

Recreation 09

Survey Title: 2009 Resident Survey

Survey Properties:

Total Respondents: 10557

Responses By Question Analysis:

1. Overall evaluation of quality of recreation programs offered:

		Response Total	Response Percent
Very Good		6467	70%
Good		2584	28%
Fair		142	2%
Needs Improvement		71	1%
Total Respondents		9264	
(skipped this question)			1293

2. How do you most often find out about recreation activities that are offered:

		Response Total	Response Percent
Daily Sun Newspaper		4983	53%
Recreation News		3202	34%
WVLG		248	3%
VNN		84	1%
Word of Mouth		782	8%
Bulletin Boards		75	1%
District Website (www.districtgov.org)		64	1%
Total Respondents		9438	
(skipped this question)			1119

3. Rate your Overall Experience at each of the following recreation facilities.

	Very Good	Good	Fair	Needs Improvement	Response Total
Allamanda	58.8% (872)	37.42% (555)	2.97% (44)	0.81% (12)	1483
Amelia	47.72% (355)	47.98% (357)	3.36% (25)	0.94% (7)	744
Ashland	45.86% (327)	49.65% (354)	3.65% (26)	0.84% (6)	713
Bacall	62.18% (1179)	35.39% (671)	2% (38)	0.42% (8)	1896
Belvedere	49.47% (423)	45.61% (390)	3.74% (32)	1.17% (10)	855
Bonita	45.4% (291)	49.92% (320)	3.59% (23)	1.09% (7)	641
Bonnybrook	47.72% (388)	47.11% (383)	4.06% (33)	1.11% (9)	813
Bridgeport	61.28% (986)	34.68% (558)	2.67% (43)	1.37% (22)	1609
Calumet Grove	53.7% (580)	42.59% (460)	2.96% (32)	0.74% (8)	1080
Canal Street	60.28% (1187)	36.16% (712)	2.44% (48)	1.12% (22)	1969
Caroline	50% (400)	45.62% (365)	3% (24)	1.38% (11)	800
Chatham	59.22% (1098)	36.08% (669)	3.13% (58)	1.56% (29)	1854
Chula Vista	44.06% (608)	46.23% (638)	6.74% (93)	2.97% (41)	1380
Churchill	59.15% (928)	36.65% (575)	3.06% (48)	1.15% (18)	1569
Coconut Cove	59.34% (902)	35.92% (546)	2.83% (43)	1.91% (29)	1520
Colony Cottage	73.8% (2205)	23.49% (702)	1.71% (51)	1% (30)	2988
Duval	51.89% (399)	43.17% (332)	3.9% (30)	1.04% (8)	769
El Santiago	43.25% (599)	44.91% (622)	6.14% (85)	5.7% (79)	1385
Hadley	51.58% (360)	44.13% (308)	3.3% (23)	1% (7)	698
Hemingway	52.17% (372)	44.46% (317)	2.38% (17)	0.98% (7)	713
Hibiscus	60.59% (758)	35.33% (442)	2.8% (35)	1.28% (16)	1251

Hilltop	42.01% (292)	48.63% (338)	6.33% (44)	3.02% (21)	695
La Hacienda	53.68% (1202)	37.03% (829)	4.69% (105)	4.6% (103)	2239
Lake Miona	73.69% (2395)	24.28% (789)	1.26% (41)	0.77% (25)	3250
Lake Miona Shores	56.98% (437)	39.11% (300)	2.48% (19)	1.43% (11)	767
Largo	49.53% (314)	47.16% (299)	2.52% (16)	0.79% (5)	634
Laurel Manor	72.62% (2586)	25.13% (895)	1.63% (58)	0.62% (22)	3561
Liberty Park	48.25% (318)	47.04% (310)	3.19% (21)	1.52% (10)	659
Lynnhaven	46.37% (313)	48.44% (327)	3.7% (25)	1.48% (10)	675
Mallory Square	56.35% (621)	39.38% (434)	2.63% (29)	1.63% (18)	1102
Mulberry Grove	64.86% (1547)	31.49% (751)	2.52% (60)	1.13% (27)	2385
Odell	62.84% (815)	33.15% (430)	2.62% (34)	1.39% (18)	1297
Paradise	53.77% (928)	39.11% (675)	5.1% (88)	2.03% (35)	1726
Pimlico	59.64% (1015)	36.55% (622)	2.82% (48)	1% (17)	1702
Poinciana	47.5% (294)	47.5% (294)	3.07% (19)	1.94% (12)	619
Rio Grande	39.97% (259)	52.62% (341)	4.63% (30)	2.78% (18)	648
Sabal Chase	49.45% (315)	47.1% (300)	2.35% (15)	1.1% (7)	637
Saddlebrook	57.96% (1107)	37.17% (710)	3.56% (68)	1.31% (25)	1910
Savannah	64.82% (1850)	29.57% (844)	3.05% (87)	2.56% (73)	2854
Silver Lake	37.24% (292)	45.79% (359)	10.2% (80)	6.76% (53)	784
Southside	39.05% (221)	50.18% (284)	7.07% (40)	3.71% (21)	566
Springdale	47% (305)	46.84% (304)	4.16% (27)	2% (13)	649
St. Charles	43.32% (214)	51.82% (256)	3.64% (18)	1.21% (6)	494
Summerhill	43.64% (278)	48.35% (308)	5.49% (35)	2.51% (16)	637
Sunset Pointe	51.92% (325)	44.41% (278)	2.88% (18)	0.8% (5)	626
Tall Trees	46.44% (274)	48.47% (286)	3.9% (23)	1.19% (7)	590
Tierra del Sol	43.27% (463)	42.8% (458)	6.36% (68)	7.57% (81)	1070
Truman	60.24% (756)	36.25% (455)	2.23% (28)	1.27% (16)	1255
Virginia Trace	52.98% (373)	43.04% (303)	2.98% (21)	0.99% (7)	704
Winifred	48.2% (322)	45.66% (305)	4.94% (33)	1.2% (8)	668
Total Respondents					7913
(skipped this question)					2644

4. Which types of recreation facilities do you use most often?

	Response Total	Response Percent
Indoor facilities	4751	59%
Outdoor Facilities – bocce, basketball, horseshoes, pickleball, shuffleboard, tennis	4289	53%
Fitness Trails (Springdale, Lake Miona)	442	5%
Fitness Clubs (Mulberry Grove, Laurel Manor, Colony Cottage)	938	12%
Total Respondents	8049	
(skipped this question)	2508	

5. How often do you participate in the following activities:

	1-2 times wkly	3-5 times wkly	5 or more	Response Total
Card & Board games	85.24% (1963)	13.03% (300)	1.74% (40)	2303
Arts/Crafts Programs	89.06% (757)	9.18% (78)	1.76% (15)	850
Exercise	52.21% (1737)	38.05% (1266)	9.74% (324)	3327
Hobby & Interest Groups	88.95% (1232)	9.68% (134)	1.37% (19)	1385
Musical/Dance Groups	77.1% (1229)	18.51% (295)	4.39% (70)	1594
Neighborhood & Social Groups	95.58% (2810)	3.33% (98)	1.09% (32)	2940
Service Groups	94.43% (543)	4.17% (24)	1.39% (8)	575
Sports	55.39% (1556)	29.33% (824)	15.27% (429)	2809
State Clubs	98.06% (1064)	1.57% (17)	0.37% (4)	1085
Support Groups	90.43% (312)	8.12% (28)	1.45% (5)	345
Sports Pools	63.32% (1110)	28.07% (492)	8.61% (151)	1753
Recreational Pools	67.11% (2691)	25.09% (1006)	7.81% (313)	4010
Total Respondents				7838
(skipped this question)				2719

6. Rate your overall experience with the following customer service:

	Excellent	Good	Fair	Needs Improvement	Response Total
Guest ID Cards	67.99% (5913)	28.3% (2461)	1.95% (170)	1.76% (153)	8697
Executive Golf Trail Fees	47.56% (2693)	39.7% (2248)	7.82% (443)	4.91% (278)	5662
Resident Council Business	30.21% (422)	48.96% (684)	14.82% (207)	6.01% (84)	1397

Room Rentals	34.97% (541)	44.99% (696)	12.61% (195)	7.43% (115)	1547
ID Checking	34% (2546)	40.92% (3064)	12.47% (934)	12.61% (944)	7488
Activities Registration	39.51% (1571)	50.88% (2023)	6.87% (273)	2.74% (109)	3976
				Total Respondents	9027
				(skipped this question)	1530

7. How would you rate the lifestyle events offered i.e. Craft Shows, Technology Expo, Drive-In Movies, Camp Villages, Senior games, etc.

		Response Total	Response Percent
Very Good		4862	60%
Good		2968	36%
Fair		240	3%
Needs Improvement		73	1%
		Total Respondents	8143
		(skipped this question)	2414

8. How would you rate the maintenance and cleanliness of Recreation Centers and Pools?

		Response Total	Response Percent
Very Good		5842	64%
Good		2907	32%
Fair		238	3%
Needs Improvement		119	1%
		Total Respondents	9106
		(skipped this question)	1451

9. How would you rate the resident volunteer program?

		Response Total	Response Percent
Very Good		4475	62%
Good		2554	35%
Fair		170	2%
Needs Improvement		52	1%
		Total Respondents	7251
		(skipped this question)	3306