Recreation
2	Donald Erich	Community Watch	17	Pamela White	Recreation
2	Thomas Esposito	Recreation	17	Diane Hull	Community Watch
2	Mary Ann Stumpf	Public Safety	17	Karen Dalton	Recreation
2	Jacob May	Public Safety	17	Noah Hartman	Public Safety
3	Luis Manosalva	Community Watch	18	Joyce Bartlett	Community Watch
3	Carol Martin	Community Watch	18	Lawrence Mueller	Recreation
3	Joseph Notarianni	Community Watch	18	James Hurrey	Community Watch
3	John Spillane	Community Watch	18	Jacquelyn Prim	Recreation
4	Robert Ramage	Public Safety	18	Tanner Gaddy	Public Safety
4	Robert Murphy	Recreation	19	Ronald Irwin	Community Watch
5	Leon Strone	Recreation	19	Scott Rylski	Public Safety
5	Raymond Foder	Community Watch	20	Janice Shuman	Community Watch
5	Robert Oswald	Recreation	20	Thomas Villnave	Property Management
5	Richard Mabey	Community Watch	20	Richard Willson	Community Watch
5	Maurice Nault	Community Watch	21	Clifford Williams	Community Watch
6	Juan Urbi	Community Watch	21	Ronald Dean Smith	Community Watch
6	Joseph Bynum	Community Watch	22	John Minelli	Community Watch
6	Ted Keller	Recreation	22	Angela Pattillo	Human Resources
6	William Miller	Public Safety	23	Linda Viri	Recreation
6	Madison Taylor	Recreation	23	Eric Mcfarland	Public Safety
7	Richard Frette	Community Watch	24	Colton Mattiucci	Public Safety
7	David Clare	Community Watch	25	Richard Donk	Recreation
7	Justin Boudreaux	Public Safety	25	Jessie Flynn	Recreation
8	Juan Berrios	Public Safety	25	Kimberly Cappellini	Recreation
8	Robert Rivers	Public Safety	25	Preston Stokes	Public Safety
9	Patricia Mccullough	Recreation	26	Gerald Hruska	Recreation
9	Patricia Garfield	Finance	26	Frederick Gerber	Community Watch
10	Richard Underwood	Recreation	26	Ralph Novak	Recreation
10	Donald DiBartolomeo	Recreation	27	Hope Schortemeyer	Property Management
10	Edward Daly	Recreation	28	Donald Stephenson	Community Watch
10	Donald Melcher	Recreation	28	Ricky Brakley	Recreation
10	Thomas Rohan	Recreation	28	Thomas Carter	Recreation
10	Wendy Touchette	Recreation	28	Paul Patterson	Community Watch
10	Ronald Baroni	Public Safety	28	William Turner	Public Safety
10	Anthony Valadez	Property Management	29	Margaret Mcmanus	Community Watch
11	Judith Notarianni	Community Watch	29	Melvin Alexander	Recreation
11	Hayward Luther	Recreation	29	William Roy Poling	Recreation
11	Linda Moquin	Recreation	29	Stephen Lee Juntunen	Community Watch
11	Daniel Mcgoldrick	Public Safety	29	David Gleim	Recreation
11	Robert Smiley	Public Safety	29	Sharon Hehr	Recreation
11	Gabriella Cantrell	Finance	29	Robert Sondel	Community Watch
12	Anthony Prettitore	Recreation	29	Ryan Chastain	Community Standards
12	Jennifer Cole	Finance	30	Ann Oney	Recreation
13	Arthur Brayman	Community Watch	30	John Amato	Community Watch
13	Loretta Difurio	Recreation	30	Mary Hargreaves	Recreation
14	Donald Fox	Recreation	30	Bernadette Cecchini	Recreation
14	Brenda Petersen	Recreation	30	Loretta Marie Roberson	Public Safety
15	Jerry Wetzel	Recreation	30	Daniel Pursell	Public Safety

## Happy September Anniversary! Thank You For Your Service!

Jean Carroll	Recreation	09/09/1996	23	Alana Tutone	Recreation	09/14/2015	4
Donald Lane	Recreation	09/09/1997	22	Michael Harris	Property Management	09/26/2015	4
James Sparaco	Recreation	09/19/2001	18	Martha Dennis	Community Watch	09/12/2016	3
Peter Carpenter	Public Safety	09/30/2002	17	Patricia Adams	Recreation	09/26/2016	3
Richard Allen Johnson	Recreation	09/02/2003	16	Michael Bronersky	Community Watch	09/26/2016	3
Barbara Mercer-Poll	Finance	09/15/2004	15	Verna Bronersky	Community Watch	09/26/2016	3
Patricia Carbone	Recreation	09/14/2005	14	Marilyn Castelli	Recreation	09/26/2016	3
Adele Gitterman	Finance	09/11/2006	13	Brenda Farley	Recreation	09/26/2016	3
Robert Mcveigh	Community Watch	09/20/2006	13	Billy Hames	Recreation	09/26/2016	3
Jason Tong	Property Management	09/24/2007	12	Anna Marchitelli	Recreation	09/26/2016	3
Ron Allen	Customer Service	09/10/2008	11	John Myers	Recreation	09/26/2016	3
Roger Bruce	Community Watch	09/13/2008	11	Thomas Nugent	Recreation	09/26/2016	3
Paul Tucker	Community Watch	09/23/2008	11	James Goodworth	Public Safety	09/09/2017	2
Willis Jines	Recreation	09/23/2009	10	Roberto Steven Bargas	Community Watch	09/18/2017	2
Jerry Lapham	Recreation	09/23/2009	10	Kenneth Blocker	Administration	09/18/2017	2
Leon Strone	Recreation	09/01/2010	9	Philip Cook	Community Watch	09/18/2017	2
Carolyn Wescoe	Recreation	09/01/2010	9	Joseph Cordero	Community Watch	09/18/2017	2
Brittany Wilson	Administration	09/07/2010	9	Linda De Luca	Community Watch	09/18/2017	2
Ted Keller	Recreation	09/15/2010	9	Richard Billiski	Recreation	09/25/2017	2
Meryl Boyd	Recreation	09/14/2011	8	Frank Fauci	Community Watch	09/25/2017	2
Barbara De Jong	Recreation	09/28/2011	8	Monica Lui	Recreation	09/25/2017	2
Barbara Pancoast	Recreation	09/28/2011	8	Terry Sharpless	Recreation	09/25/2017	2
Roy Pancoast	Recreation	09/28/2011	8	Joel Smith	Community Watch	09/25/2017	2
Jodell Thurgaland	Budget	09/04/2012	7	Robert Traina	Recreation	09/25/2017	2
Randall Phillips	Recreation	09/15/2012	7	Linda Turcone-Scungio	Recreation	09/25/2017	2
Susan Rodriguez Belon	Community Standards	09/17/2012	7	Richard Vogt	Recreation	09/25/2017	2
James Hodge	Community Watch	09/16/2013	6	William Fitzpatrick	Community Watch	09/10/2018	1
Frederick Urfer	Community Watch	09/16/2013	6	Dorothy Foder	Community Watch	09/10/2018	1
Richard Adams	Recreation	09/30/2013	6	Anne Hochsprung	Finance	09/10/2018	1
Sam Crowell	Community Watch	09/30/2013	6	Richard Hoffman	Community Watch	09/10/2018	1
Michael Farrar	Recreation	09/30/2013	6	Linda Mlaka	Community Watch	09/10/2018	1
Larry Johnson	Recreation	09/30/2013	6	Dominic Pascuzzo	Recreation	09/10/2018	1
Linda Johnson	Recreation	09/30/2013	6	Ronald Scull	Community Watch	09/10/2018	1
Richard Schultz	Recreation	09/30/2013	6	Thomas Sherlock	Community Watch	09/10/2018	1
John Tew	Community Watch	09/30/2013	6	Jose Alvarez	Community Watch	09/24/2018	1
Jeannine Young	Recreation	09/30/2013	6	James Ferebee	Recreation	09/24/2018	1
Ayako Terao	Finance	09/08/2014	5	Mari Flanagan	Community Watch	09/24/2018	1
Carol Indermuehle	Recreation	09/15/2014	5	Michael Fortier	Recreation	09/24/2018	1
Susan Muller	Recreation	09/15/2014	5	Blair Hursh	Recreation	09/24/2018	1
Webb Epperson	Community Watch	09/29/2014	5	Jeffrey Lutley	Recreation	09/24/2018	1
Jerald Morton Goldstein	Community Watch	09/29/2014	5	Frank Petrozzino	Recreation	09/24/2018	1
Stephen Lee Juntunen	Community Watch	09/29/2014	5	Dora Rivenbark	Community Watch	09/24/2018	1
Kenneth Knetsch	Community Watch	09/29/2014	5	Robert Sjogren	Public Safety	09/24/2018	1
Peter Roscoe	Recreation	09/29/2014	5	Lawrence Small	Recreation	09/24/2018	1
Arthur Jones	Recreation	09/14/2015	4	Rachel Tillotson	Recreation	09/24/2018	1
Richard Masterson	Recreation	09/14/2015	4	Christine Wergin	Recreation	09/24/2018	1
Shannon Mattiucci	Community Standards	09/14/2015	4	Gregory Wood	Community Watch	09/24/2018	1
Jeffrey Miller	Recreation	09/14/2015	4				

# A Breakdown of Your Paycheck



## Your pay stub lists:

- ☒ Your taxable earnings.
- ☒ Your gross pay or the total amount of money that you earned that pay period.
- ☒ Your net pay or the amount of money that you get to take home with you. Your net pay matches the dollar amount listed on the paycheck that you're so eager to cash.
- ☒ Withholdings for federal taxes, state taxes, Social Security and Medicare, which largely account for the difference between your taxable earnings and net pay.
- ☒ Other benefits like child care payments, retirement contributions and paid time off.

### Fun Facts:

- \* The first federal minimum wage in the US was set at \$0.25 an hour. That is about \$8 by today's standards.
- \* Since 1938, the minimum wage has been raised 22 times by 12 different Presidents.

**Federal Income Taxes:** The amount of money withheld for federal taxes depends on the amount of money that you earn and the information that you gave your employer when you filled out a W-4 form, or Employee's Withholding Allowance Certificate. On a W-4, you can make allowances for yourself, your spouse and your dependents. For every allowance you take, less money gets withheld for federal taxes and more money gets added to your paycheck. Take fewer allowances, and a bigger chunk of your income will be withheld for your federal taxes.

**State Tax:** Florida does not have a State income tax. The following states do not withhold income tax: Alaska, Florida, Nevada, New Hampshire, South Dakota, Tennessee, Texas, Washington, & Wyoming.

**Social Security:** The federal government requires every working American to contribute a portion of their paycheck to Social Security, a system of supplemental retirement programs established in 1935. Every worker contributes 6.2% of their gross income directly into the Social Security fund, and every employer chips in an additional 6.2% for each employee. The Social Security fund provides benefits to current Social Security recipients.

### Fun Facts:

- \* The first time clock for employees to punch in and out was invented by a jeweler named Willard Bundy in 1888. His company eventually merged with another to form IBM.
- \* The Payday candy bar was invented in 1932. At first the inventors did not know what to call it. It happened to be Payday, the rest is history.

### Fun Facts:

- \* In 1938, President Franklin D. Roosevelt signed the Fair Labor Standards Act (FLSA), the bill that grants many of the workplace rights that are in effect today, including mandatory overtime pay.
- \* According to ancient "paystubs," employees in Egypt used to be paid in beer and other commodities.

**Medicare:** The federal government requires every working American to contribute to Medicare, a U.S. government insurance plan that provides hospital, medical and surgical benefits for Americans ages 65 and older, and for people with certain disabilities. Every worker contributes 1.45% of their gross income to Medicare and every employer pays an additional 1.45% on behalf of each employee. These federal and state withholdings account for much of the difference between your gross income and net income. There may be other deductions as well, depending on the programs that you sign up for with your employer.

**Insurance:** If you signed up for medical, dental or life insurance through your employer, your contributions to these plans will be deducted from your pay as well.

**Retirement Savings Plans:** Contributions to retirement savings plans such as a 457B plan will also be deducted from your pay. When you sign up for a 457B plan, you select a percentage of your pre-tax salary that you'd like to contribute to your retirement account.

**Flexible Spending Accounts-Medical/Dependent Care:** A flexible spending plan allows you to set aside pre-tax dollars for medical and dependent care expenses. Contributions to a flexible spending account are deducted from your pre-tax income.

### Fun Fact:

- \* Bi-weekly is the most common length of pay period with 40% of US businesses paying their employees every two weeks, followed closely by weekly with 32%.



## Recognizing Our Core Values In Action!

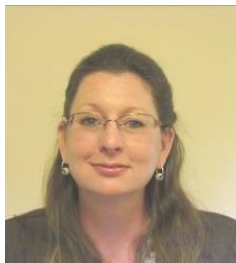


A resident called say thank you for looking out for her. **Patrol Driver Fred Springer** noticed several newspapers in the resident's driveway. **Dispatcher Candy Langton** reached out to the resident's son to express concern. The resident happened to be on vacation at the time and forgot to cancel the newspaper delivery. The resident's son was very impressed with the service Community watch provided.

**Finance Customer Service** was recently complimented. "I have to say working with you folks at the CDD has been the easiest and most friendly utility group to work with. We just bought a home in The Villages in July and have not been there yet, so I'm trying to do everything remotely. Thank you for your kindness and help. Greatly appreciated."

**Community Standards Staff Assistant Susi Belon-Rodriguez** was praised for her hospitality. "Thank you so much for your awesome customer service. You were so helpful, courteous, and professional. I was a little tense because the day was going by fast and you handled everything like a pro and put me at ease. Thank you!"

**Recreation Service Representative Nancy Schaffer** was complimented on her hospitality. "I am writing this commendation for one of your employees, Nancy Schaffer. She works at the Paradise Recreation Facility. Recently I hosted an event and during the planning process Nancy was friendly, yet professional. She was patient, thorough and her guidance was invaluable, making everything I had to do effortless. She did an outstanding job and I hope you continue to hire people of Ms. Schaffer's caliber."



A resident wrote in to Community Watch thanking **Patrol Drivers Ken Cataldo (L) and Rich Kirchberg (R)**. "I appreciate the concerns over my unlocked areas. And thank you for notifying us regarding the unexpected package."



**Hospitality \* Innovation & Creativity  
Stewardship \* Hard Work**

**Recreation Assistant Bob Lesser was praised for his hospitality.** A resident called because recently she and her husband were near the center between 4-5pm when their car broke down. They walked to Big Cypress where Bob proceeded to help them call a tow truck, give them refreshments, drive them back to their car, and offer assistance for an hour while they waited. She said "Bob couldn't have been more helpful and made an unpleasant situation bearable."



**Colony Cottage Recreation Center Staff** was complimented on their outstanding hospitality. "This letter is to share with you about your outstanding employees at Colony Recreation Center. While attending a meeting that was filled to capacity, your employees handled everything in a very professional manner. I want to compliment your employees for being very proficient. Please recognize **Recreation Assistants, Kelly Ward, Tom Nugent, Steve Newhouse (R) and Larry Mueller**. They did an excellent job that evening!"



A resident visited Recreation Administration and dropped off cookies to give thanks to **Recreation Supervisor-Room Reservations Kat Trulli and Staff Assistant-Room Reservations Ernie Stevens** for being the greatest room reservations staff ever! The resident had mixed up the date he reserved for an event. However, Kat and Ernie were able to find a replacement with no problem.

For almost a year, Seniors vs. Crime has been temporarily housed with the Fruitland Park Police Department mini station at the Moyer Recreation Center. Recently, they received permission to move back into the Brownwood Paddock Square with the Wildwood Police Department. Seniors vs Crime expressed how well they were treated and thanked the staff from Moyer for their assistance, especially **Recreation Assistant Paul Hemphill and Recreation Supervisor James Scrubbs**. It speaks highly for the Recreation & Parks team to have such a professional staff.



## Recreation News

### FRPA Showcase; Cattail Recreation Area

On an annual basis, the Florida Recreation & Park Association show cases several newly designed or renovated park or recreation facilities. And for the sixth year in a row and our ninth show case, The Villages Recreation & Parks department has had a facility selected! This year our Cattail Recreation Area will be featured in the FRPA's December 2019 magazine. Residents can relax at the pool, test their skill on the various outdoor activities, take a stroll around Hogeye Pathway Preserve or enjoy the new Edna's on the Green.



A wonderful article was featured in the Daily Sun about former **Savannah Recreation Assistant Jack Busch**. Jack is spending a lot of time at his home since retiring from The Villages Recreation & Parks Department. He worked as a recreation assistant at Savannah Recreation Center since 2003, where recently he could be found checking in people at the sports pool. Jack sat by the water fountains near the main entrances to the pool, checking everyone's IDs before they could enter. "Nobody got past my Jack," added Debbie Hurtt, recreation facilities manager for Savannah Center. "He was always going to make sure he would do right by the residents."



## Purchasing News

Upon the recent VCCDD Board approval of the updated Purchasing Policies and Procedures, Staff thought that re-education and training is the appropriate next step in the process to inform the End User Departments within the District. Therefore, District Purchasing Department is happy to announce that we have successfully completed the first round of our End User training sessions entitled, The End User's Guide to "Hitting it Out of the Park" with Procurement. The Purchasing Staff presented to seven groups over a 3 week period, which consisted of 71 District employees from Departments including Recreation, DPM, HR, Risk Management and Finance. Each of the seven training sessions were divided into several modules which included the new purchasing thresholds, purchase requisitions, sole source justifications, supplier requirements, emergency purchases, change orders, piggyback agreements, formal solicitations, and agreement renewals and amendments. Purchasing Staff discussed the new approach to the End Using Department and Procurement team efforts including, but not limited to the following stages; procurement planning, market research, solicitation and award, contract management, project monitoring, and agreement closeout procedures. Participants received a Procurement packet containing the newly approved Purchasing Policies and Procedures Manual and step by step instructions on how to complete a valid Purchase Requisition. There were many opportunities for discussion triggering insightful conversations between End Users and Purchasing Staff which lead to a better understanding and identification of the many aspects of the Procurement process. The Purchasing Department is responsible for coordinating and promoting efficiencies, economy of scale along with fair, equitable and open competition. District Purchasing is tasked with providing goods and services for The District at the appropriate quality and quantity, in a timely manner and at the least cost to the District while maintaining a procurement system of quality and integrity. To keep with the momentum of The District, as new employees come on board additional sessions will be created and scheduled as necessary.

## Finance News

**Congratulations** to: **Staff Accountant Naneki Delerme** on receiving a Bachelor of Science in Accounting from Rasmussen College and **Staff Accountant Nancy Norval** on receiving a Bachelor of Science in Business and Information Management from Seminole State College.



**Prorations Accounting Technician Lisa Baillargeon** celebrated her in-laws 65th wedding anniversary. Her in-laws have lived in The Villages for 20 years and were featured on the 'Rewind' page of the August 2019 Villages Magazine.

Finance held their July UMTU (You Matter To Us) meeting. **Accounting Manager Lynn Ainscow, and Senior Accountant Shirley Maruca** were presented with Certificates of Appreciation from the Bond Accounting Technicians, Cheryl Prevete and Nicole Francik, for their much appreciated assistance during a very busy bond payoff week in response to Director, Anne Hochsprung's July 11<sup>th</sup> Our Place Article. The entire Finance department was congratulated and thanked by Anne Hochsprung for their diligence and hard work during a very busy July which included: opening the Satellite office, bond pay-offs, boil water notice, and the presence of both BS&A and auditors.

**YOU MATTER TO US!!!**



## Community Watch News

**Community Watch** recently teamed up with **Customer Service** in order to afford our residents the ability to sign up for CW's Adult Watch, House Check and Resident Out of Area programs at both Customer Service locations, 984 Old Mill Run in Lke Sumter Landing and the Satellite Office at 4856 South Morse Blvd. Currently, walk-in residents are still able to sign up for all three programs at Community Watch's Key Largo Office. After October 1, 2019 Customer Service will be solely responsible for signing residents up for the three programs. Community Watch personnel will still be implementing the programs, only registrations will be handled by Customer Service. To date, it has been a great partnership.



Community Watch's **Chief, Nehemiah Wolfe** visited the Grand Canyon during Memorial Day where he conquered his fear of heights! Chief is pictured at Antelope Canyon, Page, AZ.



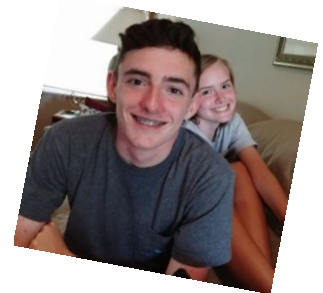
## Just married

Congratulations to **Communications Manager Juliane Day**! She married Mitzy McGhee on 8/18/19 on Clearwater Beach, FL.



On Thursday August 8<sup>th</sup> **Community Watch Personnel** participated in a pilot walkthrough of Respecting Differences Training Program in the Conference Room at their Key Largo location. After a Gate Operations refresher training session for all of Community Watch's Gate Operations personnel led by Communications Manager Juliane Day, Human Resources' Training Administrator Angela Pattillo led the Respecting Differences Training session. Participants included: Gate Operations Attendants Margaret Adler, Jeanie Cook, Michael Corey, Martha Dennis, Barbara Denza, Carol Greenfield, Joan Mayo, Terry Pyle, Michael Quagliato, Robert Rexroth, Catherine Rivenbark, Tom Sherlock, Ted Uskali, John Villyard, Fay Waitzman and Robert Walker. Also participating were Dispatchers James Ackerman and Deb Ballard. Angela managed to make subjects that could have been difficult easy to talk about.

**Dispatcher James Ackerman** had a visit from his two children, Dylan & Madelyn. They enjoyed their time together in The Villages and at The Kennedy Space Center.



## Customer Service News

Did you know that residents can now sign up for Community Watch programs at the Customer Service Center or the new Satellite office? This partnership between the two departments allows residents the convenience of signing up for the programs in two convenient locations while still receiving the same great services provided by Community Watch! The new satellite office is located at 4856 S. Morse Blvd.



## Executive Golf News

In addition to keeping our executive golf courses pristine, the Executive Golf department has been busy completing end-user training through Purchasing. As well as making presentations to AAC (Amenity Authority Committee) and PWAC (Project Wide Advisory Committee).







**Chief Edmund Cain** started with the Villages Public Safety Department on May 22, 2002. He became the Fire Chief on August 6, 2014 and celebrated his 5 year anniversary as Fire Chief in August.

Public Safety recently took part in a Propane Emergencies training. They hosted Carl Weeks who taught the training. Mr. Weeks is a certified trainer with Propane Training Services. The firefighters learned various techniques for mitigating propane leaks and reducing the risk of propane explosions. Mr. Weeks wrote a letter to Public Safety after the training. "Once again I want to thank you for coordinating such a fantastic training program, and for all your kindness and accommodations. Joanne and I can not say enough about how well you and everyone at The Villages Public Safety treated us. The turn-out was fantastic (110), and we both had a terrific time. Joanne and I, and our the family look forward to returning to The Villages in December for the holidays, and we'll certainly look you up. Thanks again."



On August 20th at approximately 9:20pm, Villages Fire Rescue crews were called out to a structure fire at the Lake Deaton Mobile Home Park. The structure was 20 percent involved when they arrived on scene. On arrival there was a report of a trapped person which turned out to be negative. The fire was extinguished in less than 30 minutes. The following were present for the call: **Chief Edmund Cain, Division Chief of Fire Prevention Ed Raulerson, Battalion Chief Brian Twiss, Lieutenants Rocky Hartman, Robert Meffen, and Justin Boudreaux, Firefighter Paramedics Zachary Morreale, Austan Scherr, and Hunter Shumate, & Firefighter EMTs Justin Cicero, Preston Stokes, Colton Mattiucci, Trevor Stalbaum, and Hunter Scherr.** Photograph by VPSD photographer Sheldon Levi.



Congratulations to **Firefighter Paramedic Chelsea Illeck** on the birth of her son, Jackson. Born on August 26th at 9:09pm, weighing 8lbs 3oz, & 20 inches long.



In preparation for the new school year, staff at the Villages Charter Schools were taught CPR, AED training and First Aid care by **Division Chief of EMS Kara Watts and Lieutenant Adelsa Luciano**. The class was held on August 5th at Station 44.



The Villages Firefighter Inaugural Golf Tournament was held on Saturday, August 24th at the Bonifay Golf and Country Club. Over 170 golfers participated to raise money to send a graduating high school senior through Fire/EMT school. The winning team was the Knights of Fenney (Team members were Jon Roudabush, Norm Abraham, Dale Richter and Darwin Settles). After the tournament, everyone enjoyed a lunch buffet as well as raffles, a silent auction and mini games. The event was a huge success!





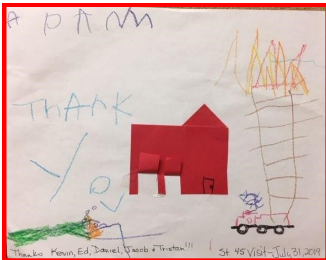
### Little Visitors

Over the past month, Public Safety has received visits from some younger Firefighter candidates. All were given a tour of a station, trucks, and equipment. The District looks forward to seeing these candidates again when they are old enough to apply.



Station 44, from left to right, **Firefighter EMTs Gabriel Hudson and Daniel Moore.**

**Budget Director Barbara Keys** brought her sister's grandson Adam for a tour of Station 45. After the tour, Adam sent a thank you picture to the station. From left to right, **Firefighter Paramedics Jacob Rogers & Tristan Rora, Adam, Lieutenant Ed Bock and Firefighter Paramedic Daniel Griffis.**



Pictured left, **Firefighter EMT Lee Longo**, giving a tour of Station 44.



On August 10th, lightning struck a home in The Villages. Battalion Chief 51, Engine 46, Engine 47 and squad 51 were present for the call. Although there was no fire, the lightning hit did leave a hole in the roof.



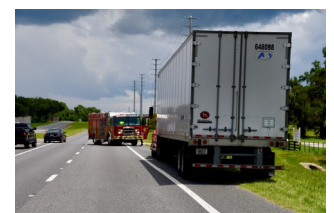
Resident Academy on July 29th. Pictured from left to right: **Chief Edmund Cain, Firefighter Paramedic David Gomez, and Lieutenant Chris Gruber.**



**Lieutenant John Longacre** attended the EOC Operations and Planning for All-Hazards Events MGT346 three day class held at the Sumter County Emergency Operations Center from July 25th-July 27th. The course provided personnel who could be assigned to or work in an Emergency Operations Center (EOC) the skills necessary to effectively plan for and manage a large-scale incident by applying and implementing an all-hazards, multi-disciplinary, management team approach. The course placed specific emphasis on the planning, resource, and information management processes. The course focused on the key decision-making requirements within the Emergency Operations Center. The jurisdictional team learned from the effects of incident decisions while working in an EOC using a simulated, national jurisdiction as they respond to the final days exercise. The course was delivered by Texas A&M Engineering Extension Serves. The instructional team consisted of coaches and mentors experienced in emergency management and incident response. The course used a multi-discipline, jurisdictional approach to accomplish the course objectives. The course adapted existing incident management systems, best practices and procedures to the unique requirements of responding to all-hazards incident.



On August 1st, a tractor trailer accident occurred at State Road 44 and Morse Boulevard. Engine 44 responded to the scene. Pictured Left: **Lieutenant Jarod Falck and Division Chief of EMS Kara Watts.**





## Budget News

During the September Board meetings, every District's Board of Supervisors will conduct public hearings then approve the FY2019-20 Budget and maintenance assessment rates. Fiscal Year 2019-20 will begin October 1, 2019 and will end on September 30, 2020. In order to meet State Statutes, some of the Board meetings are being held on a different day than their regular meeting day. The adoption of the final FY2019-20 Budget will take place at the board meetings as listed below:

Thursday, September 5<sup>th</sup> @ District - Large Conference Room

- SLCCD 10:00 a.m.
- BCDD 11:00 a.m.
- District 9 1:30 p.m.
- District 10 3:00 p.m.

Friday, September 6<sup>th</sup> @ District - Large Conference Room

- District 5 8:00 a.m.
- District 6 9:30 a.m.
- District 8 11:30 a.m.

Wednesday, September 11<sup>th</sup> @ District – Large Conference Room

- VCCDD 3:30 p.m.

Thursday, September 12<sup>th</sup> @ District – Large Conference Room

- District 7 8:00 a.m.
- District 12 9:30 a.m.
- District 11 11:00 a.m.
- District 13 1:30 p.m.

Friday, September 13<sup>th</sup> @ District – Large Conference Room

- District 1 8:00 a.m.
- District 2 9:30 a.m.
- District 3 11:00 a.m.

Friday, September 13<sup>th</sup> @ Savannah Recreation Center

- District 4 1:30 p.m.

During the AAC and PWAC September meetings, the related budgets will be reviewed followed by a recommendation for approval of those budgets.

Tuesday, September 3<sup>rd</sup> @ District – Large Conference Room

- PWAC 8:30 a.m.

Wednesday, September 11<sup>th</sup> @ Savannah Recreation Center

- AAC 9:00 a.m.

If you have any questions please feel free to contact Barbara Kays, Budget Director at 751-3939 or email at [Barbara.Kays@Districtgov.org](mailto:Barbara.Kays@Districtgov.org)



### DISTRICT UNIVERSITY

**District University: Training & Development Programs: September 2019**  
All professional development training workshops are open to all District Staff members.



Class Title	Instructor	Class Info	Open to	Date	Time	Location
<b>New Hire Orientation</b>	Varied District Staff	This training session provides new employees with important information to help navigate your first 60 days of hire. A wide-range of topics are covered, including District Core Values, Mission Statement, policy & procedures, diversity & harassment training and workers compensation information.	<b>NEW HIRES</b>	<b>Monday</b> <b>September 9th</b> <b>September 23th</b>	<b>8:30am</b> <b>To</b> <b>12:00pm</b>	<b>District Offices</b> 984 Old Mill Run Large Conference Room
<b>CDD Orientation</b>	Varied District Staff	This workshop helps attendees better understand what a "Community Development District" is & how it operates. Also covered - important community information regarding the people, services & supporting entities that help make up "The Villages".	<b>All New Hires</b> <i>Mandatory within 30 days of employment</i>	<b>Every Thursday</b>	<b>10:00am</b> <b>To</b> <b>12:00pm</b>	<b>District Offices</b> 984 Old Mill Run
<b>Built to Last</b>	Deb Franklin	Now that you know more about what your role is within our organization, we now circle back to focus on how our District Core Values serve as a compass to guide us in providing responsive, responsible customer service, no matter what position we hold.	<b>All New Hires</b> <i>Mandatory within 60 days of employment</i>	<b>Wednesday</b> <b>September 25th</b>	<b>8:30am</b> <b>To</b> <b>10:00am</b>	<b>Laurel Manor Recreation Center</b> 1985 Laurel Manor Drive
<b>Public Records &amp; Ethics</b>	Attorney Stephanie Brionez	This class covers what information is protected under Public Records Law, how long to retain certain records, how to handle public records requests and will also touch on Government Sunshine Laws.	<i>Mandatory for all District Staff. Attendees will be assigned by their department.</i>	<b>September 17th</b>	<b>9:00am</b> <b>To</b> <b>12:00pm</b>	<b>District Offices</b> 984 Old Mill Run Large Conference Room

Department Director's should determine which staff members should attend mandatory workshops & notify those individuals so that they can register. Staff members interested in attending a workshop should request from their Department Director or immediate Supervisor permission to attend a workshop.

#### To Register:

- **All Community Watch staff:** Contact **Sharon Gwin (352-750-8201)**
- **All Recreation staff:** Contact **Anita Douglas (352-674-1800)**
- **All Finance staff:** Contact **Linda Sojourn (753-0421)**
- **All other District staff:** Contact **Human Resources** [Angela.Pattillo@DistrictGov.org](mailto:Angela.Pattillo@DistrictGov.org).