

The Villages
Public Safety Department
Department Personnel

Chief Michael S. Tucker, E.F.O., EMT-P
Deputy Chief Edmund A. Cain, EMT-P
Capt. Dan Hickey, EMT ~ Capt. Gail J. Lazenby, EMT-P
Fire Inspection & Prevention Training and QA Officer
Lt. Gina Lambert, Emergency Management Specialist
FF Roger Trafton, Logistics ~ FF Keith Bonn, Records Management
Donna DiFurio, Staff Assistant

Battalion Chiefs:

Frank Carlsson, EMT-P ~ Paul Patterson, EMT-P ~ Scott Wilder, EMT

Lt. Bob Davis, EMT-P
Lt. Pete Carpenter, EMT-P
Lt. Brian Cesarec, EMT-P
Lt. Kirk Escuage, EMT-P
Lt. Loretta Goodlett, EMT-P
Lt. Steve Kennedy, EMT-P

Lt. John Longacre, EMT-P
Lt. Don Neebling, EMT-P
Lt. Ed Sabol, EMT-P
Lt. Mike Sinopoli, EMT-P
Lt. Jackie Tuggerson, EMT-P
Lt. Jason Weis, EMT-P

FF/Medic Chuck Baltzagler
 FF/Medic Kevin Barrett
 FF/EMT Joe Belanger
 FF/Medic Chris Bradford
 FF/EMT John Brucker
 FF/EMT Mitch Burgher
 FF/Medic Rose Cannella
 FF/Medic Jason Croom
 FF/EMT Kevin Cunliffe
 FF/Medic Matt D'Andrea
 FF/Medic Michael DiStefano
 FF/Medic Chris Gayheart
 FF/Medic Joe Grantham
 FF/EMT Kara Hays

FF/Medic Jordan Hodson
 FF/Medic Elisa Hurst
 FF/EMT Joe King
 FF/EMT Brian Konnerth
 FF/EMT Jeff Loder
 FF/Medic Adelisa Luciano
 FF/EMT Geoff Martz
 FF/Medic Brad Mattingly
 FF/Medic Gina McGarvey
 FF/EMT Dan McGoldrick
 FF/EMT Brad Morningstar
 FF/EMT Bill Miller
 FF/Medic Chris Mitchell
 FF/Medic Lisa Oates

FF/EMT Manny Oliveria
 FF/EMT Trey Pent
 FF/Medic Gary Polizzi
 FF/Medic Tim Ratcliffe
 FF/Medic Nik Ritter
 FF/Medic Brian Roberson
 FF/EMT Tyler Robertson
 FF/EMT Scott Rylski
 FF/EMT Dan Sanford
 FF/EMT Dave Shumate
 FF/EMT Lindsey Spencer
 FF/Medic Ben Torricelli
 FF/Medic Vince Walczak
 FF/EMT Mike Wood

Villages Fire Station Locations

Station #40
2455 Parr Drive

Station #42
17202 Belle Meade

Station #41
8013 CR 466

Station #43
1419 Paradise Dr.

Station #51 (HQ)
1231 Bonita Blvd.

Telephone: (352) 205-8280
Fax: (352) 205-8290

The Villages
Public Safety Department



Getting to Know Your
Fire-Rescue Service
and
Frequently Asked
Questions

Frequently Asked Questions...

When I dial 911, which fire station answers my telephone call?

Actually, your 911 phone call isn't answered at any of The Villages Fire Stations. It is answered at a Primary Service Answering Point for 911, or PSAP for short. The call-taker will ask a few, simple questions about your emergency and, if it is either fire or medical in nature, the call is immediately transferred to the dispatch center for Villages Fire Rescue. This center is part of Lake-Sumter Emergency Medical Services. It is the personnel at LSEMS that dispatch Villages Fire to your emergency.

If I have a medical emergency, why does a fire truck come to my house?

Like many fire departments in America, The Villages Fire Rescue purchases "medical engines," fire trucks that are capable of doing both fire and EMS work. This gets us the "biggest bang for our buck." Fire trucks are a big-dollar item, frequently \$300,000 or more. In order to justify that type of cost, the truck has to be used. Running both EMS and fire calls gets us the best value for the dollar spent. Also, each of these "medical engines" has the same equipment as an ambulance, except for the stretcher, and every medical engine is staffed with at least one firefighter/paramedic and one firefighter/EMT.

What types of calls do Villages Fire personnel respond to?

Based upon call volume, Villages Fire is on track to respond to almost 7000 emergency calls in 2008. Approximately 20% of our calls are fire or service related, while 80% are medical. Those fire calls can be as simple as a chirping smoke detector or as serious as a house fire. On the medical side, well over half of our calls fall into five groups: falls, cardiac, dizziness or fainting, difficulty breathing, or general weakness. Basically, we've seen it all and are prepared to handle it all!

Honor In Service

I've heard that The Villages Fire Department has an average response time of just under four minutes, but when I called a few weeks ago, it took longer for rescue personnel to arrive. Why?

Your right about Villages Fire Rescue's average response time, but that's an average. We, as drivers, face the same problems you face every time you get behind the wheel of your car: traffic, weather, detours, delays, and a whole lot more. Certainly weather is a big factor, but we also face irresponsible drivers who won't yield the right of way even when the siren is blaring and the emergency lights are on. Travel distance is also a factor. You may live right next door to the fire station, but the crew could be several blocks away treating another patient. In that case, personnel from another station will be dispatched. That may mean additional travel time. In any event, rapid and safe response is a priority for every Villages firefighter.

How is each of the fire stations staffed in The Villages?

The Villages has five fire stations. (They are listed on the back of this flyer.) As The Villages has grown, the Fire Department has also grown to keep up with development. Our stations are located so that response times are kept to a minimum. Some of the stations are staffed with two pieces of apparatus (a rescue or attack vehicle and a medical engine) and two, three or four firefighter EMT's or paramedics. Every station has at least one firefighter/medic and one firefighter/EMT. Staffing is done based upon call volume and coverage area.

If I have questions about The Villages Fire Department, who should I contact?

Any of the Department personnel are more than willing to answer your questions, but if you have specific concerns, please contact any one of the officers at Fire Headquarters (Station #51) at 205-8280. If you have a question or concern, we want to hear about it!

Honor In Service